

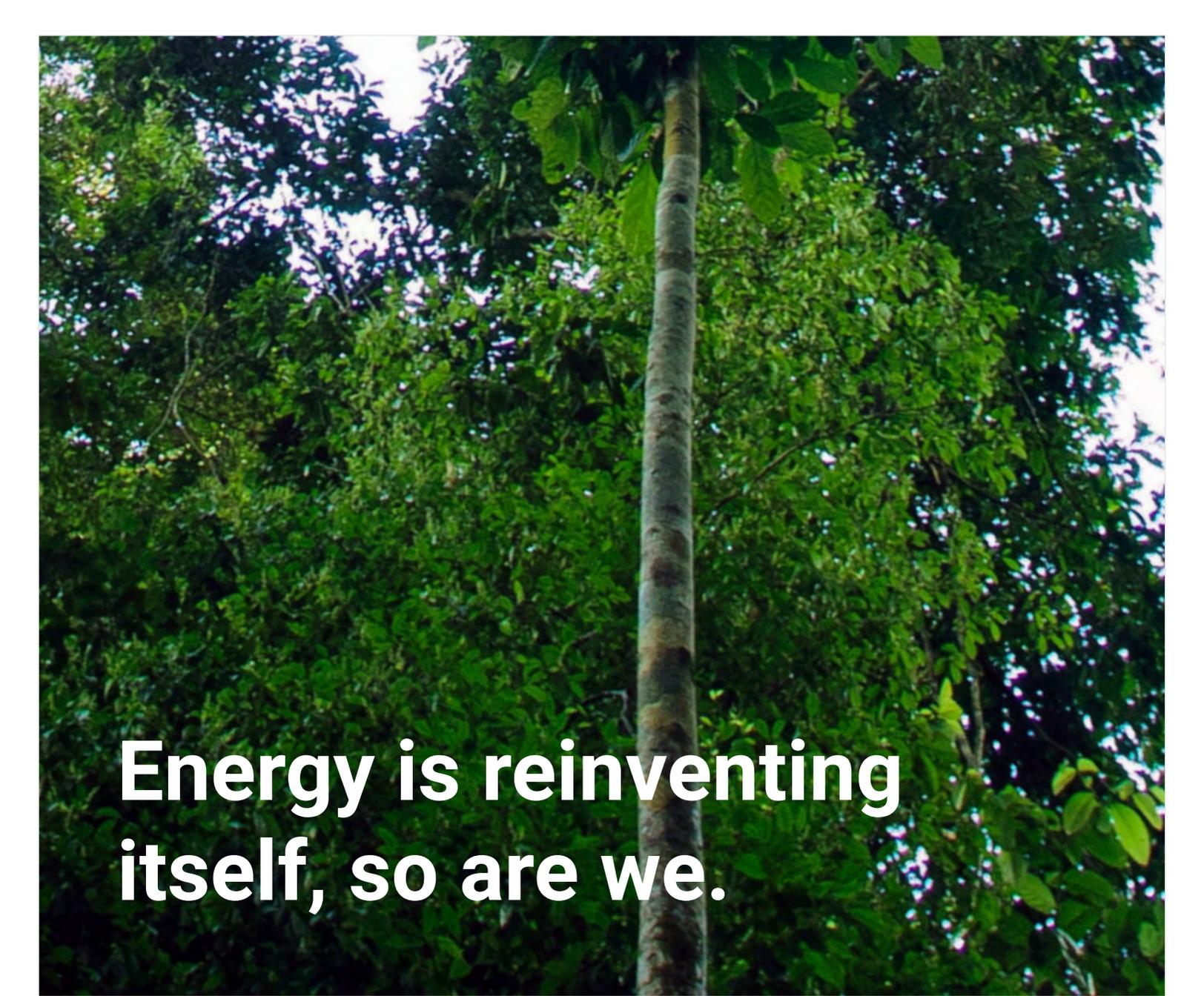


Charting the New Normal ... making impact

2020
Sustainability
Report



TotalEnergies



Energy is reinventing itself, so are we.

TotalEnergies' purpose is to supply more affordable, more available and cleaner energy to as many people as possible. For TotalEnergies, sustainability is a key driver for long-term value creation. We want to produce more energy with less emissions. That's why we are transforming to place ourselves at the lead of the global energy transition.

More energy, less emissions... always more sustainable!



corporate.totalenergies.ng

Investing in the future despite the pandemic

Our last Corporate Social Responsibility report was published in 2019. The report highlighted our social, economic, and environmental performance through relevant material issues based on feedback at varying levels of engagement with our stakeholders. This year also, we have reinforced and communicated our commitment to addressing climate change, contributing to achieve the Sustainable Development Goals and meeting other stakeholder needs in this report. The report details some material issues that were priority to TotalEnergies in 2020 including Education, Health care, Community Development, Climate Change, Diversity and Inclusion.

In defining the boundaries for this report and deployment of our Corporate Social Responsibility in 2020, we used an issue prioritisation approach to achieve synergy in focus areas across all entities, engaged our stakeholders to identify their interests and considered the impact of our business activities.

We made giant strides this year as we transcended to reporting in accordance with the GRI Standards while communicating our contribution towards achieving the sustainable development goals in Nigeria. This report is not externally assured.

Quotes and independent perspectives disclosed in this report were not borne out of any undue influence but are the candid opinions of respondents on our activities and projects.

For more details about sustainability at TotalEnergies, visit www.corporate.totalenergies.ng

For more details about this report, kindly contact

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Charting the New Normal ... whilst making impact!

As always, it gives me great delight to bring you this annual sustainability report. Our continuous efforts as an organization to not only create superior value for our customers but also channel our activities towards strategic sustainable growth has formed our corporate belief system over the years.

This report, in this regard, will expatiate on our corporate social responsibility (CSR) involvements in the year 2020. Upon reading this, we hope that our effort to fully communicate our impact areas is clearly understood by our customers, partners and stakeholders alike.

The subject of our 2020 sustainability report, Charting the New Normal: Making Impact, is evidence of our firm devotion to our mission of maintaining mutually beneficial relationships with our stakeholders and host communities. The year 2020 was plagued with major unprecedented challenges stemming from the global coronavirus outbreak. This changed the world status quo and necessitated our navigation of what became known as the new normal. In Nigeria, it revealed a healthcare and welfare system that was in dire need of urgent intervention. I am therefore proud to reveal to you that TotalEnergies EP Nigeria Limited (TEPNG) made significant contributions to support our host communities, and the Nigerian government at large.

Consequently, most of our sustainability and corporate social responsibility involvements in 2020 had COVID-19 intervention programs as their focal point. We donated equipment and medical consumables to hospitals within and outside Rivers State, provided food palliatives to the Egi community and remedied the ventilator scarcity





Our goal, as always, is to make TotalEnergies a driver for far-reaching social and environmental change. We aim to be a force for progress in our host communities, because they too have contributed to making our Company what it is today.



COVID-19 treatment centers. In addition, we extended our COVID interventions to the community of people living with HIV/AIDS, as they were especially vulnerable during this period.

Asides from our COVID-19 intervention contributions, we took meaningful strides in furtherance of the educational, agricultural and entrepreneurial sectors across Nigeria; within and outside our operational scope. In the educational sector, we continued our sponsorship of the Catch them Young initiative, donated a model secondary school to the and provided computer facilities to students who are prospective computer-based examinations writers. For the agricultural and entrepreneurship sector, we harnessed material resources to provide several farmers in northeastern Nigeria with the needed training, business start-up kits, and storage facilities to ensure their financial empowerment after the lockdown period.

In executing most of these initiatives, we made

strategic partnerships with organizations such as NNPC/TotalEnergies Joint Venture Partnership, PropCom Mai Karf amongst others. In retrospect, I can confidently report that our initiatives reflected all seventeen sustainable development goals set by the United Nations. We have also communicated our impact across all levels using the Global Reporting Standards (GRI).

Let me conclude by showing my heartfelt gratitude to you all, our stakeholders, workforce, customers and partners. As usual, your immense support has made all our achievements in the year under review possible despite the unprecedented global health challenge.

I wish you an insightful and pleasurable read.

Mike Sangster

Managing Director / Chief Executive



Charting the New Normal ... making impact



Investing in the future despite the pandemic	03
Charting the New Normal ... whilst making impact!	04

OUR STORY

Who We Are	08
Sustainability at TotalEnergies	11
Who We Engaged	12
Our Material Issues	13
Journey so Far	14
2020 Performance	16

HSE

Fighting Pandemic	20
Improving Healthcare Systems for Covid-19	21
Advancing the Containment of the Covid-19 Pandemic	23

Remedying Ventilator Scarcity	24
Creating a Synergy for Problem Solving it's more than a Mantra!	25
Safety is Our Collective Business	28

ENVIRONMENT

Eliminating Oil Spillage	30
Mitigating Greenhouse Emissions	31
Improving Operational Excellence	32

Education

Agriculture

Social Impact

Environment

HR



Developing Local Economies Through Entrepreneurship 48

STAKEHOLDER ENGAGEMENT

The Ikeke Project 50

HUMAN RESOURCES

- Promoting a Healthy and Safe Workspace 53
- People Development 54
- Nigerian Content / Capacity Development 54
- Employee Safety and Wellbeing 54
- Gender Equality, Diversity and Social Inclusion 57
- Partnering for Equal Future 58
- Caring for the Disabled 60
- Recruitment, Manpower, Planning, Retirement and Development 61
- Ethics 61

SOCIAL IMPACT 34

AGRICULTURE

- Empowering Women for Financial Sustainability 38
- Reducing Post-Harvest Losses 40
- Food Security is a Priority 40

EDUCATION

- Tomorrow Begins Today 42
- Improving Educational infrastructure 43
- From Analog to Digital 44
- A Friend indeed 45
- Extending a Hand of Support 45

ECONOMIC EMPOWERMENT

- Skilled-Up for Financial Empowerment 47



GOVERNANCE 62

- SDG Index 63
- GRI Index 66



Who We Are

In 1924, TotalEnergies S.E., the French petroleum company, was established. Nine decades later, we operate in over 130 countries and have more than 100,000 employees passionate about creating value for our customers and embedding sustainability in our daily operations.

Our activities which span the entire value chain from exploration and production to delivery to end-users are driven by our ambition to become the responsible energy company. This informs our resolve to contribute our quota in creating a sustainable environment through the provision of clean, reliable and affordable energy.

Our commitment to delivering clean, affordable and reliable energy to Nigerians has ensured that we leverage partnerships with the Nigerian National Petroleum Corporation (NNPC) and other key industry players. Through these partnerships, we contribute to the energy value chain from oil and gas exploration and production, natural gas liquefaction, solar solutions, marketing of petroleum products and related services.

TotalEnergies EP Nigeria Limited (TEPNG) holds 40% interest in NNPC/TEPNG Joint Venture and 15% interest in Nigeria Liquefied Natural Gas (NLNG). Over the years, our business has evolved and has contributed an equivalent of over 3.6 billion barrels of oil to the Nigerian oil and gas industry. The production capacity of TEPNG today accounts for 10% of the Company's global production.

Our operations have in recent times been influenced by factors such as increasing energy demand and varied stakeholder expectations. These factors which have drastically impacted the Nigerian oil and gas industry continue to inform our commitment to safety, environmental, social, and economic sustainability.



2nd Largest
Oil and gas
company

59 Years of
Activities
in Nigeria

5 Producing
Licences
Operated

1,166 Employees
as at December
2020

TotalEnergies
Worldwide
Presence:
more than

130 Countries



Our Supply Chain

At TotalEnergies, our supply chain model consists of all the activities we execute to deliver value to our consumers. Our supply chain is focused on the core activities and values upon which we operate within our organisation. This allows us to effectively convert raw materials or parts to finished products through exploration and production.

Our Business Model



Our Core Values

Our core values form our unwavering organisational belief system which consists of the five principles highlighted below. These guide our actions at all times and define how we create value for our supply and value chains.



**RESPECT
FOR EACH
OTHER**

**PERFORMANCE
MINDED**



**PIONEER
SPIRIT**



**STAND
TOGETHER**

SAFETY



Sustainability at TotalEnergies

At TotalEnergies, we aim to become a sustainable energy major in the Nigerian extractive industry. We understand that this dream can only be fulfilled by integrating responsible practices into our business so that we can continue to meet the energy needs of our consumers and stakeholders in the present and the future.

To achieve this, we have developed and integrated policies on climate, safety, environment and human

rights into our business model and operations. This enables us to create quality output for our stakeholders and consumers across anchoring communities, whilst minimising any negative impact of our operations on the environment.

At TotalEnergies EP Nigeria Limited, sustainability is integrated across four levels:

OUR STRATEGY & OPERATIONS

Our operations as an organisation are conducted in a responsible manner that ensures the continued benefits to our partners, customers, shareholders and host communities alike. We adhere to global best practices and operate based on accountability and transparency. We do this to ensure that we constantly deliver safe operational, technical and technological excellence in our activities at all times.

At TotalEnergies, we believe that the relationships are the real fuel that power business success. That is why we design and implement creative and sustainable approaches in meeting the energy needs of our customers while positively ensuring that we maintain our position as a responsible energy major.

We conduct our business with partners and suppliers who implement sustainable operational models and abide by the ethos of sustainability. They ensure that all their decision-making processes are in line with our shared responsibility of maintaining sustainability within our business environments, host countries and communities.

OUR STAKEHOLDERS

OUR HOST COUNTRIES & LOCAL COMMUNITIES

We ensure that our operations positively contribute to the development of the countries in which we operate. Our relationship with our host communities is a partnership. Through negotiated memoranda of understanding, we design sustainable development initiatives that we execute together to the satisfaction of both partners. In addition to building schools and health centres, over 39,000 youth have, so far, benefitted under our community scholarship scheme. Another 9000 business owners in Egi, Rivers State, which is home to the only TotalEnergies-operated onshore Oil Mining Lease (OML58) in Nigeria, have enjoyed support under our Enterprise Development programme. Currently, there are some 80,000 people in 19 communities in Egi who enjoy uninterrupted power supply from our gas-powered turbines.

We ensure that our employees are informed on the ideals and practice of sustainability. We also keep them engaged to ensure that they remain committed to our long-term sustainability goals. In 2016, we sensitised 1000 boat operators on marine safety.

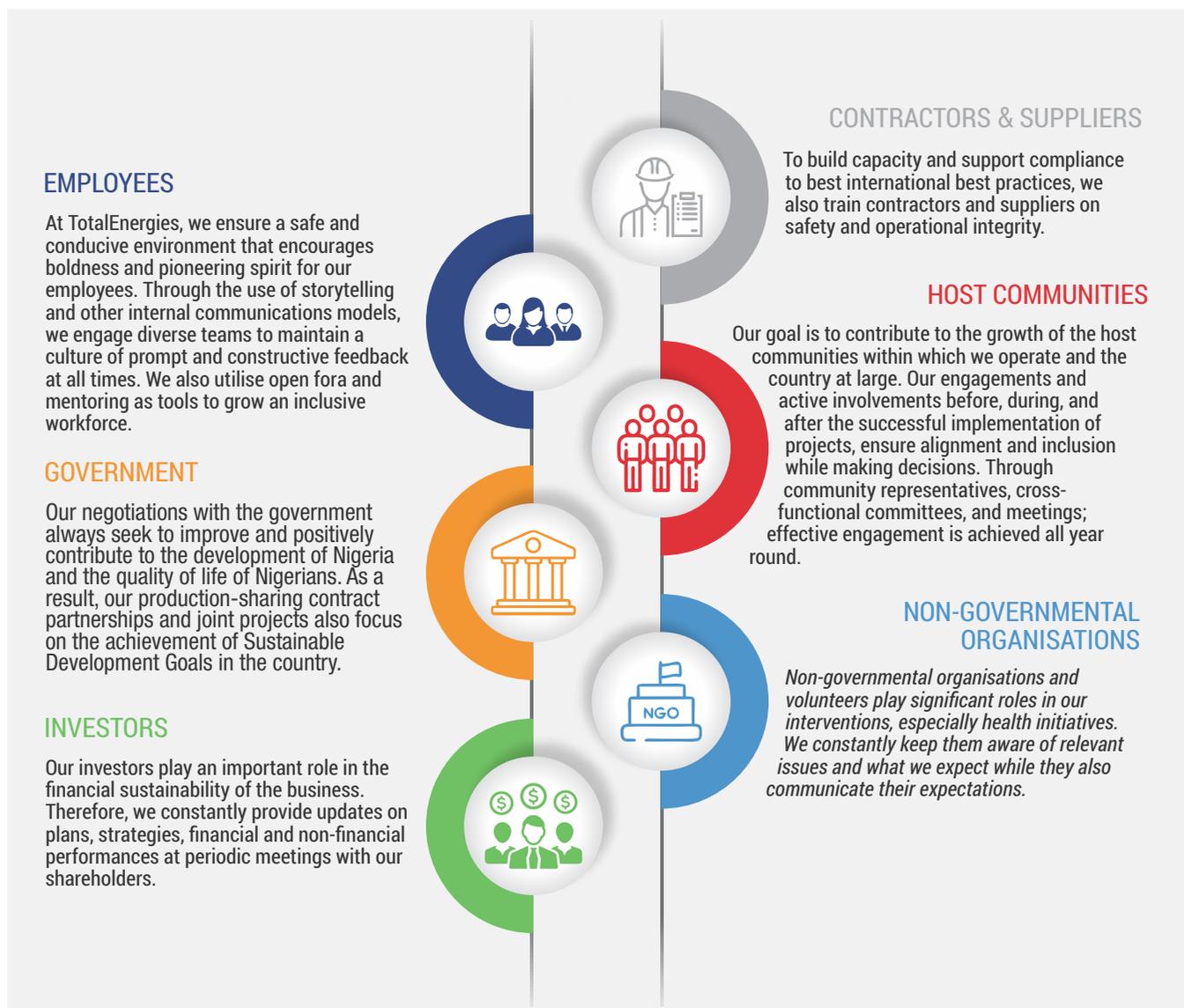
OUR EMPLOYEES

Who we engaged

We understand that our stakeholder needs are affected by our operational decisions as an organisation. We also recognise these needs as important determining factors, which guide our strategies for engagement with our stakeholders.

