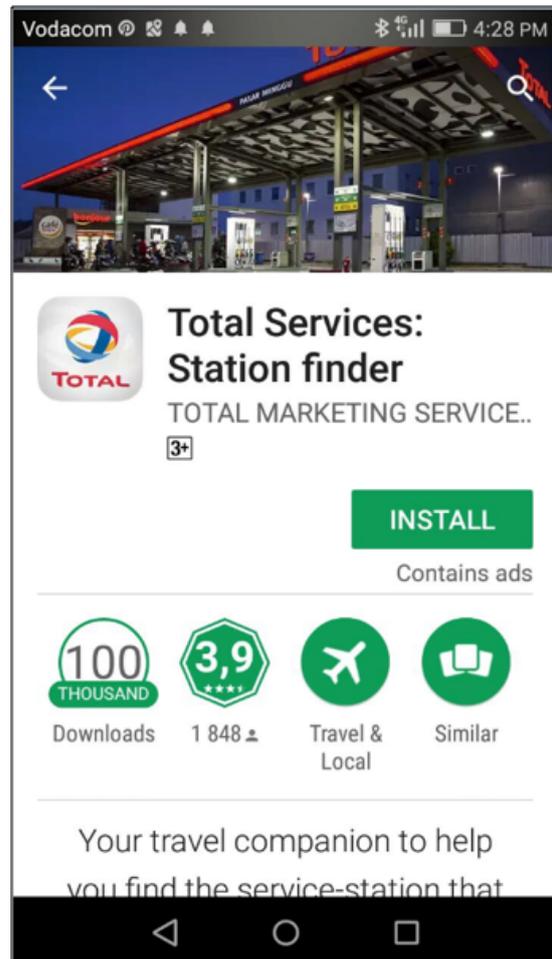
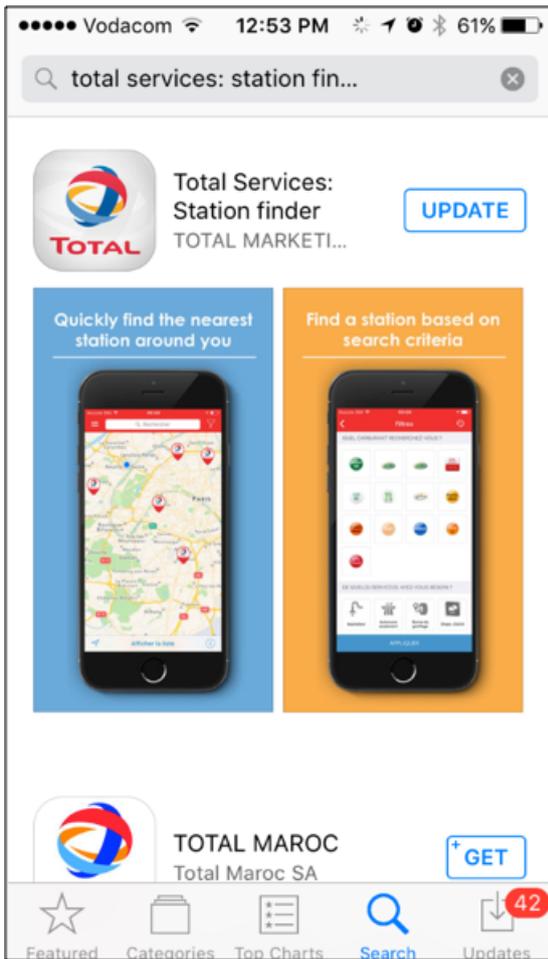


# HOW TO PROCESS MANUAL CLAIMS

## STEP 1

Download the Total Services App from the Play store or the Apple App store:



