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www.totalenergies.com

TotalEnergies

"As 2025 draws to a close, we celebrate a year of growth and shared success. From **launching *My Pass***, our **first loyalty card**, to opening **new service stations** and introducing financial services through our **partnership with Whish Money**, we've worked to make every visit more rewarding.

Our **commitment to safety and community** remained strong with road safety improvements, while we also supported education through the French language contest among schools in the South.

To end the year on a festive note, we brought **Christmas magic** to our service stations for clients and shared joyful celebrations with colleagues and their families.

Thank you for your trust and partnership.

Together, we look forward to an even brighter 2026!"

Adrien BÉCHONNET
Managing Director and Country Chair, TotalEnergies Marketing Lebanon

Merry Christmas and Happy New Year!

Quartz: High-Quality Lubricants That Meet All Requirements

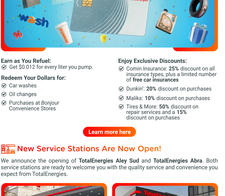
Your engine deserves the best in class! Quartz Lubricants by TotalEnergies – Trusted by drivers for its exceptional performance and protection. From city streets to mountain roads, Quartz Lubricants fit all requirements.

Ask for Quartz Lubricants at your nearest TotalEnergies service station or authorized garage!

News Across the Network

My Pass: Rewarding Your Loyalty, Every Day!

My Pass, the **first-ever loyalty card** from TotalEnergies Marketing Lebanon!



Earn as You Refuel:
- Get $0.012 for every liter you pump.

Redeem Your Dollars for:
- Car services
- Oil changes
- Purchases at Bonjour Convenience Stores

Enjoy Exclusive Discounts:
- Contin Insurance: **25%** discount on all insurance types, plus a limited number of **free car insurance**
- Dunkin': **20%** discount on purchases
- Malika: **10%** discount on purchases
- Tires & More: **50%** discount on repair services and a **15%** discount on purchases

Learn more here!

New Service Stations Are Now Open!

We announce the opening of **TotalEnergies Aley Sud** and **TotalEnergies Abra**. Both service stations are ready to welcome you with the quality service and convenience you expect from TotalEnergies.

Stop by and experience our commitment to excellence because wherever you go, we're here for you!

Bringing the Festivities to Our Service Stations

Christmas wouldn't have been complete without a little magic! This season, Santa Claus visited selected TotalEnergies service stations, **spreading joy** and **festive cheer**. Families enjoyed a fun-filled experience as Santa interacted with children, shared holiday spirit, and handed out **special gifts** – not only to our little visitors but to grown-ups as well.

Thank you to everyone who joined us and made these moments truly memorable!

A New Partnership

We recently partnered with **Whish Money**. Through this collaboration, 20 of our service stations will feature app-enabled devices within *Bonjour* Convenience Stores, offering customers convenient financial services. Additionally, **three flagship stations** – TotalEnergies Jamhour, TotalEnergies Medawar, and TotalEnergies Nahr Ibrahim – host **full-service Whish Money branches**, enabling deposits, withdrawals, and account management directly on-site.

This partnership reflects our commitment to innovation and convenience, ensuring we continue to meet your evolving needs!

Our Commitments in Action

Improving Road Safety at Collège de la Sainte Famille Franciscaine – Fanar

As part of our ongoing commitment to road safety, we proudly completed the **rehabilitation of the entrance** to Collège de la Sainte Famille Franciscaine – Fanar.

This initiative was inspired by the outstanding work of students who participated in the 2024 **VIA Safe Mobility Programme**, a global road safety awareness programme supported by TotalEnergies Foundation. Their project, which won first place nationally and internationally, highlighted the need for safer access to their school.

In response, we implemented key enhancements with the support of the Lebanese International Road Safety Academy (LIRSA), including:

- Clear road signs to alert drivers
- Speed hump to reduce speeding
- Markings and reflective cat eyes for better visibility
- Flashing beacons for nighttime safety

These measures aim to protect commuters, reinforcing our commitment to creating safer communities through education and action!

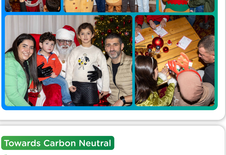
Annual First Aid Training

We successfully conducted our **First Aid Basic Training sessions** on November 18 and 20, 2025, as part of our ongoing commitment to safety. Facilitated by certified trainers from the Lebanese Red Cross, the training targeted employees designated as first responders. With 12 employees trained – covering headquarters, service stations, and delivery sites – we continue to empower our teams to act swiftly and effectively when every second counts.

Crisis Response Drill

On November 27, we conducted a **crisis response drill** at our headquarters to strengthen our ability to manage unexpected situations effectively. The exercise equipped members of the Crisis Management Cell (CMC) and their substitutes with the skills needed to respond swiftly and cohesively, ensuring clear roles and responsibilities during a crisis.

This initiative reflects our **commitment to safety**, **business continuity**, and **employee development**. By enhancing our team's crisis management capabilities, we reinforce operational resilience and uphold the highest standards of quality and safety.



Supporting Education Through Language

We were proud to support the **DELF French language contest** organized by UNIFIL and the French Institute in Lebanon, bringing together school students from **South Lebanon** to celebrate language learning and cultural exchange.

This initiative reflects our ongoing commitment to empowering youth and advancing education, helping create opportunities that inspire growth and knowledge.

A Joyful Christmas Fiesta for Our Families

On **December 13**, we celebrated the magic of Christmas with a festive Christmas Fiesta. **Employees, along with their children**, enjoyed a morning filled with laughter, fun activities, and holiday surprises.

The event featured entertainment for the little ones and special gifts for both children and grown-ups, creating unforgettable memories for all!

Towards Carbon Neutral

The Future of Freight

Discover how TotalEnergies is **accelerating the decarbonization of heavy transport**, positioning itself as a **key partner in Europe's energy transition for trucks**.

TotalEnergies develops **solutions** that help transport operators **reduce CO_2 emissions** while ensuring both **operational efficiency** and the **optimization** of Total Cost of Ownership – paving the way for next generation of **electric trucks**.

- Trucks transport **75% of goods** across Europe
- Electric trucks can travel up to **500 km on a single charge**.

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