To ensure that our policies and strategies are continuously in their best interests, we explain our activities and communicate our future engagements to them to ensure their understanding

of the mutually beneficial status of our operations. The external reactions from these engagements inform our actions and influence decisions over time. Generally, we have recognised a few stakeholder categories segmented below as follows:



In addition to the above-mentioned stakeholders, we also engage the academia, private sector organisations, and subject matter experts relevant to our focus areas and organisational strategy.

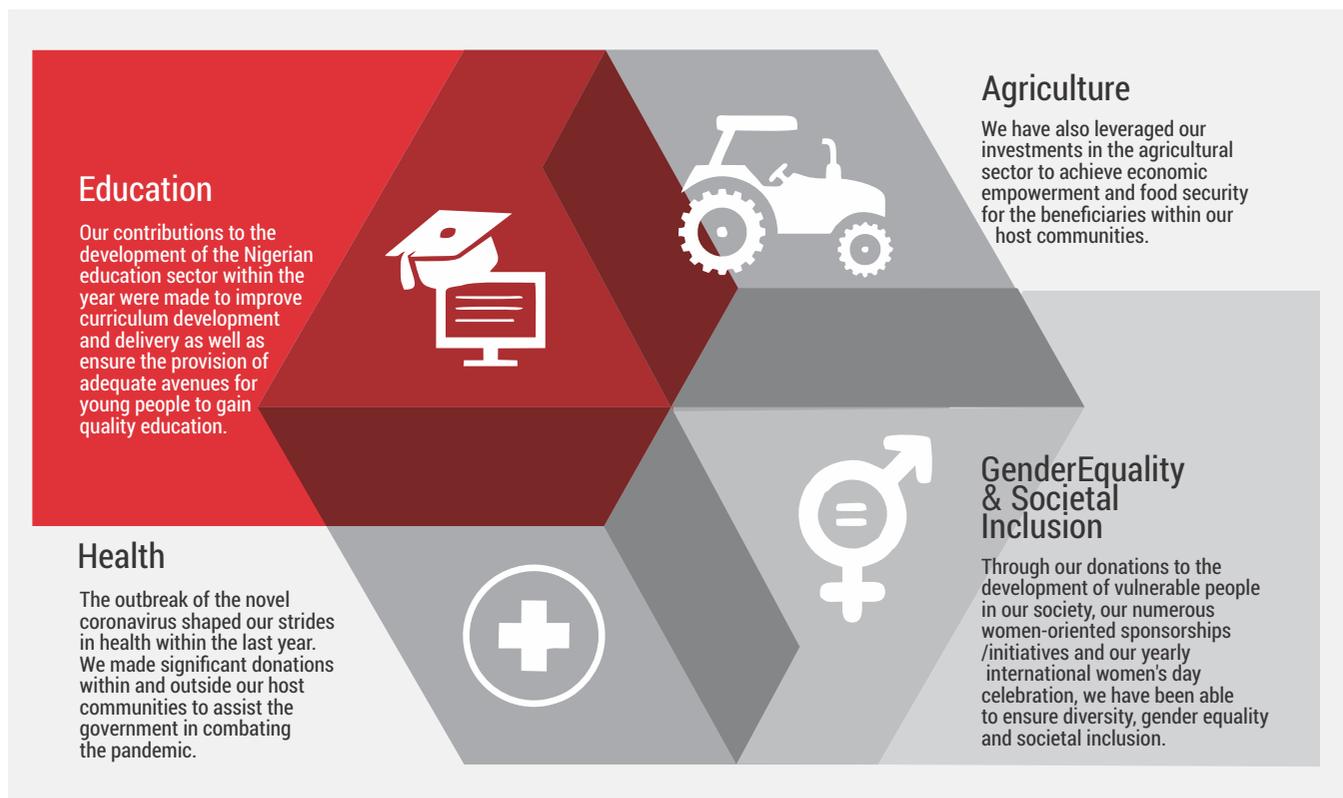
Our Material Issues

Although our material issues have largely bordered on similar themes over the past few years, a few issues were prioritised based on feedback from our engagement activities in the past year.

Yearly, we gather information from our stakeholders to provide insights for our materiality assessment. These insights are continually reviewed to respond to the slightest changes in stakeholder expectation and demands. Our commitment to catering to the needs and concerns of our stakeholders and the development of their respective communities have

spurred the creation of targeted initiatives that balance social, economic and environmental sustainability to tackle core issues like safety of lives and properties, economic empowerment, health and education.

Through our significant investments in Education, Agriculture, Health, Capacity and Infrastructure Development, and Societal Inclusion, we are poised to continue to adequately cater to these needs, today and in the future.



Journey so Far

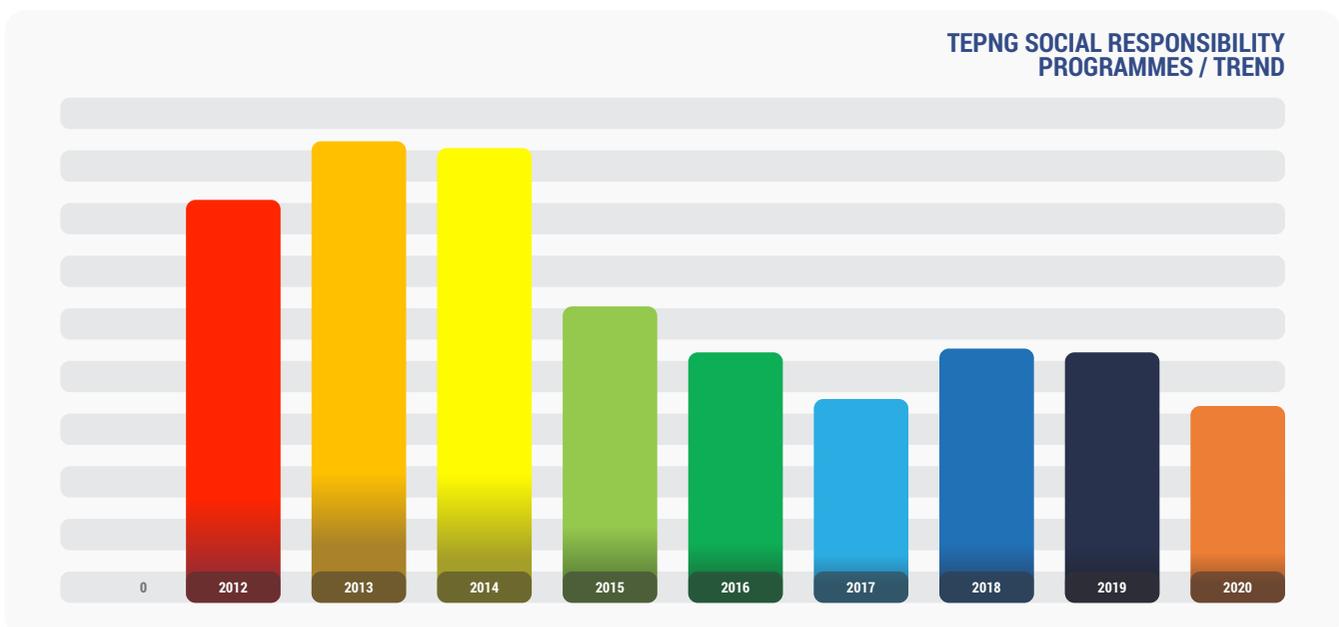
CSR Initiatives
Nationwide

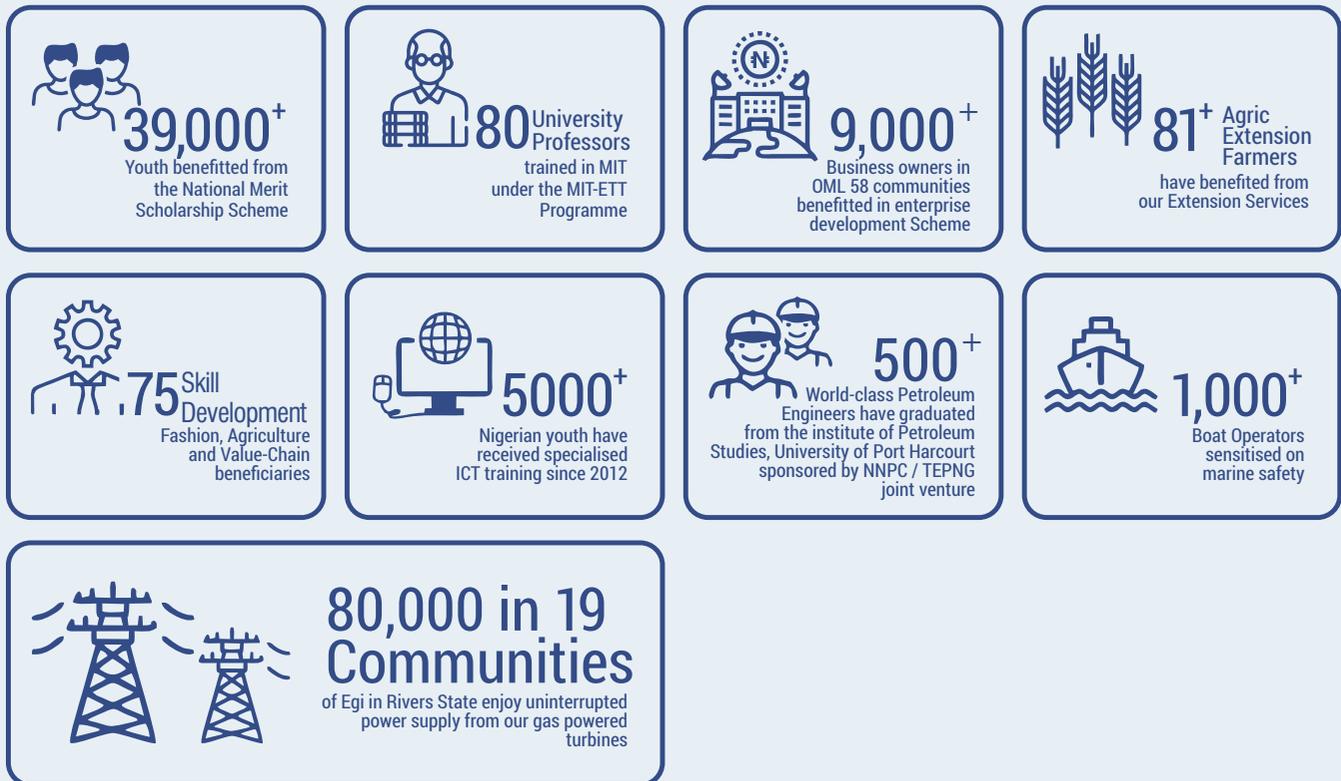


TEPNG Social Responsibility Programmes/trends from 2012-2020

Our social responsibility programmes have been run consistently over the past eight years regardless of the Covid-19 pandemic which caused a slight decline in programmes.

The following chart shows more detailed information of our social responsibility programs so far.





Data Synthesis Of 2020 Societal Reporting

Every year, we report on our social, environmental, economic, safety, health and educational performance. The year 2020 was especially challenging as a result of the unprecedented global pandemic ravaging the world. Despite these uncertainties, we have stayed true to our brand promise of responsible operations within our host communities, and sustainable value creation for our customers and stakeholders.

Our 2020 report complexities cut across three layers - interactions with our stakeholders, whose feedback determine our yearly material issues; our activities in fighting the global pandemic within and outside our operational scope, our social, educational and environmental impact on our host communities. In 2020, we invested 98% of our social impact budget on socio-economic development projects of our host communities, and 1% in impact management and stakeholder engagement respectively. (See the above-named sections for our contributions across various sectors).

DATA SYNTHESIS OF 2020 SOCIETAL REPORTING

Social Impact Budget



Impact Management

1%

Stakeholder Engagement

1%

Stakeholder Engagement

Our stakeholder engagement activities in 2020 were based on strengthening existing relationships with our host communities and other shareholders. We understand the importance of these engagements and make use of them in fulfilling our sustainability responsibilities within and outside our host communities.

2020 Performance

TEPNG SOCIAL RESPONSIBILITY PROGRAMME / TREND

SUSTAINABILITY PROJECTS ACROSS SIX GEOPOLITICAL ZONES - REPORT 2016-2020



Societal and Environmental Performance

In 2020, TotalEnergies EP Nigeria Limited invested heavily in social development projects. About 98% of this amount was deployed into socio-economic development and 1% in impact management and stakeholder engagements respectively.

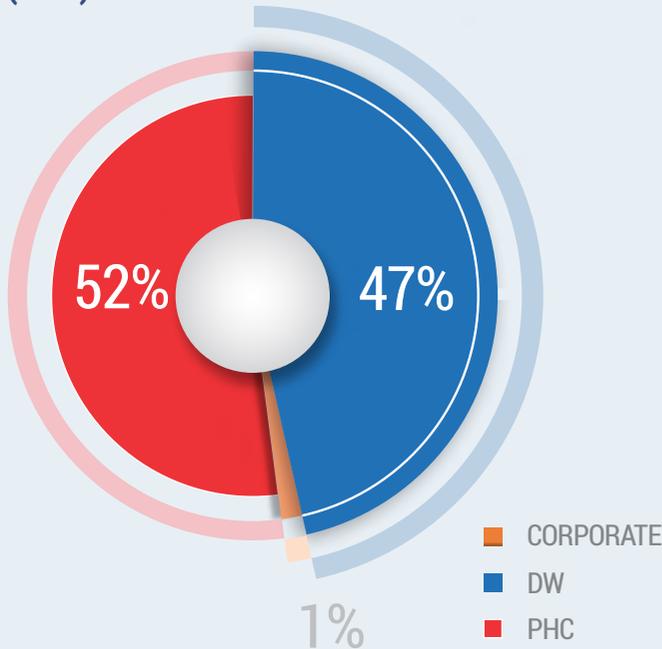


Social Impact Management

We are fully committed to the actualisation of the 17 United Nations Sustainable Development Goals by 2030. As a corporate policy, we commit our expertise and resources to increasing our positive



2020 SOCIETAL SPEND BY DISTRICT (USD)



CORPORATE SOCIAL RESPONSIBILITY INITIATIVES NATIONWIDE



Find out more: #TotalEnergiesNigeria | corporate.totalenergies.ng

impact and minimising the negative.

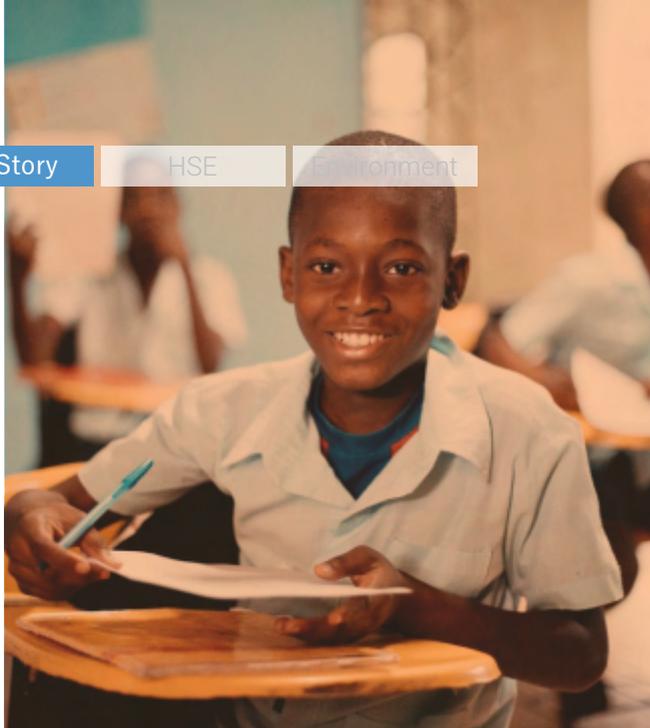
While we have made significant progress in aligning our initiatives to the SDGs, we believe we can improve our commitment to this course by measuring the extent of our impact and by quantifying the efficiency of our Corporate Social Responsibility (CSR). Data from this process is used to make informed decisions on ways to better support the achievement of the sustainable development goals.

