



## Beki Smith – CCS Senior Team Manager



I've been with TotalEnergies for 12 years and I've worked on all of our large public sector contracts. I joined the CCS team last year, and so far I've enjoyed the fast paced environment.

At the weekends, I'm running a busy household with 4 boys and being dragged along for walks by my enormous dog Buster!



### Robert Lay

Team Manager

I became a Team Manager in 2022 and moved over to Public from a commercial contract.

Outside of work I have a 2 and a half year old boy who keeps me on my toes! We love going out for walks and often end up at the nearest park somehow!



### Katie Truslove

Servicing Account Manager

I really enjoy my role as an Account Manager on the CCS Framework, working with lots of different customers in the public sector.

Outside of work, you'll usually find me on the dancefloor as a professional choreographer! I've also recently bought a house which I'm doing up.



### Nadim Riffi

Servicing Account Manager

I've been an Account Manager on the CCS Framework since the start of 2020. It's been great working on a busy contract where no one day is the same!

I'm a Liverpool fan, bilingual and resident Netflix connoisseur! I once tried to grow a mullet haircut, unsuccessfully.



### Jack Barson

Servicing Account Manager

I originally joined TotalEnergies as a Junior Account Manager in 2021. Working on the CCS Framework has been really rewarding.

I'm a huge golf fan and have been working on my very bad swing at Topgolf attempting to hit a ball straight with a 9 iron. I also love Arsenal!



### Nancy Diaye

Servicing Account Manager

I've been with TotalEnergies since September 2022 and I'm enjoying supporting CCS customers with their accounts.

I've recently relocated from Leeds down to Surrey and I'm already missing my Yorkshire Tea! I've two little girls and I'm bilingual speaking both French and English.



### Kenny Ogbugbulu

Servicing Account Manager

I've been an Account Manager on the CCS Framework since 2021 and its great being part of such a large contract.

On the weekends, you'll find me perfecting my cooking skills, especially dishes from Nigeria. I also love music and trying new restaurants!

## Meet your Major Business Servicing Team



**Amy Ward**

Servicing Account Manager

I joined TotalEnergies in November 2022, and it's been great working on such a large contract with lots of different customers.

I love baking and have recently perfected macarons, I also make a mean cup cake! I love animals and have rescued two cats.



**Kate Budd**

Servicing Account Manager

I really enjoy my role as an Account Manager on the CCS Framework. Servicing involves lots of different aspects, so work is always interesting!

I love music, especially Depeche Mode, punk, rock and alternative. I'm also a secret gamer and massive film fan!



**Shonah Rae**

Servicing Account Manager

I transferred into the CCS Account Management team from a large Commercial contract. I've learnt lots about the public sector and customers on the CCS Framework.

I've recently returned from a month in Australia and so have the travel bug. I'm now planning my next holiday!



**Ben Telfer**

Servicing Account Manager

I joined the CCS Account Management team in June 2023. I've learnt a lot about the public sector which has been fun and interesting.

I aspired to be a footballer and had trials at Arsenal before an injury changed it all – I even taught Bukayo Saka everything he knows!



**Lisa Doman**

Servicing Account Manager

I joined the CCS Account Management team in early 2023 and it's been great getting to grips with the contract and learning all about the public sector.

I enjoy live music and during the summer you'll find me dancing in a field somewhere! I love going on holiday and have embraced camping!



**Tharani Thevathasan**

Servicing Account Manager

I've been with TotalEnergies since 2022, working on the CCS Framework. It's great to be part of such a busy team where one day is never the same!

I'm a busy mum of two and a massive Liverpool supporter who survives on dairy milk and Coca Cola!