

TOTAL SOUTH AFRICA (PTY) LTD

PROMOTIONAL COMPETITION TERMS AND CONDITIONS

1. INTRODUCTION

- 1.1. This Promotional Competition is conducted by Total South Africa (Pty) Ltd, Registration No. 1954/003325/07, a company incorporated in the Republic of South Africa and having its registered address at Total House, No. 3 Biermann Avenue, Rosebank, 2196, South Africa (“TOTAL SOUTH AFRICA”), in association with all parties listed in Item 1 of the Schedule attached hereto (collectively referred to as “the Promoter”).
- 1.2. Any person who enters the Promotional Competition (“the Participant”) acknowledges that the terms and conditions set out herein shall be binding on them, and further, that the Promotional Competition shall be subject to the provisions of the Consumer Protection Act No. 68 of 2008 (“the Act”).
- 1.3. Any person who is a director, member, partner, employee or agent of, or a consultant to the Promoter, or any person who directly or indirectly controls or is controlled by the Promoter, or a supplier of goods and services in connection with this Promotional Competition, is disqualified from participating in this Promotional Competition (“Disqualified Persons”).
- 1.4. It is specifically recorded that this Promotional Competition is not dependent on the purchase of any petroleum products.

2. RULES OF PROMOTIONAL COMPETITION

- 2.1. The Promotional Competition shall commence on the date stipulated in Item 2 of the Schedule, and shall end on the date stipulated in Item 3 of the Schedule, both days inclusive.

- 2.2. To participate in the Promotional Competition, the Participant must be a citizen or a permanent resident of South Africa, be in possession of a valid South African Identity Document, a Passport, and must be 18 years or older as at the date on which the Participant enters the Promotional Competition or, if a minor, must be assisted to the extent necessary by a parent and/or a legal guardian.
- 2.1. To enter the Promotional Competition, the Participant must have registered for The Largest Football Game in Africa by following @TotalSAfrica and liking the promotional tweet.
- 2.2. The Participants stand a chance to win the prizes as set out in Item 5 of the Schedule.
- 2.3. Participants may enter the Promotional Competition as many times as they wish, provided that they have registered for The Largest Football Game in Africa by following @ TotalSAfrica and liking the promotional tweet.
- 2.4. Prizes are not transferrable, and may not be deferred, changed or exchanged for any other item or cash.
- 2.5. The Promotional Competition shall be subject to the additional terms and conditions as stipulated in Item 6 of the Schedule.

3. **SELECTION OF WINNER/S AND CLAIMING OF PRIZES**

- 3.1. Participants to whom prizes will be awarded will be selected through a random draw. The Grand Prize draw will be conducted in the presence of an external auditor in compliance with the Act.
- 3.2. The draw will take place as more fully described in Item 7 of the Schedule, which details are subject to change without notice to the Participants.

- 3.3. Winners will be contacted in the manner as outlined in Item 8 of the Schedule.
- 3.4. Should the Promoter be unable to get in touch with the winner within the timeframe as outlined in Item 8 of the Schedule, or to complete the verification process after drawing his/her entry for any reason whatsoever, the Promoter reserves the right to disqualify such winner, and in such instance, proceed with the draw of a replacement winner.
- 3.5. Should a Participant win a prize, the Participant undertakes to expeditiously do all things necessary to enable the Promoter to comply with all of its obligations in terms of the Act, including but not limited to, providing such personal information as may be required in order to facilitate the handing over of the prize (including providing proof of address and identity number, and signing receipt of the prize upon it being necessary).
- 3.6. The Promoter will require the winner/s to complete and submit an Information Disclosure Agreement and an Indemnification, to enable the Promoters to ensure full compliance with the terms and conditions of the Promotional Competition, and the Act. Should the winner/s refuse or be unable to comply with this rule or any other rule contained herein, such winner/s will be automatically disqualified.

4. **IMPORTANT NOTICES**

- 4.1. **The Participant shall not hold the Promoter liable for any entries which are not received, whether timeously or at all, regardless of the cause thereof, and shall not hold the Promoter liable for any problems or technical malfunction of any telephone network or lines, computer online systems, service, or providers, computer hardware or software failures or malfunctions, traffic congestion (whether physical, or on the**

internet, telephone lines or at any service provider, website or other device or medium), or any combination thereof, or any other technical or other problems.

- 4.2. All entries which are unclear or illegible, which are submitted via an incorrect entry mechanism or contain errors or are from a Disqualified Person, will be declared invalid.
- 4.3. The Promoter does not make any representation or give any warranties, whether expressly or implicitly as to a prize, and in particular, without limitation, makes no representations and gives no warranty that a prize, or any aspect thereof, will –
 - 4.3.1. meet the Participant's requirements, preferences, standards or expectations; or
 - 4.3.2. be satisfactory and punctual.
- 4.4. The Participant acknowledges that he/she shall not be entitled to claim a prize, should it be unlawful for the Promoter to supply such a prize to the Participant. Should the Participant not qualify to receive such a prize, the Participant acknowledges that he/she shall be required to forfeit it.
- 4.5. The Promoter reserves the right to vary, postpone, suspend, or cancel the Promotional Competition and any prizes, or any aspect thereof, without notice, for any reason whatsoever. In the event of such variation, postponement, suspension or cancellation, the Participant agrees to waive any right, interest and expectations that he/she may have in terms of the Promotional Competition, and acknowledges that he/she will have no recourse against the Promoter.