In 2020, our social impact approach was targeted at deepening existing relationships with our host communities and stakeholders. To do this, we invested heavily in initiatives such as health care, education, Catch Them Young, Fashion Institute Entrepreneurship Support (FIES), agriculture amongst others.

As we make efforts to align our business practices with providing solutions to relevant global challenges, we hope that our investments are fully impactful.

2020 Investment in Societal Goals





Educational Performance

Education remains our key area of focus, with the following activities accounting for a huge chunk of socio-economic development:

- We sponsored a number of scholarship initiatives such as Catch them Young
- We contributed to skills acquisition initiatives such as the Fashion Institute Entrepreneurship Support
- Institute of Petroleum Studies that has produced over 500 world class petroleum engineers since establishment in 2003
- Collaboration with MIT where over 80 university professors have been trained. We recognised a gap in the quality of Nigerian trained engineers viz-a-viz their foreign counterparts, as such, we collaborated with MIT to improve the quality of Nigerian graduates, foster economic development and improve the ability of young graduates in creating innovative solutions for African problems.
- Provision of education infrastructures such as the model secondary school donated to Zuru community in Kebbi state

Notable projects in Education include:

- Setting up ICT Centre with Mini Theatres
- Building secondary school science laboratories
- Building model secondary schools in needy communities



Health Performance

Apart from education, TotalEnergies EP Nigeria Limited implemented health-related programmes. We have also channelled efforts to provide clean water in our host communities which is essential for good health and improving the quality of life of our beneficiaries

There are 85 projects completed and ongoing since 2016 to date. Projects in these areas include:

- Setting up mammography centres across the country
- Building maternal & child referral centres in our host communities
- Building boreholes & treatment plants facilities for our beneficiaries
- Building women and youth development centres in Mangu, Plateau state

These initiatives further emphasise our devotion to executing impact-oriented initiatives within and outside our host communities.

TotalEnergies EP Nigeria Limited has also deployed enormous human and material resources to fight the global pandemic - COVID 19 in Nigeria in 2020.

Our major contributions to the fight against the coronavirus are the construction of two (2) Emergency & Infectious Disease Hospitals in Maiduguri, Borno State and Katsina, Katsina State respectively. Similarly, the construction of two (2) Diagnostic Centres are ongoing in Minna,

HEALTH
PERFORMANCE

Mammography
centres across
the country



Built maternal & child
referral centres in our
host communities



Boreholes & treatment
plants facilities for
our beneficiaries



Built women and
youth development
Centre

CONTRIBUTIONS MADE
TO COMBAT THE PANDEMIC

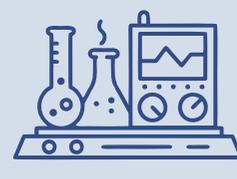
Provision of
Dialysis Machines



Provision of
Ventilators



Provision of Masks,
Gloves and other
Protective Equipment



Provision of
Laboratory Analyzers

Niger State and Damaturu, Yobe State simultaneously. Also, a medical oxygen plant is being installed at the Gbagada General Hospital, Gbagada, Lagos State.

Other contributions made to combat the pandemic include:

- Provision of dialysis machines
- Provision of ventilators
- Provision of masks, gloves and other protective equipment
- Provision of laboratory analyzers

Finally, TotalEnergies EP Nigeria Limited has also continued its collaboration with the marketing and sales entity in the spirit of "One Total", through the implementation of the following programmes

- HIV/AIDS awareness campaigns
- Malaria awareness campaigns

TotalEnergies EP Nigeria Limited is on a mission to become the household name for value creation and sustainable operations in the Nigerian energy/oil and gas sector. We will continue to push ahead with our CSR activities in furtherance of the United Nations (UN) Sustainable Development Goals (SDGs).

Fighting Pandemic

Protecting the vulnerable

When the Federal Government imposed a nationwide 6-week lockdown in March 2020 to contain the spread of the coronavirus, the general concern raised was the provision of palliatives to ease the impact of the unprecedented directive on vulnerable Nigerians.

Undoubtedly, many were desperately in need of timely interventions from the government and private sector stakeholders.

Aside from being home to 86.9 million poor people, Nigeria houses over 1.8 million people living with HIV/AIDS. These persons are usually subjected to stigmatisation and discrimination

86.9 Million Poor People
1.8m People Living with HIV/AIDS
755 Donated Livelihood to People Living with HIV/AIDS
Over \$3m Donation in Free medical Equipments
24 States covered with Free HIV/AIDS Tests



from some members of their community. Thus, they form a substantial group of vulnerable people in Nigeria.

In a bid to ease the impact of the COVID-19 lockdown on this vulnerable group of people, TotalEnergies EP Nigeria Limited rose to the challenge by donating consumables and sanitary products to the Network of People Living with HIV/AIDS in Nigeria (NEPWHAN). In this regard, we donated livelihood support to 755 persons living with HIV/AIDS in Lagos State.

We collaborated with the Nigerian National Petroleum Corporation (NNPC), the National Petroleum Investment Management Services (NAPIMS), CNOOC, Sapetro and Prime, the Nigerian Business Coalition Against AIDS (NiBUCAA).



IMPROVING HEALTHCARE SYSTEM FOR COVID-19

Nigeria's health care system has in recent years suffered from a huge infrastructure deficit resulting from poor budgetary allocation and maintenance culture. The emergence of the COVID-19 pandemic had threatened to expose the deficiencies of the Nigerian health care system unless timely interventions were made by the government and the private sector.

As such, the Nigerian system across the country was unprepared and lacked the resilience needed for providing quality treatment for persons infected with the virus during its major outbreak.

In a bid to remedy this challenge, TotalEnergies EP Nigeria Limited donated a batch of medical equipment to the Rivers State Government and 6 Division of the Nigerian Army, Port Harcourt, Rivers State. Our donation comprised sets of medical beds and mattresses, hand sanitisers, surgical masks, biohazards bags, medical gowns (XL), surgical hoods, bouffant hair cover, medical goggles, dressing packs and sprayers.

By donating this pieces of equipment, we have been able to strengthen the response of the health care system in the state to the novel virus, curb further spread of the infectious disease while also protecting the medical personnel in the state from exposing themselves to the virus and consequently advance the achievement of the sustainable development goal of good health and well-being for everyone.

Alongside the provision of foodstuffs, we ensured that people living with HIV/AIDS were not exposed to the novel coronavirus and other infections through the provision of sanitary pads and other consumables necessary to safeguard their health. In addition, more than \$3 million worth of free medical equipment and free HIV/AIDS tests were conducted in 24 states.

Our collaboration efforts demonstrate our commitment to promoting sustainable development goals of eradicating hunger and good health and well-being of all groups of people as well as fostering partnerships for sustainability.

ITEMS DONATED TO THE RIVERS STATE MINISTRY OF HEALTH WERE:

 **20** MEDICAL BEDS AND MATTRESSES

 **1,000** SURGICAL MASKS

 **1,000** LITRES OF DIESEL PER WEEK

 **30** BIOHAZARDS BAGS (RED)

 **100** HAND SANITISER (1 LITRE EACH)

 **30** MEDICAL GOWNS (XL)

 **10** BOUFFANT HAIR COVER

 DRESSING PACK

 **10** SURGICAL HOODS

 **15** SPRAYERS (16 LITRES EACH)

 **100** MEDICAL GOGGLES

ITEMS DONATED TO THE 6 DIVISION OF THE NIGERIAN ARMY WERE:

 **8** MEDICAL BEDS AND MATTRESSES

 **15** BOUFFANT HAIR COVER

 **200** PACKS OF PARACETAMOL

 **10** SURGICAL HOODS

 **25** PROTECTIVE SUITS

 **15** SPRAYERS (16 LITRES EACH)

 **500** SURGICAL MASKS

 **50** HAND SANITISER (1 LITRE EACH)

 **20** 3.5 CONCENTRATED BLEACH

 **25** LONG CURVED GLOVES



Advancing the Containment of the Covid-19 Pandemic

The consequent result of the index case of the COVID-19 virus in Nigeria was a community transmission of the disease among individuals who came into contact with the infected person.

As a result, Nigeria was confronted with the widespread transmission of the coronavirus at the community level. This posed a grave concern for the government and other stakeholders owing to the unavailability of necessary medical equipment required for detecting and treating suspected cases at primary health care centres and general hospitals which serve as the primary point of treatment for individuals at the community level.

This challenge, coupled with an apparent lack of awareness among opinion leaders and community members, posed serious difficulties for all stakeholders. As an organisation, we recognised

the dangers posed by community spread of a novel and infectious disease such as the coronavirus and we moved quickly to tackle this phenomenon by providing solutions at the community level.

We donated a batch of medical equipment and consumables to Erema General Hospital and Egi land, as part of our strategy to curb the spread of the disease and raise awareness through opinion leaders.

This donation demonstrated our commitment to working with stakeholders across different levels to curb the spread of the virus, fostering the improvement of healthcare service delivery at community level. This gesture also highlighted our principle of building mutually beneficial relationships with our host communities by identifying their challenges and providing timely solutions.

Remedying Ventilator Scarcity

The novel COVID-19 pandemic was identified as a disease caused by a family of coronaviruses that cause terminal respiratory illnesses in humans. It is formally known as the Severe Acute Respiratory Syndrome Coronavirus 2 (SARS-CoV-2). These viruses attack the respiratory system of infected persons and consequently leave them short of oxygen.

Following the emergence of the virus in Nigeria, there were widespread concerns about the shortage of necessary medical apparatus such as ventilators and monitors in the Nigerian health care system for the treatment of terminally ill patients.

Nigeria's need for ventilators coincided with the global demand for ventilators because of the pandemic. This factor further worsened the prospect of addressing the shortage through procurement or assistance from the international community.

Given this enormous challenge, we procured and donated two ventilators and monitors to the Rivers State Ministry of Health to improve efforts aimed at containing the spread of the pandemic and to save the lives of infected persons. Our donation addressed the immediate shortage of this medical equipment in Rivers State.

We believe that overcoming the pandemic requires deliberate planning and consistent cooperation with the government. Thus, our decision to donate this equipment amid global demand and hike in price reflects our dedication to advancing good health and well-being.



2 ventilators & monitors to the Rivers State Ministry of Health

Creating a Synergy for Problem Solving

The World Health Organisation had expressed worry about the capacity of the health care system of developing nations such as Nigeria with regards to managing the novel coronavirus. The WHO's concern was based on the apparent struggles of developed nations with the disease even though they had a better health care system.

After Nigeria recorded an index case in February 2020, the need to address the shortcomings of the Nigerian health care system became evident. However, the government's ability to finance an upgrade of the system was dealt a huge blow when the global price of crude oil plummeted.

Given these, collaboration efforts between the government and the private sector became necessary to improve the country's health care system across different states in a bid to manage the spread of the disease.

TotalEnergies EP Nigeria Limited responded to this challenge by unveiling the COVID-19 containment initiative designed to provide support for government efforts to manage the coronavirus spread in Rivers State.

Through this initiative, we are at the frontline of the private sector's efforts against the coronavirus pandemic in Rivers State. Our actions included the donation of required medical

equipment for medical personnel overseeing the treatment of infected persons and the donation of foodstuff for vulnerable persons in the state during the lockdown.

The Rivers State Governor, Nyesom Wike commended the Company for its support to the state during the fight against Covid-19. Equally important and emphasised was the implementation of the sustainable development goal regarding health and wellbeing.

At TotalEnergies EP Nigeria Limited, we prioritise resolving the challenges common to our host communities because we believe in social responsibility. We are committed to establishing a mutually beneficial relationship with them.

It's more than a mantra!

TotalEnergies EP Nigeria Limited identifies Safety as a core value. This underpins all our activities and continually ensures that good HSE culture is prioritised within our operations. Beyond sensitising our teams, we have imbibed this fundamental approach through various initiatives and a resourceful HSE management system.

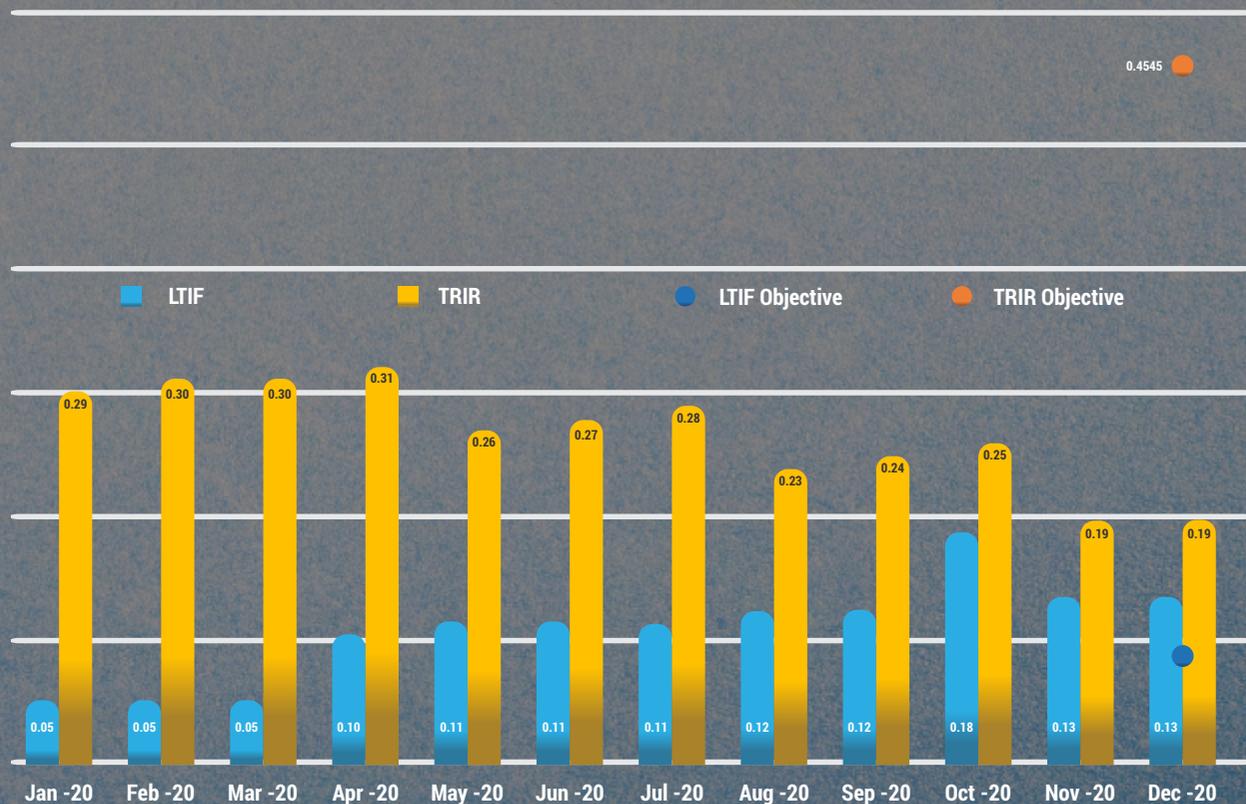
Safety for Me, For You, For All isn't just a mantra. It is a collective commitment to improving personal health and workplace safety.

In 2020, as with the last seven years, we achieved the 'Target Zero' objective of 'No Fatality, No Major Industrial Accident' within our operating perimeter. Whilst this is laudable, we are not resting on our

laurels. We will continue to promote a greener environment by upholding safety standards (such as the sustenance of ISO 14001:2015), across our offices, sites, locations and the communities where we operate.

Our safety records for 2020 are shown below in the Lost Time Injury Frequency (LTIF) and Total Recordable Incident Rate (TRIR) Trend Chart

2020 LTIF & TRIR Trend on YTD Average





Safety is Our Collective Business

As an organisation, we are committed to ensuring the safety of our employees in the workplace. This has consistently renewed our vigour to continue our journey towards an injury and incident-free workplace.

In 2020, we commemorated the World Day for Safety & Health at Work. We keyed into the theme for this year's event; "Joint Safety Tours" to create awareness of the dangers of unsafe acts and





Other 2020 HSE Highlights:

11 years on Akpo FPSO;
5 years in OML 58;
4 years in NOPL
4 years in Abuja
3 years in OML 102
3 years in PHC Office

Maintained ISO 14001: 2015 Certificates for all Operational Sites and Office Bases within TUCN



COVID-19 Coordination activities across all locations within the Affiliate in line with Government approved protocols and guidelines



Cleaned up Oil Export pipeline spills (Sabotage) after successful Joint Investigation and Verification (JIV) with Regulatory Authorities



TotalEnergies achieved a near-green environment footprint (reduction in flaring and carbon emission).



conditions at the workplace.

