

PRESS RELEASE

**TotalEnergies Marketing Tanzania Limited**

## **Public Statement – Clarification on Circulating Video: FCC Anti-Counterfeit Operation**

**Dar es Salaam, February 13, 2026** – TotalEnergies Marketing Tanzania Limited wishes to clarify the context surrounding the videos currently circulating online that appear to show counterfeit TotalEnergies lubricant products being manufactured. The footage originates from an official cease-and-freeze operation led by the Fair Competition Commission (FCC), acting under the instructions of the Tanzanian government to combat all forms of counterfeit products, including lubricants.

TotalEnergies was not directly involved in this specific raid. However, since 2024, we have been actively collaborating with government authorities, including the FCC, to help identify and eliminate counterfeit TotalEnergies Lubricants from the Tanzanian market. These ongoing efforts are designed to protect our customers and uphold the integrity of our brand.

We want to reassure all our valued customers that genuine TotalEnergies products are available exclusively at our authorized service stations and distributors throughout Tanzania. Actions such as those undertaken by the FCC are vital in ensuring that customers receive safe, high-quality products and are protected from counterfeit goods.

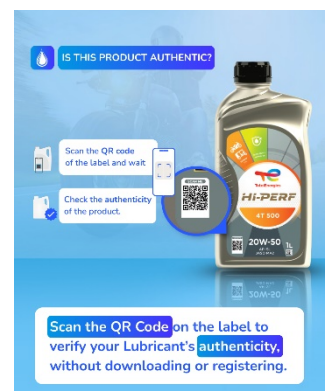
TotalEnergies remains committed to working closely with authorities and partners to combat counterfeiting. Our priority is to safeguard our customers and ensure access to authentic TotalEnergies lubricants.

### **TotalEnergies' QR code application to protect TotalEnergies consumers**

To further protect our customers, TotalEnergies launched the QR Code Control feature, an easy, secure, and immediate way to verify the authenticity of all TotalEnergies lubricant products before purchase.

#### **How to Use QR Code Control:**

1. Locate the QR Code on the front label of your TotalEnergies lubricant.
2. Scan the QR Code using your smartphone's camera.
3. Wait a few seconds for the verification process.
4. Receive an Instant Verification Message confirming whether the product is genuine.



For any inquiries, please contact us on 0800750242

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### **About TotalEnergies Marketing Tanzania Limited**

TotalEnergies Marketing Tanzania Limited is Energies marketing and service company, incorporated in Tanzania since 1969. TotalEnergies Marketing Tanzania Ltd business focuses on the marketing, supply and service of various energies including petroleum products, solar, home cooking gas (LPG) and Lubricants and venturing in renewable energies. TotalEnergies Marketing Tanzania Ltd extends its expertise in offering reliable, secure, and convenient service through its use of the TotalEnergies Card system for the purchase of Excellium fuels at any TotalEnergies service station.

### **About TotalEnergies**

TotalEnergies is a global integrated energy company that produces and markets energies: oil and biofuels, natural gas and green gases, renewables and electricity. Our more than 100,000 employees are committed to provide as many people as possible with energy that is more reliable, more affordable and more sustainable. Active in about 120 countries, TotalEnergies places sustainability at the heart of its strategy, its projects and its operations.

### **TotalEnergies Contacts**

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### **Cautionary Note**

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