- 4.6. **The Participant agrees that by participating in the Promotional Competition, and his/her acceptance and/or use of a prize, or any aspect thereof, is at his/her own risk.**
- 4.7. **The Participant undertakes to sign a waiver of liability and indemnity before claiming any prize. The Promoter cannot be held responsible for any accident, injury or loss of property as a result of winning, accepting and/or utilising the prize/s won.**
- 4.8. **Notwithstanding the above, all Participants and the winner/s, as the case may be, indemnify the Promoter, its advertising agencies, advisors, nominated agents, suppliers and its affiliates and/or associated companies, against any and all claims of any nature whatsoever arising out of and/or from their participation in any way howsoever in this Promotional Competition (including, as a result of any act or omission, whether as a result of negligence, misrepresentation, misconduct or otherwise on the part of the Promoter and/or use of the Prize).**

5. **GENERAL**

- 5.1. Notwithstanding clause 2.1, as read with Items 2 and 3 of the Schedule, the duration of the Promotional Competition may be altered at the sole discretion of the Promoter. The Promoter shall have the right to terminate the Promotional Competition immediately, and without notice, for any reason beyond its control.
- 5.2. The Participant acknowledges that the Promoter may collect, store and use (but not share) any personal information obtained by the Promoter for communication or statistical purposes. The processing of such personal information shall be subject to Total South Africa's Privacy Policy. In the event that Total South Africa conducts a promotional competition with associated entities, Total South Africa cannot be held responsible for the processing activities of such associated entities, and the Participant

acknowledges that he/she must acquaint him/herself with the Privacy Policy of all such associated entities.

- 5.3. The Promoter may require the winner/s to be identified and photographed, and that the photographs be published in printed media, or to appear on radio and television, or in accepting their prizes, and/or after having received prizes. The winner/s will be given the opportunity to decline to the publication of their images and to participate in the Promoter's marketing material insofar as it relates to the Promotional Competition.
- 5.4. Should any dispute arise in relation to the interpretation of the Promotional Competition and/or its terms and conditions, the Promoter's decision shall be final and binding, and no correspondence shall be entered into.
- 5.5. These terms and conditions will be construed, interpreted and enforced in accordance with the applicable laws of the Republic of South Africa.
- 5.6. In the event that any of the terms and conditions contained herein are found to be invalid, unlawful or unenforceable, such terms will be severable from the remaining terms of these terms and conditions, which will continue to be valid and enforceable.
- 5.7. Any queries in respect of the Promotional Competition, and a copy of the Promotional Competition rules, can be found at www.total.co.za, or by calling the consumer services division on 0860 111 111 between 8h00 and 16h00, throughout the period of the Promotional Competition.

SCHEDULE

1	<i>Associated companies</i>	Total South Africa
2	<i>Commencement Date</i>	6 June 2018
3	<i>Date Promotional Competition Closes</i>	19 July 2018
4	<i>Participating Products</i>	<p>Online game played on the phone or on the computer via the social media network Twitter</p> <p>Game mechanism</p> <p>To enter the Game and stand a chance to win, each participant has to:</p> <ul style="list-style-type: none">• Follow @ TotalSAfrica• Like the promotional tweet• Register by filling the participation form <p>Gameplay</p> <p>To play the game, the participant will engage with a Twitter conversation card, promoted by @ TotalSAfrica, and decide on their next play in The Largest Football Game in Africa, by selecting a move as listed on the conversation card. A randomised Win or Lose response will be awarded to the participant, which will either result in them receiving an instant prize, or not.</p> <p>For the Grand Prize, the participant will be randomly selected based on them having pre-registered for The Largest Football Game in Africa, by following @TotalSAfrica and liking the promotional tweet.</p>

5	<i>Prizes</i>	<p>Winners stand the chance to win the following:</p> <ul style="list-style-type: none"> • 1 x double tickets, all expenses paid but limited to: <ul style="list-style-type: none"> ○ Return flight tickets ○ Bafana Bafana vs Morocco game ○ Airport transfers in Egypt ○ Cost of two Visas • 250 x R65 combo (wiGroup vouchers for the Ultimate combo- 1x 1.5l Coca Cola, 1x 80g Cadbury slab, 1x 125g Simba potato chips and 1x 125g Maynards sweets for R 65. 00) 50 per week for 3 of the weeks • 250 x Total AFCON hampers 50 per week for 3 of the weeks <ul style="list-style-type: none"> ○ Includes a cap, buffer, sunglasses, cup and vuvuzela. • 50 x R1000 fuel vouchers (to be given-away only in the final week of the campaign).
6	<i>Special Terms and Conditions applicable to Promotional Competition</i>	Every winner is selected at random by a selection algorithm.
7	<i>Draw Details</i>	<p>The draw for the Grand Prize will take place on the 10th of June in the presence of an auditor, this draw will be done at random and 1 winner will be chosen.</p> <p>The other draws will be done at random by a selection algorithm.</p>
8	<i>Procedure for contacting Winners</i>	Winners will be notified via direct message and the winner of the Grand Prize will be contacted by telephone, as well.