We recognise that keeping the workplace injury-free is a collective responsibility of everyone and is to be addressed through heightened vigilance. We further reiterated the importance of collective efforts and enjoined everyone including contractors to strictly apply relevant rules in all situations and improve on the management of risks related to all our activities.



Environment

Eliminating Oil Spillage

The impacts of oil spills are not solely limited to the direct effect on the ecosystem; it devastatingly affects social welfare and aggravates poverty, social conflict, population displacement, and production reduction in communities where they occur.

As an organisation that is committed to operating in a responsible manner that factors in the environment, we collaborated with other International Oil Companies to establish Clean Nigeria Associates (CNA) Ltd in 1981. As a founding member of CNA, TotalEnergies EP Nigeria Limited has actively been involved in the operations of the organisation and its incorporation in September 2000.

Saddled with the vision and mission of being a world-class organisation renowned for excellence in oil spill emergency management and capacity building for its members, CNA has over the years, successfully responded to oil spill callouts from various member companies and organisations and participated in spill drills, provided advice and managed oil pollution and clean up at various times. Based on current capacity, CNA support to member companies is primarily on tier-2 oil spills in the interim, that is, CNA can respond to oil spills that have the potential to escalate to regional crisis and generally spills up to 2,500 barrels.

As we commemorated the 20th anniversary of CNA alongside other founding members of the CNA, we once again demonstrated our long-term

commitment to operational excellence and safeguarding the safety of our workers and host communities.

Oil spillage in oil-producing communities in the Niger Delta region is aggravated by recurrent pipeline vandalism. This vandalism had resulted in significant negative socioeconomic and environmental problems in the region with serious effects on human lives and farmlands.

To remedy this menace, we organised a one-day sensitisation workshop on the adverse effects of pipeline vandalism for over 100 host community youth leaders from 18 communities in Egiland, site of our OML 58. Through this workshop, we sensitised the community youths on the dangers of pipeline vandalism to the community, environment, and socio-economic and sustainable development.

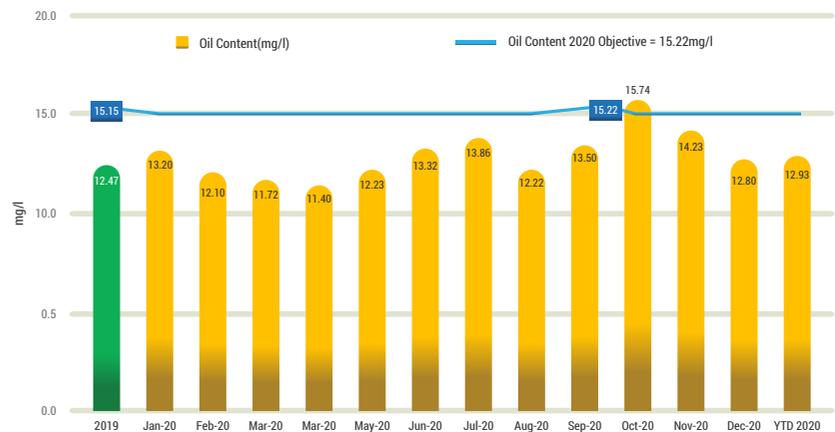
Equally important, we reinstated our commitment to creating a safer environment in communities where we operate.

Mitigating Greenhouse Emissions

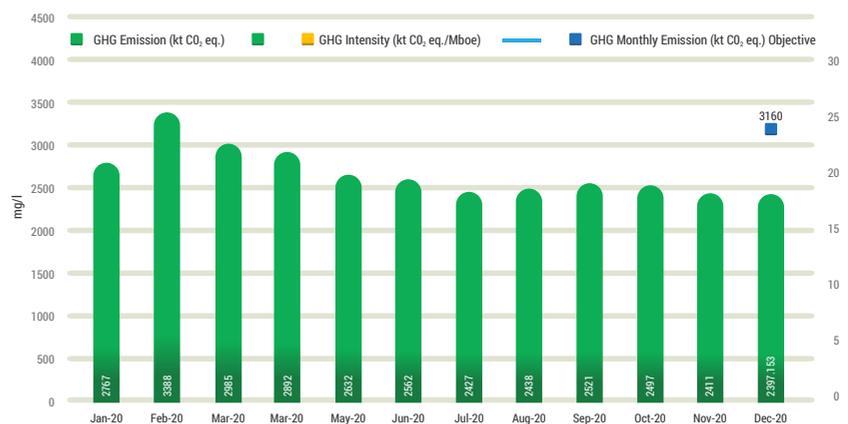
As a responsible energy major and a leader in the global energy transition effort, we ensure that our operations and activities are carried out in compliance with national and international environmental standards. Our approach to this is to have an in-depth understanding of the environment and anticipate the impact on our facilities and operations. We then walk the talk by pursuing initiatives that contribute to this goal.

In 2020, the average values obtained for oil content in produced water discharge and greenhouse gas emissions were less than the set objectives and in line with statutory requirements.

2020 Oil Content in Discharged Produced Water



GHG Emissions and Intensify (Annual Basis)



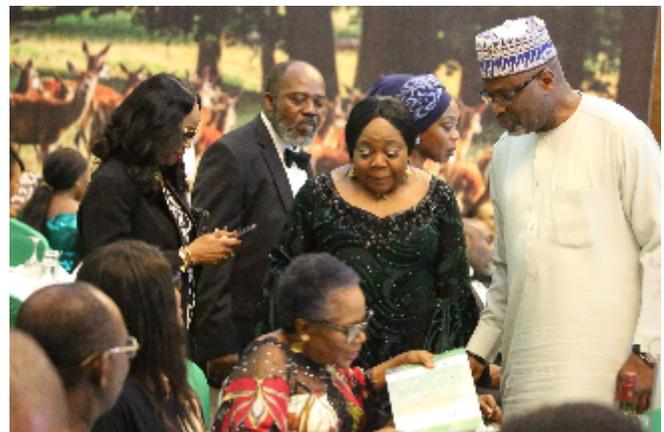


Improving Operational Excellence

As a responsible energy major, we prioritise excellent operations and are committed to ensuring the safety of our host communities. We do not pay lip service to this cause; we go over and beyond to assuage the concerns of members of our host communities. This entails committing resources and efforts through stakeholder engagement and the development of solutions to mitigate greenhouse gas emissions.

As part of our strategy for maintaining excellence, we held the 2020 TotalEnergies' Field Operations and Marine Contractors' Forum which focused on human factor impact on operational excellence.

The forum provided an avenue for sharing experiences and ways to improve operational footprint in host communities. At the core of the forum were discussions around the deployment of professional experience to ensure improvement in operational safety by aligning TotalEnergies' objectives with that of their various contracting companies, and to drive the achievement of the objectives of this year's HSE forum.





Better Healthcare

corporate.totalenergies.ng

TotalEnergies believes that the main purpose of business is to meet the needs of society.

In 2011, TotalEnergies and its partners built and donated a world-class diagnostic centre to the Federal Neuro Psychiatric Hospital, Yaba, Lagos, to help bridge the gap in mental healthcare in Nigeria.



Social Impact



At TotalEnergies, we recognise the importance of creating and maintaining sustainable relations with our host communities. To do this, we ensure our operations with communities within and outside our operational scope are impactful and based on their needs.

Our social impact initiatives and activities cut across several sectors and take into consideration the immediate needs of the communities. We invest richly in these social impact projects as they provide a channel that guarantees the overall growth and wellbeing of our beneficiaries while complementing our existing





values of corporate social responsibility.

Beyond providing relevant support to our host communities, we go the extra mile in providing a safe and conducive environment that ensures the continued mutually beneficial status of our operations in these communities. To achieve this,





we implement awareness creation campaigns that enable the indigenes of these communities to understand what they stand to gain from their partnership with us.

Our commitment to sustainability comes with the responsibility of executing social impact projects in communities outside our operational scope. Given this, we have granted specific donations to rural communities in Nigeria's north-eastern region.

Despite the unprecedented challenges that accompanied the outbreak of the novel coronavirus, we stayed true to our organisation's promise of sustainable, long-term value creation by being consistent in our social impact activities across the country. We achieved all of these through our strategic partnerships with stakeholders and related organisations.



Our social impact initiatives cut across the following sectors: agriculture, relief interventions, education, diversity, inclusion and gender equality.





A Lasting Commitment

A source of energy is a driver for progress and socio-economic development. For this reason, host countries and local communities expect active contributions from energy companies to nurture and stimulate progress.

Fully committed to the same goals and aspirations, we have made shared development an integral part of our business model, resulting in a lasting contribution to the economic and social development of our host regions and a closer integration with local communities.

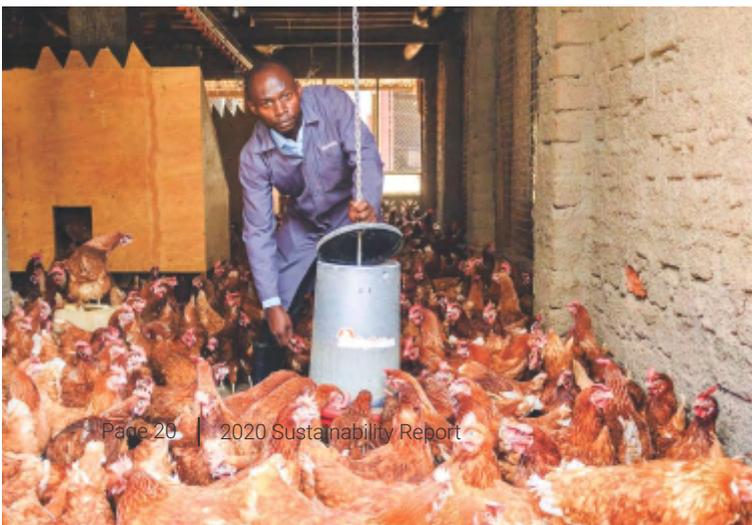


corporate.totalenergies.ng

Agriculture

Agriculture continues to play an important role in contributing to Nigeria's GDP. Although there is a renewed official interest in Agriculture, local farmers who grow most of the food consumed in the country hardly receive the support they need.

Recognising this problem, TotalEnergies donated funds and implemented training programmes for indigenes of needy communities in Adamawa, Borno and Yobe states in north-eastern Nigeria. More than 81,000 agricultural extension farmers have benefitted from our extension services since 2016. The following consists of some of our initiatives in 2020 within the agricultural sector.



Empowering Women for Financial Sustainability

500 Capacity Solar powered Incubator
300 women
increase their production output to 6-7 cycles annually
81,000 Agric extension Farmers have benefitted from our extension services since 2016

Northern Nigeria has been plagued with a myriad of challenges, majorly in the form of insecurity. This has led to tragic loss of lives and properties, a situation that has created an urgent need for intervention and relief efforts that augment the drastic socio-economic effect of insecurity on the lives of the people of these communities. TotalEnergies has stepped in through its deep commitment to the development of rural societies within and outside its operational scope.

As a result of insecurity challenges in the north, many families have become internally displaced, thereby creating an urgent need for economic empowerment to reposition them into society. The empowerment of rural women in these communities is ingrained in our well-structured engagement apparatus through which we reach out to and engage them in a bid to fulfil our brand



promise of value creation and sustainability. By empowering rural women, we hope to achieve a multiplier effect in the financial sustenance of their families.

To this end, we collaborated with our stakeholders to implement a poultry intervention scheme for rural women in Biliri local government area of Gombe state - a haven for internally displaced indigenes of the neighbouring Adamawa and Borno states. Through this intervention programme, we were able to improve the quality of life of 300 women, by equipping them with skills and empowering them to be entrepreneurs now engaged in improved chicken production.

This included training beneficiaries on techniques to increase their production output from 2-3 to 6-7 cycles annually, providing business start-up kits for

the beneficiaries and building a 500-capacity solar powered incubator to guarantee the continued production of good quality local chicks, a key prerequisite for successful and sustainable poultry rearing business.

Through this scheme, we have ensured the fulfilment of the United Nations (UN) sustainable development goals (SDGs), namely SDG 1 - 'No Poverty' and SDG 8 - 'Decent Work and Economic Growth'. This was achieved in accordance with the mandate of SDG 17, 'Partnerships for the Goal' as TotalEnergies partnered with other organisations such as Propcom Mai-Karfi (a UKAID funded programme) and the Innovation Consultancy Agricultural Services (ICAS) to execute this initiative.

Reducing Post-Harvest Losses

One of the major challenges of small-scale agriculture in Nigeria is storage. In many cases, most of the food grown by farmers is lost or wasted due to inadequate storage facilities. This has far-reaching consequences for the country as official estimates suggest that these small-scale farmers produce about 98% of food consumed in Nigeria.

Understanding this situation, TotalEnergies contributed to upscaling the agricultural processes of small-scale farmers in Adamawa State.

Currently, to minimise post-harvest losses, small scale farmers in rural areas use traditional drying methods such as using direct sunlight on farmlands

or roadsides. Although this appears cost-effective for the farmers, this method is unhygienic and poses food quality and safety concerns. The traditional drying method is also more cumbersome and takes a longer period to dry farm harvest, forcing farmers to sell off the freshly harvested farm produce at values far less than the market value and resulting in losses.

In response to these challenges small scale farmers face, TotalEnergies and its partners collaborated with Propcom Maikarfi to install a solar dryer for farmers in Purakayo community, Guyuk Local Government Area, Adamawa State.

TotalEnergies alongside its partners also trained a female co-operative group 'Swuk Duna' on business management skills to manage and offer hygienic solar drying services to farmers in their community and its environment at a fee. The fee is intended to assist the group in maintaining the solar dryer and

Food Security is a Priority

Food insecurity is a major global challenge. The need to produce more food for the world's consumption has become even more prominent in recent times as a result of urbanisation.

TotalEnergies understands that most of the world's food is produced by local farmers in rural communities and this spurs our commitment to the diversification of the economy of our host communities through investments in food production and contribute to the achievement

of 'zero hunger' in line with SDG 2.

As a socially responsible organisation, we are fully aware of the importance of efficient food production. We have also been deeply reminded of this fact by the outbreak of the novel coronavirus within the year. Therefore, we rose to the occasion to fulfil our mandate of supporting sustainable food security in our host community - Egi.



its operation.

The direct impact which the TotalEnergies solar drying intervention has on its beneficiaries is an increase in income, an extension of storage periods

for farmers, improvement in the value of harvested products and improved health status of rural households through the provision of more hygienic drying options.

We distributed 1,000 tubers of yam and 1,000 live birds at the Obite Civic Centre to stakeholders in Egi kingdom in furtherance of our mission to position our host community as a food hub in Rivers State. We deployed these food products to establish demonstration farms in our host communities such as Egi.

The agricultural products grown in these demonstration farms are not only to boost agricultural development in the Egi community but also to create wealth for interested individuals and

groups within these host societies. We have also secured a partnership with the Central Bank of Nigeria to ensure proper funding of this project.

1,000 Tubers of Yam
1,000 Live Birds

Education

The Nigerian education system is at a great disadvantage with regards to infrastructure. As a socially responsible organisation, we have taken steps to aid even communities outside our immediate operational scope in the area of education.

To achieve this, we built, equipped and donated a state-of-the-art model secondary school in the Zuru community of Kebbi State. We have also initiated the "Catch them Young" programme designed to aid talented but financially disadvantaged students in gaining access to quality education. In the last four years alone, 39,000 youths have benefited under our community scholarship programme.

From 2012 till date, over 5000 Nigerian youths drawn from our host communities and even beyond have received specialized training to efficiently grant them hands-on knowledge on the use of technology for computer-based examinations. The following are some of our contributions to the development of the Nigerian educational space in 2020.

Tomorrow Begins Today

The popular saying; 'children are the leaders of tomorrow' is at the centre of our belief system at TotalEnergies. But for children to lead tomorrow, we understand they need sound education.

The Nigerian education system has created a gap in the provision of standard education for all children, as financially underprivileged children are compelled to attend public schools that are often lacking in some critical learning infrastructure and teaching aids. To bridge this gap, TotalEnergies made important contributions to the sustainability of the education system by recognising the importance of nurturing children and celebrating excellence amongst deserving students. In light of this, the Company, in 2007, partnered with Showers International School to establish the Catch them Young initiative, which sponsors secondary school education of children from the company's OML 58 concession. Since its inception in 2007/2008, the

Catch them
Young initiative
produced

14 graduates

In
2020

99 graduates
benefitted
from the
initiative

5,000 Nigerian Youths
have received
Specialized Training

39,000 Youths have also
Benefitted under
Our Community
Scholarship Programme

Catch them Young initiative has produced 99 graduates, and in 2020 alone, another 14 graduates benefitted from the initiative.