**Fuel up at TOTAL to earn Dis-Chem Benefit Points**

1 Litre Total Fuel = 10 Dis-Chem Benefit Points

**TOTAL**

**Dis-Chem PHARMACIES**

Dis-Chem LOYALTY BENEFIT Card

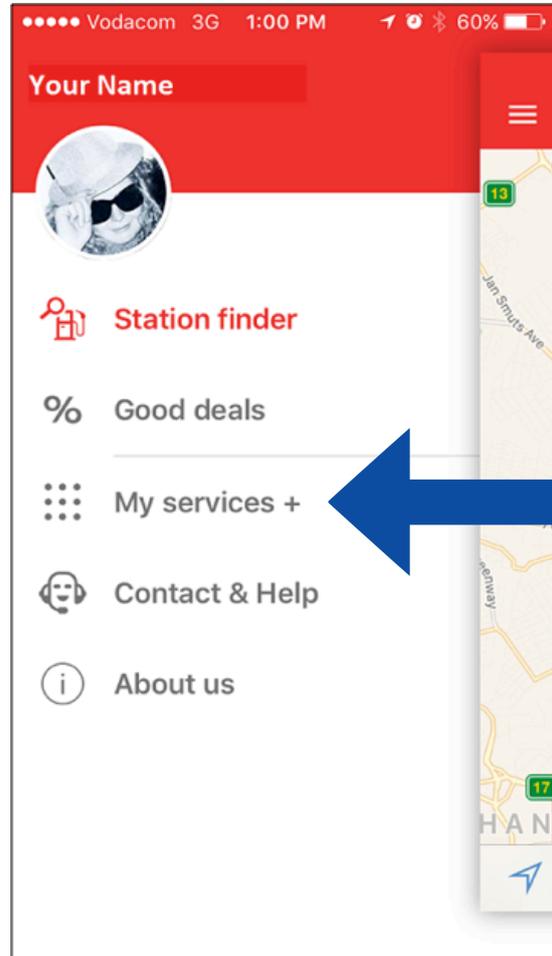
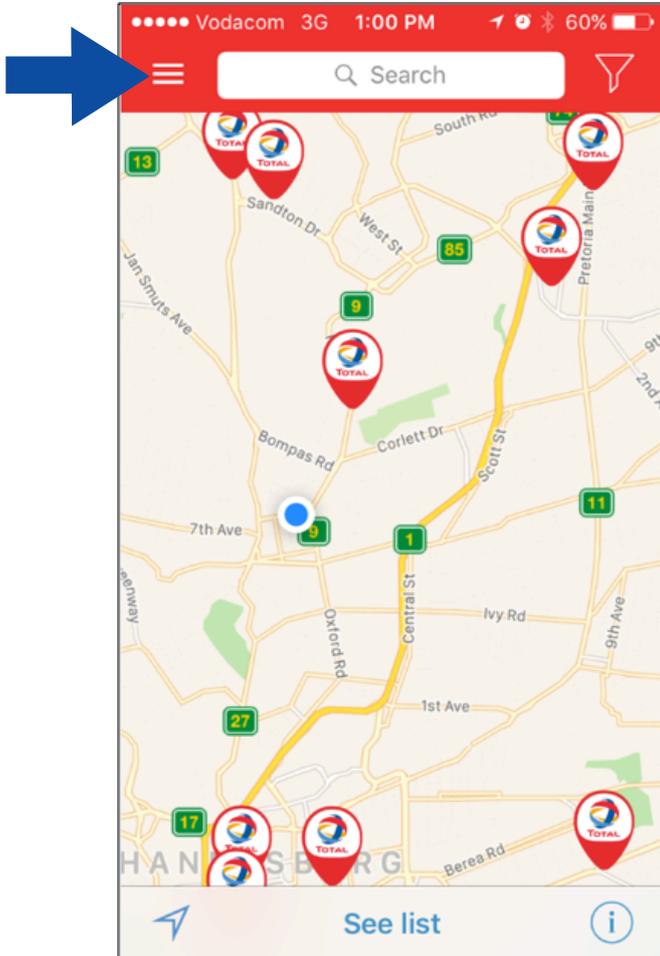
For getting you & your journey.

South Africa

The advertisement features a smiling woman and two children in the background. A central graphic shows a fuel nozzle with a drop of fuel, equated to 10 Dis-Chem Benefit Points. The Dis-Chem Loyalty Benefit Card is shown below the graphic. The Total and Dis-Chem logos are prominently displayed at the bottom.

## STEP 2

Use the hamburger to access the content and choose “My Services +”