Not only do we sponsor the education of these students, but we also celebrate excellence from outstanding beneficiaries of our initiative. TotalEnergies held a congratulatory reception for the class of 2020 of the Catch Them Young programme. This event was also used to recognise the exceptional brilliance of Master Holy Destiny Ike who emerged as a recipient of the 2020 Cambridge International Outstanding Learner's Award.

Through our endowments on the Catch them Young initiative, talented students who come from financially underprivileged families can rest easy as their full-time education is being sponsored by the Company. We believe that by doing so, we can contribute meaningfully to securing the future of young Nigerians, as tomorrow begins today.

Improving Educational Infrastructure

Many rural communities in Nigeria are affected by a lack of basic educational infrastructure. The Zuru community of Kebbi State is one of such and in our continued efforts to ensure that Nigerian children are given access to standard education, TotalEnergies has on many occasions, made significant donations to numerous communities in need of educational relief. This is targeted at providing the support needed by these communities in ensuring that not only do children in these needy communities go to school, but also, they are educated with adequate facilities that guarantee grassroots development across the country.

In 2020, TotalEnergies and her joint venture partners built and commissioned a well-equipped state-of-the-art model secondary school; the junior arm of the Government Science and Technical College, Zuru, Kebbi State.

This project, as a part of our CSR initiatives, was implemented by the NNPC/TotalEnergies Joint Venture Partnership within the country in fulfilment of the sustainable development goals concerning quality education and strategic partnerships.

We believe this donation to the students in Zuru, Kebbi State will go a long way in providing the much-needed infrastructure lacking in the Nigerian educational sector and ensure access to a quality learning environment for our beneficiaries.



EDUCATION



State of the art model
Secondary School donated
at the Zuru community
of Kebbi State



39,000

youths benefited under
our community scholarship
programme in the last 4 years



5,000

over
Nigerian youths have
received specialized
training since 2012

**Tomorrow
begins Today**

99

graduates benefitted
in the Catch Them
Young initiative,
2017/18

14

graduates benefitted
in the Catch Them
Young initiative,
2020

**From Analog
to Digital**

3,000

Senior Secondary students
within the company's OML
58 concession area, benefitted from a five-week computer
training programme.



From Analog to Digital

Many examination bodies across the world have adopted the use of technology in their examining processes. Tests are now conducted using computers and unfortunately, many students in local Nigerian communities are still lagging in this regard, thereby leading to their poor performance in computer-based examinations.

In its bid to improve the performance of students in computer-based examinations, 3,000 Senior Secondary students from schools in Amah; Egi; Ekpeye; Rumuji; Ndele; Elele; Idu and Rumukpe within the Company's OML 58 concession area, benefitted from a five-week computer training programme.

The programme sought to enhance computer literacy in these schools and equip these students with the required skills to improve their ease of use during computer-based examinations.

A Friend Indeed

TotalEnergies shares a cordial and mutually beneficial relationship with its host communities, in the past, we have come to the aid of our communal partners by providing succour in their times of need.

In our OML-58 communities, we have made important donations to combat the ravaging pandemic, natural disasters such as flooding and provision of food palliatives. In Egiland, due to the flooding incident that occurred in the past year, we have donated relief materials to aid internally displaced people and victims of the flood. Also, we have donated hospital equipment such as ventilators to aid the fight against the pandemic in Rivers and Lagos states.

Extending a Hand of Support

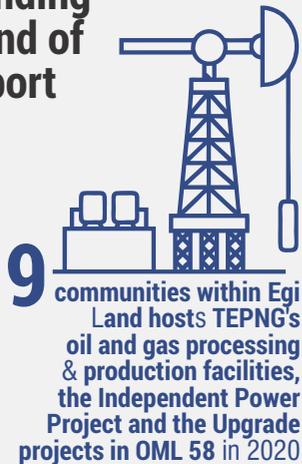
TotalEnergies shares meaningful relations with her host communities. On many occasions in the past, during the floods that have wreaked havoc in Egi land, we have risen to our responsibility of being an active member of the community to play our part as our brother's keeper. Our relationship with this community is mutually beneficial and we are committed to sustaining it.

In 2020, nine communities within Egiland; host to TEPNG's oil and gas processing and production facilities, the Independent Power Project and the Upgrade projects in OML 58, were ravaged by floods. As a responsible energy major, we made significant donations to enable immediate relief to be provided to victims of the said natural disaster which occurred in the Ogba-Egbema-Ndoni Local Government Area of Rivers State.

The impacted areas which were in Akabuka; Oboburu; Idu-Osibile; Obagi; Ogbogu; Ohali-Elu; Obite; Obigbor and Ede, had submerged houses, schools, businesses, churches and



Extending a Hand of Support



we built

4 IDP Camps in Locations in collaborated with the Egi Youth Federation with emergency medical checks to ensure the victims have access to medical care.



18 communities in & around benefitted from our Food Drive



farmlands as a result of the rampaging floods.

We collaborated with the Egi Youth Federation to create camps for internally displaced persons in four locations with emergency medical checks to ensure the victims had access to medical care.

Asides from the floods, Egiland was also negatively affected by the outbreak of the coronavirus and the resulting lockdown within the year. To this end, we donated food items including 800 bags of rice; 6,000 tubers of yam and 3,050 cartons of noodles to 18 communities in and around Egi, Idu and Amah at the Erema Civic Centre in Ogba-Egbema-Ndoni Local

Government Area of Rivers State, in fulfillment of the sustainable development goals regarding zero hunger and sustainable communities.

Through our donations, indigenes of Egiland were provided for during the lockdowns and the floods, as they benefited from the required infrastructural and material needs necessary to scale successfully through the trying times. As an organisation, we were able to deepen our meaningful relationship with Egi people and prove our complete devotion to upholding the tenets of true partnership as TotalEnergies is a friend indeed to Egiland.

Our commitment to promoting gender equality, empowering women, and creating an environment that supports youth development, informed the

establishment of a centre for youth and women. We believe that these initiatives will allow our beneficiaries to access the needed infrastructure relevant to economically enrich their lives.

Developing Local Economies Through Entrepreneurship



The Fashion industry is one of the prospective sectors in Nigeria and indigenous fashion entrepreneurs hold great potential of positively contributing to the Nigerian economic condition. As a responsible energy major deeply vested in the advancement of young people through the fashion industry, in 2019, TotalEnergies created the Fashion Industry Entrepreneurship Support (FIES) initiative aimed at providing funding for young fashion trainees. We have committed to this project in a bid to aid the creation of sustainable livelihood skills and enable more young people to become financially strong.

In the year under review, we held a graduation ceremony for the second batch of the FIES initiative. A total of 18 enrolled beneficiaries graduated from the three-month fashion training which began in

November 2019.

As our initiatives are deeply impactful, one of the beneficiaries' parents, Eesuola Bilikisu stated that the training would empower them to fend for themselves and possibly become sustainable wealth creators instead of dependents. The Oyo State Commandant of the Peace Corps of Nigeria, Lukman Yelabu equally commended the initiative and lauded TotalEnergies as a responsible value creator in the Nigerian energy sector. TotalEnergies will continue to support Nigeria's economic growth through enabling entrepreneurship and decent work as stipulated by SDG 8-'Decent Work and Economic Growth.



Become

STARTUPPER OF THE YEAR

and win **TotalEnergies'**
support

**Submit your
project at
startupper.totalenergies.com**

Just add energy and ideas can become something great.

Are you a young entrepreneur with an innovative project?

Don't wait, submit your application on
startupper.totalenergies.com.

A local jury will award 3 prizes:

- The best business creation project
- The best startup under 3 years old
- The best female entrepreneur

All winners will be awarded "Startupper of the Year" by TotalEnergies and will receive financial support, visibility and personalized coaching for their project.



Stakeholder Engagement



The Ikike Project

For organisations in the oil and gas sector, strengthening relationships with host communities and creating awareness of the shared advantage that energy production has on both parties is of great importance.

At Total Energies, we are deeply committed to building sustainability in our activities across the communities in which we operate. Our responsibility towards our partners and

stakeholders cuts across the various aspects of sustainable operations and we will continue to stay true to our promise of the creation of prolonged and mutually beneficial value creation.

In 2020, we held a one-day sensitisation workshop for our offshore host communities in Akwa Ibom State on the strategic importance of the Ikike project and the comparative advantage to be derived from the project by the communities.

The workshop was designed to create awareness and equip the local communities through information sharing and skill development to ensure that oil and gas projects benefit host communities and other citizens.

The Ikike project which will commence operation in 2021 is a satellite field located on the OML 99 concession of TEPNG. It is the tieback to the existing AMENAM Field to boost production of oil and gas by 32,000 barrels and 3.3Msm³ respectively.

This project will boost the development of Ikike by creating 3,000 direct and indirect jobs amongst other benefits, thereby adhering to the

sustainable development goal regarding decent work and economic development.



Human Resources



At TotalEnergies, we recognise that our employees are the most important part of our business growth. They play a pivotal role in achieving our commitment to creating superior value for each stakeholder. As such, we are invested in their safety, overall growth and wellbeing and strive to provide a safe, conducive environment for them to express and harness their potential while delivering maximum value and gaining relevant experience.

Beyond providing a safe and conducive environment for our employees, we go the extra mile to create an enabling environment that supports an in-depth understanding of internal and external business environments to foster innovation and increase employee retention.

Our core values – Safety; respect for each other; pioneering spirit; standing together, and being performance-minded - communicate the behaviour we expect from our employees. We believe that everyone deserves to be treated with respect, dignity and fairness.

As our workplace changed owing to the pandemic, employee wellbeing remained a priority. We continued to equip our employees via digital alternatives taking into consideration relevant skills

required to perform effectively on the job. We also provided employees with local and international career development opportunities within the group, third party affiliates, and partner organisations.

Our investments do not cater to our employees only but to partners following our joint venture agreement with the Nigerian National Petroleum Corporation (NNPC) to contribute to partner staff competency development.

Promoting a healthy & safe workspace

The coronavirus pandemic was identified as an infectious disease capable of rapid spread through physical contact with droplets from infected persons. This challenge coupled with the fact that infected persons may remain asymptomatic within 14 days of infection elicited grave concern for the government and other stakeholders.

As such, the establishment of isolation centres was recommended to monitor individuals suspected to have contracted the virus or came in contact with an infected person in a bid to prevent further spread of the disease.

At TotalEnergies, we recognised the threats the pandemic posed not only to human lives but also to

economic activities. For instance, the imposition of the COVID-19 lockdown to mitigate the spread of the disease grounded economic activities and resulted in financial losses for the government and private establishments such as ours.

We believe that containing the spread of the coronavirus requires collective efforts from both the government and the private sector. We also prioritised the safety of workers by ensuring they complied with the national COVID-19 prevention guidelines.

We are committed to playing our part in ensuring that COVID-19 is defeated within our host communities and the country in general.





People Development

As an organisation, people development goes beyond meeting with employees annually to discuss their shortcomings and highlighting improvement needs. We go the extra mile by investing in our employees through both online and classroom learning opportunities, on-the-job training sessions, mentoring schemes, and secondment. Each employee is duly appraised, and a training plan developed – taking into consideration relevant skills required to effectively perform on the job.

Continuously, we encourage our employees to develop cross-functionality, maintain an in-depth knowledge and understanding of the company's current and future business. We strive to provide employees with opportunities to help them grow personally and professionally through initiatives for learning and career development. We also encourage them to pursue their career and personal aspirations. This is a major factor responsible for the organisation's business success and sustained ability to retain an innovative and professional workforce worldwide.

Despite the lull and current challenges occasioned by the pandemic in 2020, we currently have over 100 Nigerians on different assignments across the globe. Our pool of multi-disciplinary talent can operate seamlessly, anywhere in the world.

But we are not resting on our laurels, we are constantly seeking to increase the number of staff on international assignments.

Nigerian Content/ Capacity Development

The pandemic indisputably ushered in unexpected challenges and changes but with these challenges came fresh opportunities to break from the norm and explore digital-driven and smart solutions to reinforce our long-standing commitment to Nigerian content development.

MAJOR DEVELOPMENTS

**OML 58
UPGRADE**

100%
Nigerian content
achieved

240+ Nigerians
trained in

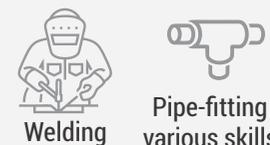


Machining Welding Pipe-fitting

**O.U.R 58
UPGRADE**

87%
Nigerian content
achieved

50 Nigerians
trained in



Welding Pipe-fitting & various skills

N.O.P.L

86%
Nigerian content
achieved

50 Nigerians
trained in



Welding Pipe-fitting & engaged in the project

**OFON 2
PROJECT**

76%
Nigerian content
achieved

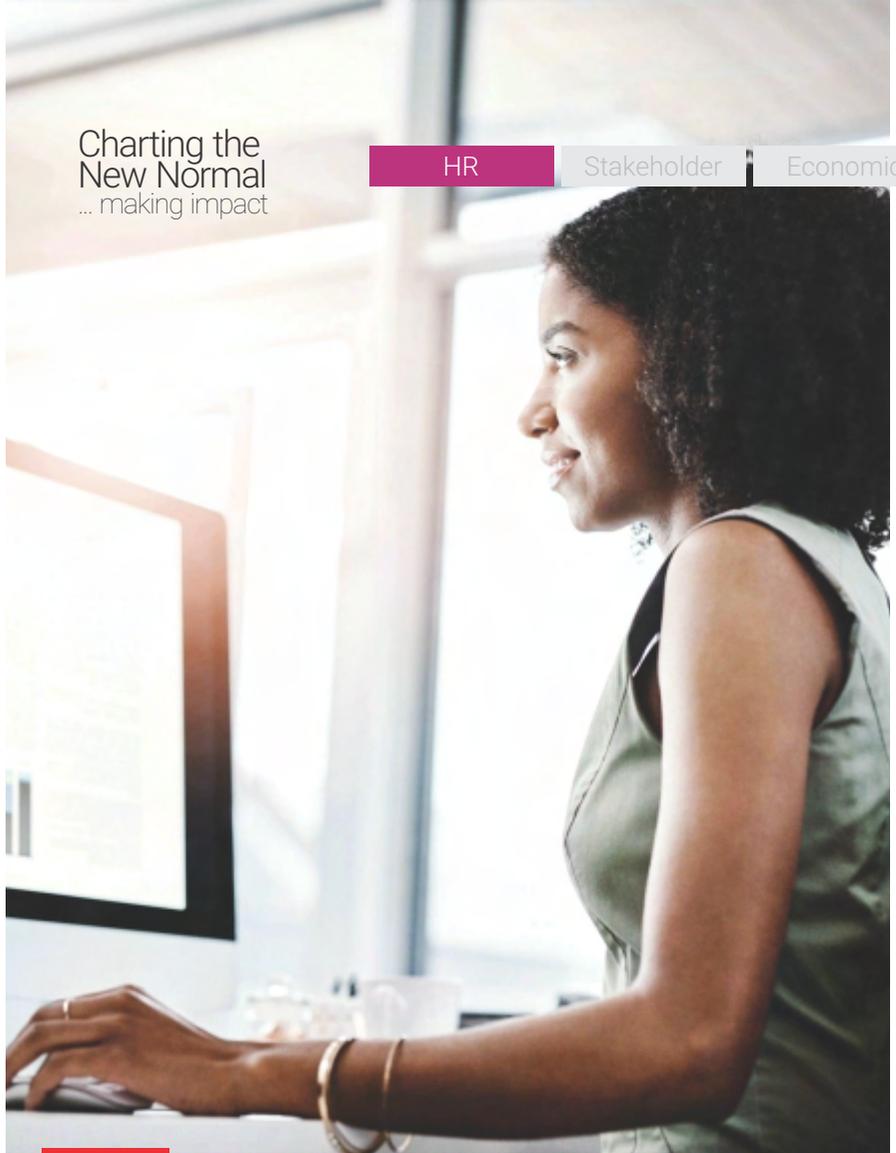
70 Nigerians
trained in
Stainless steel
clad, pressure vessels
and living Quarters
built in-country.

In the year under review, we achieved success in the incorporation of digital alternatives, showing interns the vast learning and engagement opportunities possible in the digital academic and work environment.

A total of 221 budding professionals were offered internship opportunities with the company under the Student Work Experience Scheme (SIWES) and other programmes, which provided them with exposure to the workings of the oil and gas industry. One hundred and eighty-eight university undergraduates, 22 graduate interns from IPS (the IFP/University of Port Harcourt institution), one PhD intern from the Centre for Oil Field Chemical Research/ University of Port Harcourt Training Institution and 10 graduate work experience interns.

Despite the limitations encountered, TotalEnergies deployed targeted programmes aimed at enhancing communication skills, creative abilities, and career development plans, some of which include:

- HSE Induction & Heightening of HSE Awareness
- Introduction to the Petroleum Industry
- Microsoft Office packages (MS Word, Excel and PowerPoint)
- Excellent Presentation Skills
- Basic HSE training
- HR Soft Skill training.

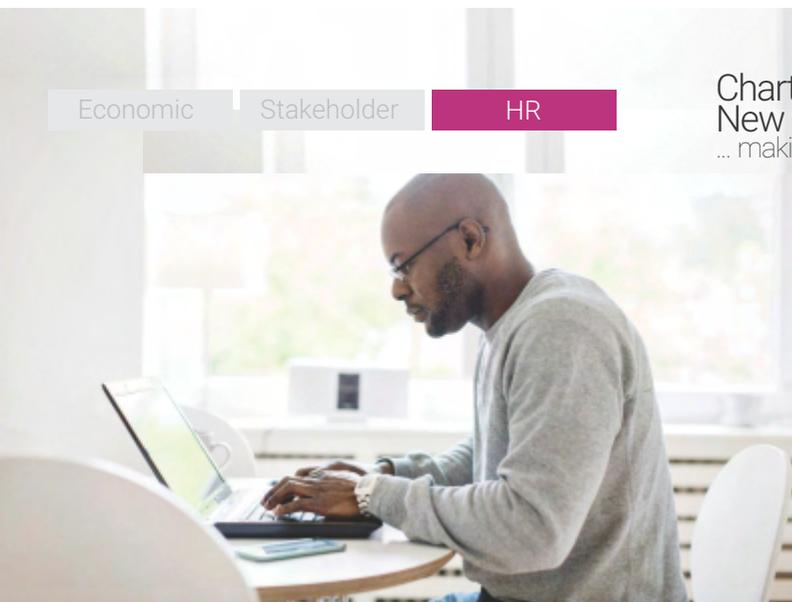


Employee Safety & Wellbeing

At TotalEnergies, safety is a core value and a culture we embed in our operations. Our employees' health and safety remain top priority. This is evident in the regular and periodic health & wellness seminars, sports programmes, safety meetings, policies and campaigns we organise to emphasise the importance of healthy living and its impact on life and work.

In 2020, we introduced the EAP (Employee Assistance Programme) to address psychosocial risk factors at work. At the heart of this initiative is the desire to provide support and assistance through confidential counselling, rehabilitation or other interventions as may be deemed necessary.

As with most organisations, our work experiences were transformed deeply owing to the pandemic. To adjust to the new normal, we proactively complied with Covid-19 safety protocols through the following steps:



Teleworking

We developed a teleworking process that enabled our staff to conveniently onboard technology in our operations. As a result of the teleworking process, performing our jobs from home, and communicating via videoconferencing, telephone calls and emails, TotalEnergies carries out its daily activities without jeopardising the welfare and safety of all employees.

Training of Third Parties

In line with the joint venture agreement, TotalEnergies continues to contribute to the competency development of its partner's staff. Sadly, in 2020, due to the COVID 19 protocols in place, training for partners could not take place as scheduled. We, however, doubled down on our commitment to improving the resourcefulness of our staff members by collaborating with relevant partners in providing training for them.

Our Corporate Social Responsibility (CSR) métier assembled its staff members for a team-building retreat in Lagos. The event was themed, "Renewing a Successful Team", and it was held in partnership with the Nigerian Conservation Foundation (NCF). This team building exercise was implemented to build trust, enhance positive company culture and provide motivation for our CSR team.

Presenting an Overview of Corporate & Deepwater CSR Activities in 2019 Advisor CSR & Sustainable Development, Dr Charles Ngeribara gave an outline of the company's CSR activities in the previous year covering Health, Education, Partnership, Methods, Business Development as well as Research and

Empathic Communication

More than anything, the pandemic re-established the importance of healthy interpersonal relationships and emotional intelligence. With the new ways of communication introduced by the technological aspect of our teleworking experience, we embraced more soft skills such as empathic listening, intentional appreciative communication and increased support for one another.

As an organisation that prioritises the welfare of its staff, we will continue to abide by the laws of the communities in which we operate while ensuring the mutual development of our Company and stakeholders. We will also continue place the safety and welfare of our employees above all else in the face of all forms of challenges.

Development.

In all, he reported that a total of 81 projects were executed across Nigeria in 2019 while eight were commissioned in February 2020.

The CSR team later paid a visit to the NCF in Lekki, Lagos, where they were received by the Director-General of the Foundation, Muhtari Aminu-Kano. Dr Aminu-Kano reaffirmed the commitment of the NCF to sustaining the existing relationship shared with TotalEnergies.

After this, the team went on a tour of facilities at the NCF including a "canopy walk" after which its Director of Technical Programmes, Onoja Joseph, made a presentation on the Biodiversity Management Action Plan for OML 58. This is following the propositions of the three-year Memorandum of Understanding (MOU) signed between TotalEnergies and the Foundation in July 2019 regarding Environmental Conservation & Biodiversity Management Programmes.

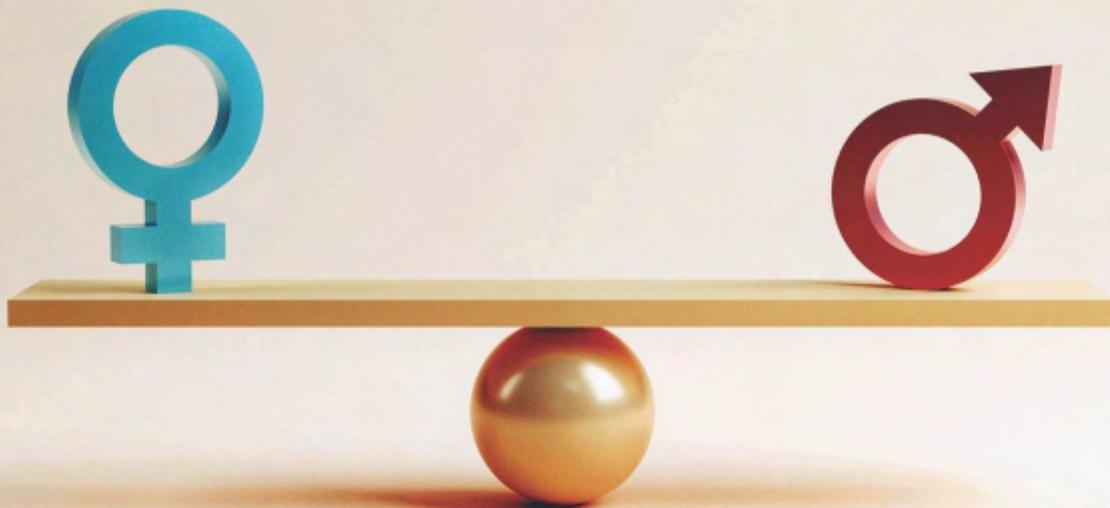
Gender Equality, Diversity and Societal Inclusion

Many of our CSR initiatives are target specific, with women, children and the youths as beneficiaries. We hold the tenets of diversity, inclusion and gender equality to very high esteem as we implement their requirements on our operations, social impact initiatives, sustainability plans and intervention programmes.

To this end, we have donated a multicultural women and youth development centre in Mangu, Plateau State. We have also executed a funding intervention for the Fashion Institute Entrepreneurship Support (FIES), targeted at providing financial assistance for young people who seek to achieve economic empowerment through the fashion industry.

As an organisation striving to achieve true gender equality amongst our workforce, our annual International Women's Day Celebrations (IWD) is an opportunity for us to recognise and celebrate the

achievements of women within our workforce. In 2020, we commended our female workforce through congratulatory gifts and sponsorship of programmes such as the yearly Women in Business (WIMBIZ) event. Our gender equality and diversity tool, TotalEnergies Women Initiative for Communication (TWICE) has been judiciously implemented for engaging and communicating with our female workforce. Finally, we hold training programmes for the disabled members of society in the hopes that they can achieve economic independence.



Partnering for an Equal Future

In recent times, more attention has been internationally accorded to the tenets of diversity, inclusion and gender equality. At TotalEnergies, diversity remains a key performance indicator for us and we will continue to follow the roadmap set to achieve sustainable objectives for the maintenance of gender balance within our organisation.

In commemoration of the yearly international women's day activities, TotalEnergies joined the rest of the world to celebrate the economic, political and social achievements of women in the workplace and beyond, across all sectors. We collaborated with our downstream affiliate to commend the contribution of our female employees to the sustainable development of our status as a reputable energy major in Nigeria.

The 2020 international women's day celebration, themed, 'Each for Equal' was celebrated through our diversity TWICE. We engaged in a series of conversations and panel discussions involving successful women who have built meaningful careers within TotalEnergies. This event aims to give the younger women at TotalEnergies an avenue to glean positive insights into building long careers.

Due to the COVID-19 pandemic, and its safety protocols, we held an in-house celebration where our female employees were given congratulatory gift baskets in recognition of their contributions to the Company's growth.

We also sponsored the annual conference of Women in Business. Although usually a 3-day event, the 2020 event was reduced to a day due to the COVID-19 pandemic. Thirty TotalEnergies ladies from across the Company's districts participated in the conference. Themed 'The Shift: Recalibrate', the event targeted African women in business and sought to provide meaningful solutions to shared challenges in that space.

In the year under review, TotalEnergies became a proud partner of a documentary - 'Woman', which builds on the strength of 2,000 individual women from across 50 countries and also provides a powerful and engaging platform for women around the world who galvanize change.

The celebration was also marked by other activities such as health awareness campaigns, lunch and learn networking interviews with senior ladies, life coaching, giving-back initiatives and send off for female retirees, all conducted virtually, in line with COVID-19 safety protocols.

Also, in commemoration of Diversity Day, on 21st May 2020, we celebrated our continued commitment to upholding the tenets of diversity and inclusion in our work ethics. To commemorate this, we published an article emphasizing the renewed importance of diversity and inclusion, in unprecedented times such as the pandemic. All of our women's day celebratory activities were in adherence to the sustainable development goals focused on gender equality and partnerships for the goals.

As an organisation, we will continue to create ways to applaud women at Total Energies while also encouraging a platform for dialogue.



Boosting Human Capacity



Traditionally, community development in host countries consists of building infrastructure, such as roads, bridges and hospitals, and offering employment to the local population - whether through outsourcing of project activities or direct recruitment for specific positions.

But TotalEnergies believes that a more lasting contribution lies in developing skills and knowledge among the local people. This brings benefits to the individual, the community and the entire country.



corporate.totalenergies.ng

Diversity And Inclusion

Caring for the Disabled

People living with disabilities in our society form a rich human resource deposit that the world must explore. TotalEnergies is aware of the huge potential which this community holds and has made countless significant contributions to their development.

Since joining the Global Business and Disability Network Charter of the International Labour Organisation in 2018, TotalEnergies has remained committed to promoting and respecting the rights of persons with disabilities, raising awareness, empowerment initiatives, developing policies and practices while implementing measures that enable disabled employees to remain employable.

The TotalEnergies ADI is a Diversity and CSR initiative, designed to facilitate the independence and capacity building of out-of-school, visually impaired children to prepare them for renewed access to quality education that suits their needs.

In Nigeria, 13 school-ready disability mobility beneficiaries graduated from the TotalEnergies Access to Disability Mobility Initiative (ADI).

The event was held at the premises of the Women and Children with Disability Initiative, (WACDI) a non-governmental organization (NGO) located in Meiran, Lagos State and was attended by representatives of the Lagos State Office of Disability Affairs (LASODA) and other community leaders.



During the event, we presented beneficiaries with items including mathematical frames, Marbug and Stylus, Bluetooth recorders with memory cards, foldable guide canes, total-branded school bags as well as braille notepads.

Following the successful capacity building programme, 10 of the 13 children who were previously not in school have successfully gained admission – nine of them into the prestigious Pacelli School for the Blind and one into Queens College, Lagos. TotalEnergies will continue to engage in multi-stakeholder partnerships that aid the fulfilment of its numerous sustainability commitments such as this. We will also continue to act in line with the UN SDGs to satisfy our mandate. To execute this initiative, we have made strategic partnerships with LASODA following SDG 17- 'Partnerships for the goals.

In subsequent years, TotalEnergies will continue its efforts to ensure no one is left behind or marginalised as a result of disability.

Recruitment, Manpower, Planning, Retirement and Development

The Recruitment team continues to take an undisputed stance towards supporting the growth of our communities by continually seeking opportunities to fulfil our commitments. In 2020, we hired 16 persons, two of them from our host communities (Egi 1 and Ekpeye 1).

Ethics

Our Code of Conduct and Core Values determine how we operate and represent our expectations from our employees, contractors, business partners and stakeholders. Our functional ethics committee is tasked with the oversight duty of ensuring full compliance with the Code of Conduct. We uphold our Code of Conduct even on projects where we are not the controlling partner. This is made possible by an international network of ethics officers, who lead our ethics committee and preside over operations to ensure total compliance with the Code of Conduct.

In situations where we are not the controlling partners, we ensure that utmost priority is given to conformance to our Code of Conduct. Also, our procurement processes are completely transparent and designed to enable healthy competition. To achieve this, we ensure our contractors and suppliers are selected based on merit and committed to render legal services while benefiting from fair terms of service.

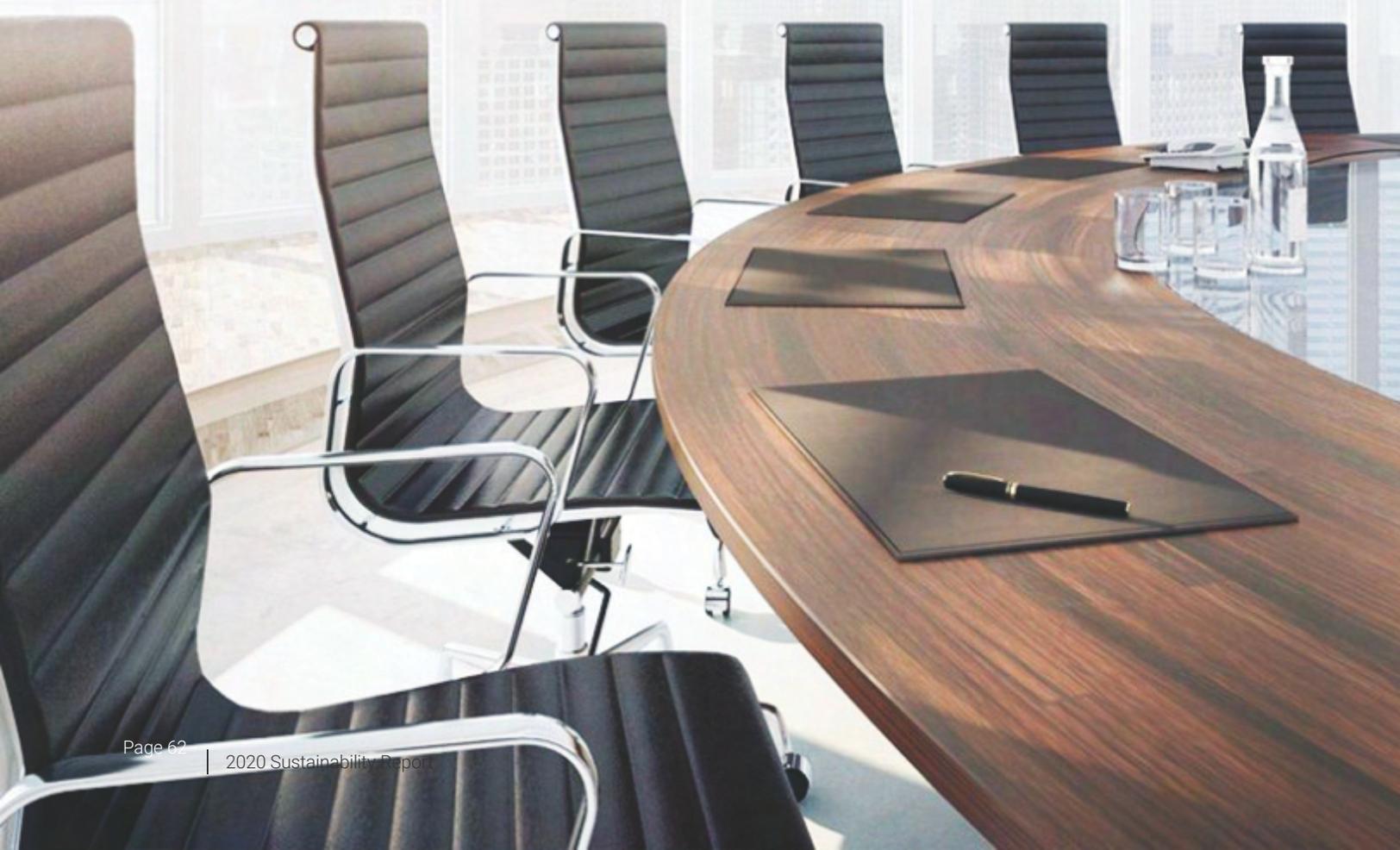
Governance

At TotalEnergies EP Nigeria Limited, we understand that corporate governance is integral to our business sustainability, performance and integrity. As such, corporate governance is designed to create long-term value for both shareholders and our financial investors.