**Fuel up at **TOTAL** to earn **Dis-Chem** Benefit Points**

1 Litre Total Fuel = 10 Dis-Chem Benefit Points

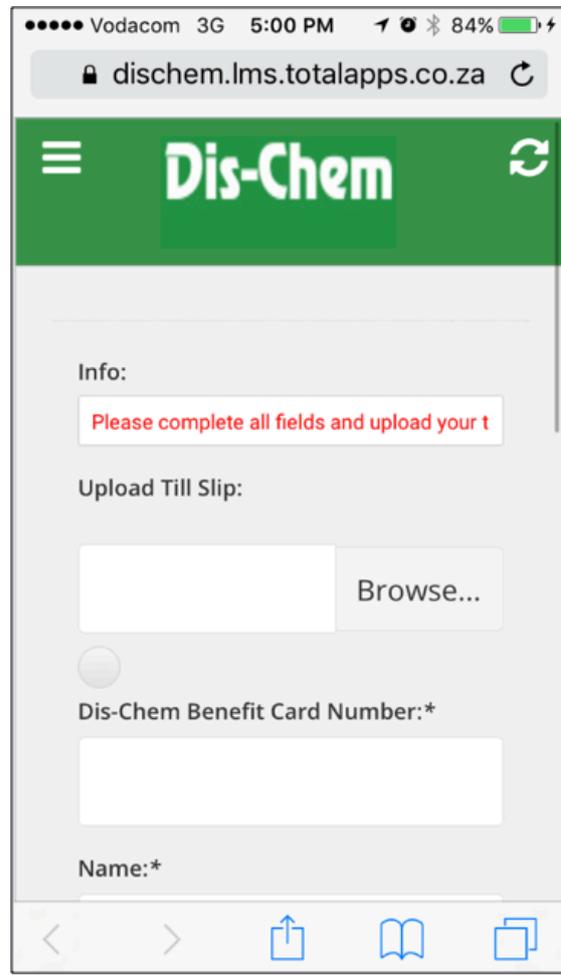
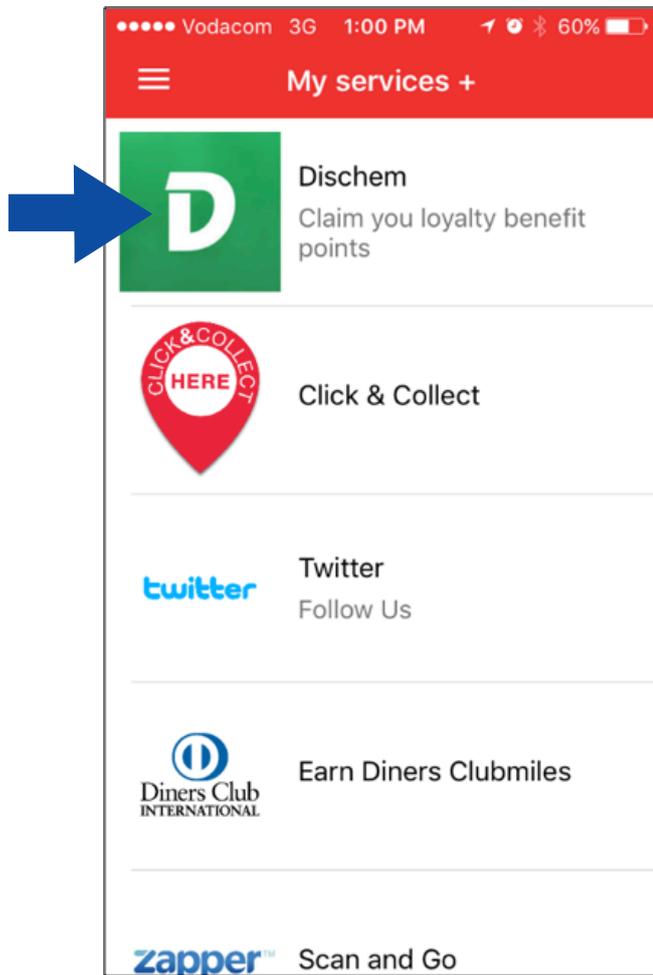
Dis-Chem LOYALTY BENEFIT Card

**TOTAL**

**Dis-Chem** PHARMACIES

### STEP 3

Choose the Dis-Chem link to submit a manual claim.



**Fuel up at TOTAL to earn Dis-Chem Benefit Points**

1 Litre Total Fuel = 10 Dis-Chem Benefit Points

**TOTAL**

**Dis-Chem PHARMACIES**

Dis-Chem LOYALTY BENEFIT Card

## STEP 4

Complete the form:

1. Take a photo of the till slip and upload it
2. Enter the Dis-Chem Benefit Card Number  
(available on the back of your Dis-Chem Benefit Card)



3. Enter your name
4. Enter you surname
5. Enter your email address
6. Select the service station where you filled up
7. Select the fuel type purchased – this will also be on your till slip

# Fuel up at **TOTAL** to earn **Dis-Chem** Benefit Points

1 Litre Total Fuel = 10 Dis-Chem Benefit Points



12. Click on the submit button

Vodacom 3G 1:00 PM 59%

dischem.lms.totalapps.co.za

Fuel Type:\*

Transaction Number (Stan):\*

Date of Transaction:\*

Litres dispensed:\*

I accept the Terms and conditions:\*

Submit

13. You will receive a reference number

Submit Claim

Logout

Dis-Chem

Your transaction has been successfully captured. Your reference number is:

DCM000000003

Fuel up at **TOTAL** to earn **Dis-Chem** Benefit Points

1 Litre Total Fuel = 10 Dis-Chem Benefit Points

Dis-Chem LOYALTY BENEFIT CARD

**TOTAL**

**Dis-Chem** PHARMACIES