At the echelon of our organogram is our Board of Directors that presides over strategic decisions, organisational structure and culture, as well as competitiveness. The Board regularly reviews our corporate governance standards and procedures and subscribes to legislation, regulation, and international best practices.

Over the years, we have institutionalised various frameworks, policies, and processes that guide decision making. One such example is integrating

sustainability into our long-term strategic goal. Through our CSR Division that advises the Board on pertinent sustainability topics and how we can deepen positive impact, we have further strengthened sustainability governance at TotalEnergies EP Nigeria Limited. These acts by our CSR Division serve as input while the Board monitors and reviews the company's performance and other climate-related business risks and opportunities.



SDG Index

The United Nations Sustainable Development Goals are an urgent global call to action, consisting of 17 interlinked goals created to be a basis for contributions across all sectors of world operations, to ensure a more sustainable future for all by 2030. In 2020, we have adhered strictly to the requirements of the UN SDGs in the following ways:



No Poverty:

We have empowered women, and economically underprivileged youths within and outside our host communities through training and provision of business start-up kits for them to become self-reliant.



Zero Hunger:

During the pandemic, we donated food palliatives to vulnerable communities within our operational scope.



Good Health and Well-being:

We contributed much-needed support to the government through the supply of medical equipment required for fighting the pandemic. We also contributed to aiding the government in the treatment of other chronic/ terminal medical conditions.



Quality Education:

We donated a model secondary school and provided financial support for underprivileged students to gain access to quality education within our host communities. We also held computer training programmes to help students in rural communities become computer literate.



Gender Equality:

For us at TotalEnergies, we continually strive to ensure we maintain a truly gender-equal workforce. We have also celebrated the achievements of our female employees during the International Women's day celebrations using our women-centred initiative- TotalEnergies Women Initiative for Communication (TWICE)



Clean Water and Sanitation:

We ensure that our operations have little or no negative impact on the sanitation and access to clean water of our host communities.

**Affordable
and Clean Energy:**

As a responsible energy major, we have ensured that our services and products are not only affordable but also in line with our promise to create sustainability in value creation. We have also implemented the use of solar energy across our workstations.

**Decent Work and
Economic Growth:**

Our social impact programmes, which include agricultural initiatives, training courses for fashion enthusiasts and entrepreneurship projects amongst others are targeted at enabling decent work and economic development of our host communities.

**Industry, Innovation
and Infrastructure:**

We have contributed positively to the development of innovation and infrastructure within our host communities. Through our operations such as the Ikike project, and our donations including schools, multicultural complexes amongst others, we have adhered to the fulfilment of infrastructural development of our host communities.

**Reducing
Inequality:**

We are a truly diverse organisation, and we strive to reduce social and economic inequality through our commitment to bridging the gaps that exist among our beneficiaries and their privileged peers. Initiatives like the Catch them Young programme,

and our active participation in caring for the disabled members of the society prove our continued efforts to eradicate all forms of inequality in the world.

**Sustainable Cities
and Communities:**

We pay attention to waste management. In 2020, we donated solar drying panels to farmers in north-eastern Nigeria to reduce food waste and ease the burden of traditional storage losses.

**Responsible Consumption
and Production:**

We implement responsible operations by ensuring little or no negative environmental impact is suffered by our host communities as a result of our activities. To enable this, we ensure efficient water and energy consumption, waste management and recycling.

**Climate
Action:**

The negative impact of oil spillage on the ecosystem cannot be overemphasized. In 2020, we held sensitisation campaigns, in our host communities, on the negative effect of pipeline vandalism on the world's climate. We also continually monitor our Carbon dioxide emission as we are committed to reducing them from 46Mt in 2015 to 40Mt by 2025.



Life Below Water:

At TotalEnergies, Safety is our core value, which means that we strictly adhere to safety standards in our environmental operations, and to ensure sustainability in life below water, we employ a quality management system in segregating and adequately disposing of waste.



Life on Land:

We employ global best practices in ensuring our operations on land do not contribute to land degradation through effective operational and waste management initiatives.



Peace and Justice:

We exhibit zero tolerance for any form of bribery, corruption or other illegal activities. We respect human rights and work with our employees and partners to inculcate this culture in all aspects of our operations. We adhere to the best practices and ethical standards and follow the tenets of our Code of Conducts as an organisation.



Partnerships for the goals:

TotalEnergies made strategic partnerships with different organisations in achieving initiatives like the Catch them Young programme, IWD celebrations, relief interventions, agricultural initiatives and the FIES.

GRI INDEX

S/No.		Description / Comment	GRI Identity	Page
1	Executive Summary	A high level strategic view of the Bank's relationship to sustainability, necessary to provide context for subsequent reporting against other sections of the report		3
	CEO's Statement	A statement from the CEO to all relevant stakeholders providing insight on the Bank's vision and sustainability performance.		4
2	Organizational Profile			
	Name of the Organization	TotalEnergies.	GRI 102-1	1
	Activities, Brands, Products and services of TotalEnergies.	A brief description of the diverse products and services offered by TotalEnergies.	GRI 102-2	10
	Location of headquarters	Address of TotalEnergies administrative center	GRI 102-3	9
	Location of Operations & Market served	Name and location of countries where TotalEnergies operates, Sectors served by TotalEnergies, TotalEnergies customer types and beneficiaries	GRI 102-4 & 102-6	9
	Ownership and legal form	Nature of TotalEnergies's ownership and legal form	GRI 102-5	9
	Scale of the Organization	Specific information on TotalEnergies including: Number of Employees, total number of operations, net revenues (as at 31st December, 2020), quantity of product and services offered (as at 31st December, 2020)	GRI 102-7	8
	Information on employees and other workers	Total number of employees (permanent and temporary), by gender, by region. Total number of employees by employment type (full time & part-time) by gender. A description & scale of work done by workers who are not employees of TotalEnergies.	GRI 102-8	52
	Supply Chain	A brief description of the nature and relationship maintained by TotalEnergies with suppliers	GRI 102-9	10
3	Strategy			
	Statement from the senior decision maker	Sustainability statement from a senior decision maker (CEO or Head Sustainability of TotalEnergies) about the relevance of	GRI 102-14	4

		sustainability to TotalEnergies and its strategy for addressing sustainability		
	Key impacts, risks and opportunities	A description of key impacts, risks & opportunities of TotalEnergies	GRI 102-15	4
4	Ethics & integrity			
	Values, principles, standards & norms of behavior	A description of the values, principles & norms of behavior of TotalEnergies	GRI 102-16	10
5	Stakeholders Engagement			
	Identifying and selecting stakeholders	TotalEnergies' basis for selecting and identifying stakeholders for whom to engage	GRI 102-42	50
	Approach to stakeholder's engagement	TotalEnergies' approach to stakeholder's engagement, including frequency of engagement by type and by stakeholder group.	GRI 102-43	15
	Defining report content and topic boundaries	Defining the report content and topic boundaries; How TotalEnergies EP Nigeria Plc has implemented the reporting principle for defining report content	GRI 102-46	3
	Reporting period	Reporting period for the information provided	GRI 102-50	1
	Reporting cycle	Information of TotalEnergies' Sustainability reporting cycle	GRI 102-52	1
	Contact point for questions regarding this report	Contact point for questions regarding the sustainability report and its content	GRI 102-53	3
	Claims of reporting according to the GRI standards	Make reference to the external assurance statement and provide information on the GRI content index	GRI 102-54	3
	GRI Content index	Table on report disclosure indicators in line with the consolidated set of Global Reporting Initiative reporting guidelines 2016	GRI 102-55	66
6	Management Approach			
	Explanation of material topics and its boundaries	Explanation of why the materiality issues are material to TotalEnergies and the boundaries of each material issues	GRI 103-1	13
	Management Approach and its components	Explanation of how TotalEnergies manages the material issues and management approach to the issues	GRI 103-2	13
	Evaluation of Management Approach	Mechanisms for Evaluating the effectiveness of the management approach, the result of the evaluation	GRI 103-3	13

7	Environmental Performance Indicators			
	Emmissions	Report emissions. These emissions may also be stated as a percentage of the GHG emissions in a chosen base year.	GRI 305-1,2,3,4,5,7	31
	Effluents and Waste	Water discharge by quality and destination	GRI 306-1	30
15	Social Performance Indicators			
	Occupational Health and Safety	Workers Representation in formal joint management-worker health and safety committee	GRI 403-1	53
	Training and Education	Program for upgrading employee skills and transition assistance program	GRI 404-2	56
	Security Practices	Security Personnel trained in human rights policies or procedures	GRI 410-1	53
	Local Communities	Nature, scope, and effectiveness of any programs and practices that support TotalEnergies Marketing Nigeria Plc's operations in communities. Highlights of local community engagement and development programs	GRI 413-1, 2	34
	Marketing Communication	Requirements for product and service information	GRI 417-1	3
	Contact Information	Information of TotalEnergies Marketing Nigeria Plc's Primary contact person for feedback and additional information on the report		



COMMITTED TO SAFETY



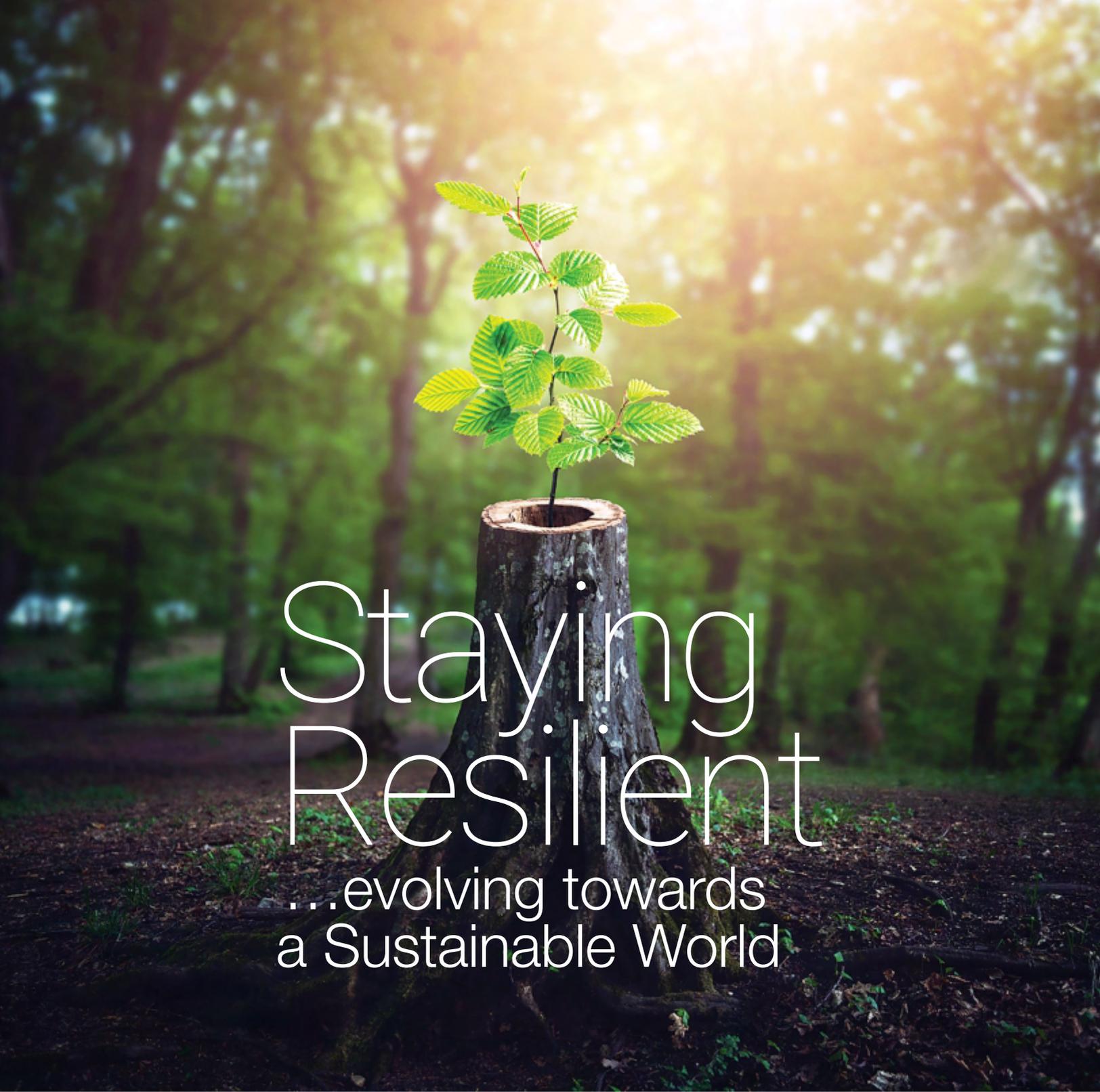
At TotalEnergies, safety is not just a priority, it is a core value we want all employees, contractors, partners and other stakeholder to share.

We deploy a rigorous, structured operational approach that prioritises identifying risks, taking preventive action and monitoring on a regular basis. This approach shapes our way of work because we want every day to be a 'Perfect Day' in which everyone returns home safe having done their job for the day.

As a responsible energy major, our ambition is to be the benchmark for safety in our industry.



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Staying
Resilient
...evolving towards
a Sustainable World

2020
Sustainability
Report



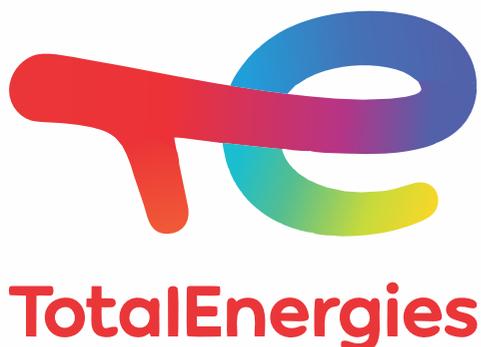
TotalEnergies

Never a dark moment with our Sunshine Lamps



To purchase the Sunshine range of solar products by TotalEnergies, kindly visit our retail stations nationwide.

For more information, call 081 1782 9291, 0806 814 7002 or visit our website www.total.com.ng.



Our Scope and Boundaries

The 2020 TotalEnergies report details our social, economic, safety and environmental performance through relevant material issues based on feedback at varying levels of engagement with our stakeholders. We arrived at these material themes by engaging numerous stakeholders through a well-structured approach that takes into cognisance specific concerns about our business and its impact both on our host communities and the environment in general.

Using our Stakeholder Relationship Management (SRM+) tool, we identified and engaged various groups of stakeholders, not limited to government, corporate organisations, employees, civil society and non-profit organisations. Through this approach, we arrived at themes that consistently rank high in importance, namely: community development, economic empowerment, safety, investment in education, and renewable energy.

We then aligned them to our stakeholders' concerns and the corresponding impact on our business, to implement our strategy. This process informed our approach to the transformational actions implemented in 2020, aimed at achieving long term impacts.

We have over the years demonstrated the importance of partnerships to reach a greater number of people and achieve more impact. In 2020, we further leveraged strategic partnerships to strengthen ties with our customers, communities, and other stakeholders.

We have prepared this report in accordance with Global Reporting Initiative (GRI) Standards but we did not undertake any external materiality assurance. We considered elements of the United Nation Global Compact and took deliberate actions to ensure our activities contributed towards achieving the Sustainable Development Goals in Nigeria.

Credits:

Published in 2020 by

TotalEnergies Marketing Nigeria Plc

Concept Development and Editorial

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Resiliently Evolving Towards a Sustainable World

It is a pleasure to present to you the TotalEnergies Marketing Nigeria Plc 2020 Sustainability Report. The year 2020 ushered in unprecedented challenges that have tested us in so many ways. Yet, as with every other year, it also had its opportunities.

In 2019, we made significant progress in reducing high-potential incidents and recordable injuries in our operations. We also invested in targeted youth-focused initiatives towards building a better tomorrow for future leaders.

We started the year 2020 with equal zest, believing that we could continue in our objective of creating a sustainable and safer environment for both our workforce and host communities. However, this determination of ours would be tested greatly by the outbreak of the pandemic.

As we navigated through this phase, we did not lose sight of our goal of becoming a Responsible Energy Major. We instead took time to pause, reflect the critical mission parameters, and develop new strategies to ensure that we quickly adapt to what has become our new reality, which is resilience in the face of challenges.

We recognise that a sustainable world is the outcome of sustainable development strategies and implementation and have therefore ensured that our strategies reflect our ambition of creating value for every customer whilst simultaneously committing to safety, respect for the environment and the

sustainable development of resources. Our 2020 Sustainability Report summarises TotalEnergies journey from January to December 2020. It explains our measured practices aimed at reaffirming our devotion towards creating a sustainable world. In 2020, we deployed strategic steps to make our workplaces secure for both staff and contractors.



We provided digital thermometers and hand sanitisers at our sites whilst concurrently enlisting a Health Management Office to monitor the pandemic. We provided 50,000 liters of diesel & fuel as logistics support for security agencies in Lagos State. We also donated ₦50,000,000 towards the Covid-19 National efforts at combating the pandemic through the Major Marketers Association of Nigeria (NOMAN).

We continued on our pledge to provide sustainable education through the TotalEnergies/Koko Scholarship Scheme and the S.O.S Digital Learning Project. We also invested in initiatives towards



We started the year 2020 with equal zest, believing that we could continue in our objective of creating a sustainable and safer environment for both our workforce and host communities. We instead took time to pause, reflect on our new reality, and develop new strategies to ensure that we quickly adapt to what has become our new normal.



building a better future for tomorrow's leaders through our Learn Experience Articulate & Decide (L.E.A.D) Career Project.

Over the years, we have achieved significant milestones in reducing our greenhouse emissions: 2,040 tons of CO₂ emissions have been avoided, 2,398 MWh of energy produced, and 767, 217 litres of liquid fuel have been saved. Notwithstanding these achievements, we must pay further attention to critical themes such as sustainability and its incorporation in our operations. With a renewed focus on the way TotalEnergies interacts with the environment, we commit to continuously champion projects that contribute towards making the environment more sustainable. We will also explore unique ways of reducing CO₂ emissions at our operated sites.

This sustainability report chronicles our contributions to the United Nations Sustainable Development Goals and has been prepared in line with relevant global best practices and local regulations.

I thank our stakeholders, partners and my colleagues for continually contributing to all activities which have made TotalEnergies a champion of sustainable practices.

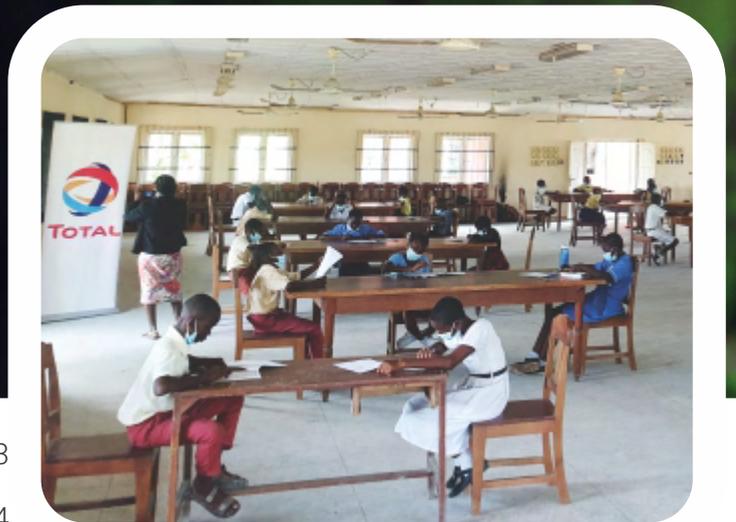
I wish you a pleasurable reading.

Imeane Barry

Managing Director

Staying Resilient

...evolving towards a Sustainable World



Our Scope and Boundaries	03
A Word from the Managing Director	04

OUR STORY

Who We Are	08
Our Business Operations	10
Sustainability at Total	16
2020 at a glance	18

SAFETY

Safety is Everyone's Responsibility	20
Total's 12 golden Rules	20
Standardising Vehicular Safety	20
Commemorating World Day for Safety	22
Ingraining Safety Through Reading	23

ENVIRONMENT

Our Environmental Performance	24
For a Safer and Healthier Environment	26
Our Environmental Impact	29

SOCIAL IMPACT

Who We Engage	30
How We Engage	31
Championing a Legacy of Sustainable Education	32
Our Digital Future	34
Enabling Positive Career Choices	36
Annual Corporate Donations	38





Gender and Equality	47
Diversity and Inclusion	48
Business Ethics Day	48
Code of Conduct	49
International Economic Sanctions	50
Occupational Health	50
Total Touchpoint Project	51

Empowering Koko's Youth Entrepreneurs	40
Extending a Hand of Support	42
Volunteering for Impact	43
Promoting Work-Life Balance	43
Adjusting to the New Normal	44

Economic Performance	52
----------------------	----



WORKFORCE & ETHICS

Workforce and Ethics	46
Employee Wellbeing	46



SECURITY & HUMAN RIGHTS

Security and Human Rights	53
Rights are Humane	54
SDG Index	56
GRI Index	60
Glossary	66

Who we are

Total Global
Headquarters
building

TotalEnergies, a Marketing and Services subsidiary of the company TotalEnergies was incorporated as a private company in June 1956. For over 6 decades, TotalEnergies has remained a major player in the downstream sector of the oil and gas industry with a distribution network that boasts over 570 service stations and a wide array of top-quality products and services.

The share capital of the company is N169,761,000 made up of 50,000 ordinary shares authorised and fully paid up with some Nigerian Citizens and Associations holding 38.28% while 61.72% of the share capital is held by foreign interest.

Through the years, we have diversified our operations by integrating blending and renewable energy, and currently offer our customers a range of high-quality products and services – lubricants, coolants, car-care service and products, insecticides, shopping at our Bonjour shops and Cafes, space rental and partnerships, discounted purchases using Total Card, solar lamp products sales and solar home solutions.

As a market leader, reference point and pacesetter in the downstream sector of the Nigerian oil and gas

industry, we continue to explore innovative, efficient and sustainable approaches to create superior value for our customers. During the period under review, we opened three new retail outlets, while 6 stations underwent alterations and maintenance (T-air upgrade). We also upgraded six of our service stations to position them as the preferred one-stop shops. We also went a step further to relocate some of our plants, storage facilities and customer service centres to make them more accessible to the market/customers. We rebranded our lubricant packaging to meet customers expectation. Our corporate customer demand for bulk products are met through our Vendor Management Service and Equipment/Technical Assistance service. These strides are supported by partners and product distributors working with us to ensure consistent value creation for our customers.

As a responsible and compliant corporate organisation, our financial statements are annually forwarded to the Financial Reporting Council of Nigeria (FRCN), Securities and Exchange Commission. Additionally, we comply with relevant tax laws by both the Federal Inland Revenue Service and State Inland Revenue Services respectively.

As members of the Nigerian Oil and Gas Industry Games (NOGIG), Major Oil Marketers Association of Nigeria (MOMAN), Nigerian Employers Consultative Association (NECA), Franco Nigeria Chamber of

38.28% Associations holding
61.72% per share capital

TotalEnergies aims to ensure total customer satisfaction through the creation of quality products and services delivered with strong commitment to safety, respect for the environment and its sustainable development

Our Mission

Being a Responsible Energy Major, a market leader in the oil and gas industry, and a brand of choice, creating quality service delivery for every customer.

Our Ambition

over
570 service stations

Commerce and Industry (FNCCI), Lagos Chamber of Commerce and Industry (LCCI), the European Business Organisation (EBO) and Institute of Management (NIM), we continue to engage various stakeholders and share in learning opportunities to foster mutual understanding, cooperation and trust whilst actively contributing to the development of our industry and the Nigerian economy.



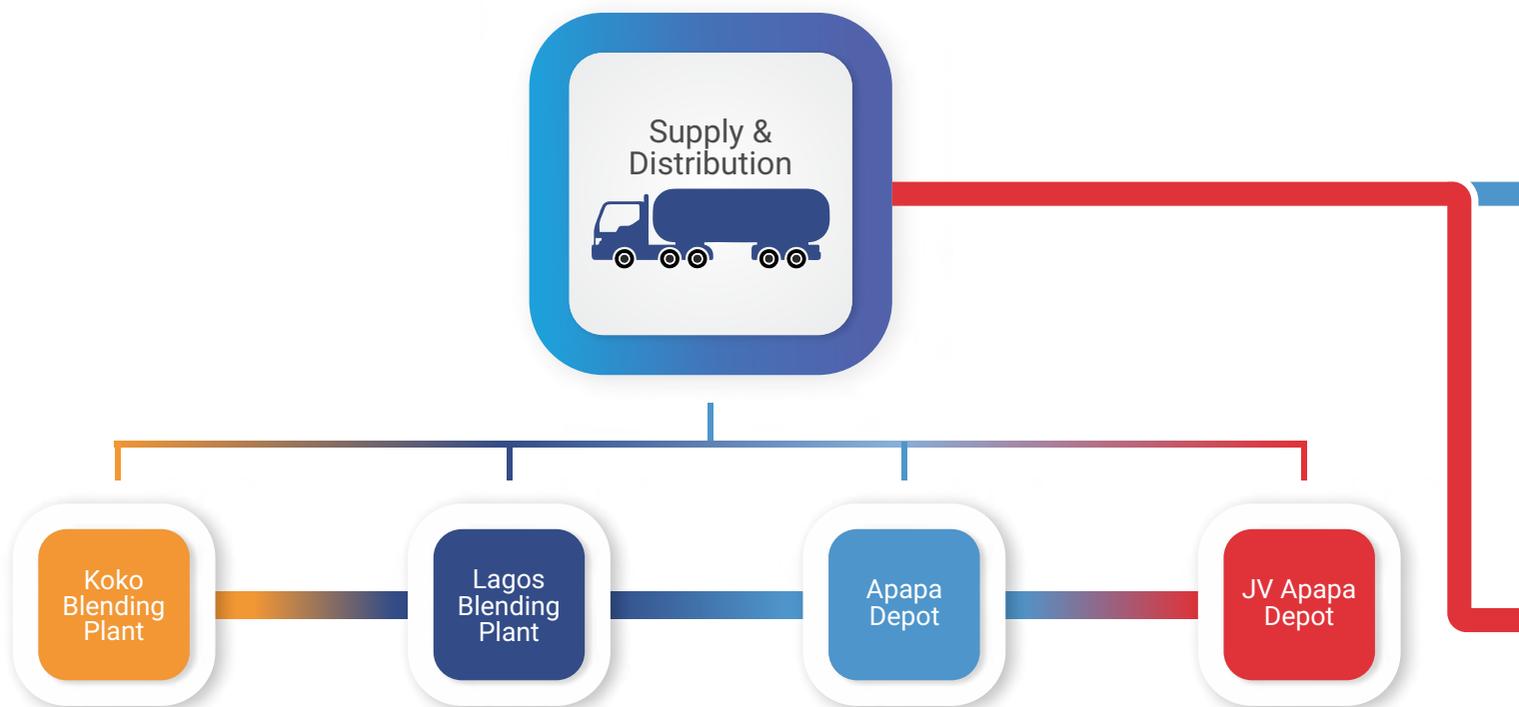
Our Supply Chain

At TotalEnergies Marketing Nigeria Plc, we approach our supply chain needs through two levels - the industrial chain (B2B) and the retail chain (B2C). The industrial chain involves supplying products directly from our depots to the industrial consumers via trucks or the Vendor Management Systems (VMS). Our VMS site is tasked with the responsibility of professionally managing industrial fuel needs/management at all times. The retail, on the other hand, involves direct product supply from the depot to our retail one-stop service stations nationwide through haulage trucks. The Vendor Management Systems dispenses products to the customer through these channels. The Company's VMS site ensures professional management of industrial fuel needs/management.

Our Core Values



Our Business Model



- Lagos Blending Plant has an installed capacity of 40,000 MT (40kt) per annum and also caters for multi-grade lubes.
- Koko Blending Plant has an installed capacity of 24,000 MT (24kt) for lubricants per annum.

Apapa Depot

- Our Apapa Depot has a global storage capacity of 24,484 m³, while the major highlights for the Depot between 2019 - 2020 are:
- We achieved a daily throughput of (HOGL) 1.3 million litres per day.
- Completed the 10 years inspection program for Apapa depot.
- Completed the fire Blast radiation wall by 2019.

Our Vendor Management System (VMS) is a premium service which entails us supplying, managing, and distributing fuel to industrial customers, thereby eliminating delay in its sourcing

Aviation Depot

Across Nigeria, TotalEnergies operates 5 aviation depots namely:

- TotalEnergies/11 Plc Aviation Depot Ikeja - 50% ownership
- Joint Aviation Depot (JAD) Abuja - 50% ownership
- Joint Aviation Depot (JAD) Port-Harcourt - 50% ownership
- Joint Aviation Depot (Kano) - 25% ownership, managed by MRS.
- Joint User Hydrant Installation (JUHI) Lagos - 20% ownership

Each joint venture partner owns varied stakes in this partnership. The total storage capacity of all the JV partners is 6,161 m³.



TotalEnergies' globally acclaimed range of coolants and lubricants are developed through continuous, advanced research and innovation. We collaborate with equipment manufacturers to create efficient products with cutting-edge technology for high performance and protection of machinery in over 400 applications.

Total Wash is an automated Total Premium wash service

TotalEnergies Service station meets the comprehensive energy requirement across all states in Nigeria

Café Bonjour is a one-stop convenience shop that meets all your household needs

TQS, an auto service concept, offers professional service to customers without the need for an appointment in a clean and welcoming environment by trained professionals.

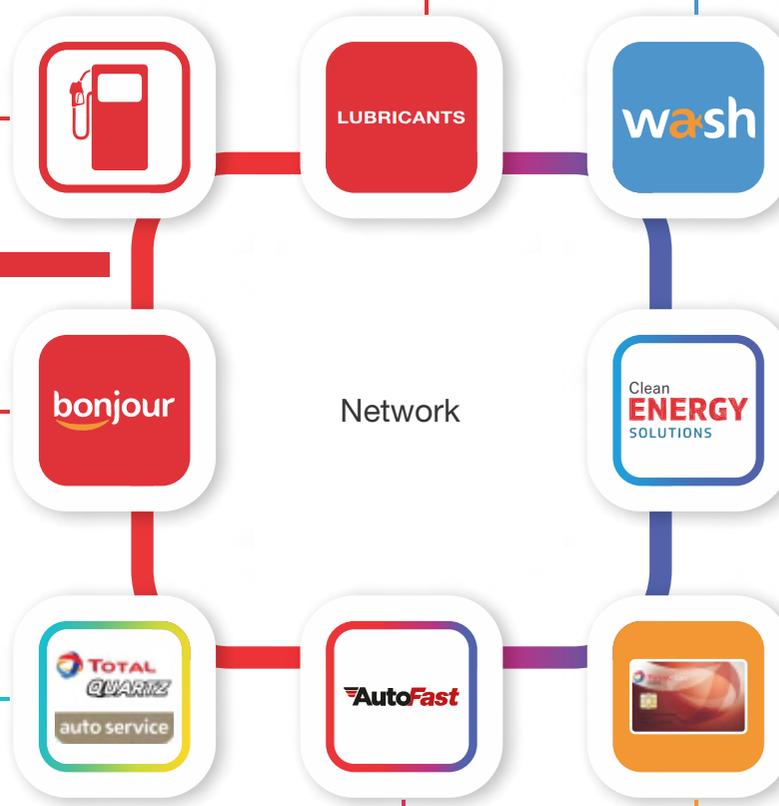
Our hybrid solar system provides reliable clean energy to industrial customers like Rite Foods Limited

As part of its commitment to better energy, TotalEnergies has expanded its offer of energy solutions by the introduction of Solar Home Solutions (SHS). This product caters for residential use ranging from 0.75kVA to over 8kVA or more depending on the customer's needs

TotalEnergies solar lamps provide optimal energy solutions for homes across the nation

AutoFast is a multi-brand, one-stop, and quick auto-service that provides new professional technology in vehicle maintenance with quality spare parts at TOTAL Service stations. This service is in partnership with CFAO, owners of the AutoFast franchise

Total Card is a money-on-the-go electronic smart card, used for purchasing products and services offered at our service stations nationwide



Governance

At TotalEnergies, we are dedicated to enforcing the tenets of corporate governance and ethical business practices. Our operations, business models and consumer-stakeholder relationships have always embraced an ethical attitude towards corporate governance and corporate social responsibilities as well as sustainability in Nigeria.

We conduct our transactions with credibility and responsibility while paying due regard to the Nigerian constitution and the concerns of our stakeholders. Our Board of Directors ("The Board") frequently reviews our corporate governance commitments and ensures that due standards and procedures are paid close attention while concurring with international best practices.

The Board has exemplified deep commitment towards ensuring excellent corporate governance practices across the entire Organisation. This devotion of ours is relevant in our continuous efforts to entrench best practices, strategies and systems which highlight the importance of effective corporate governance in its processes and across the entire Company.

Board of Directors

As presently constituted, the Board of Directors encompasses the Chairman, the Managing Director, one Executive Director and six Non-Executive Directors.

The Directors are highly versatile in diverse sectors and contribute richly in all decision making processes. The Board is also charged with the responsibility of ensuring that the organisation is efficiently managed. The Directors act together, exhibiting an effective camaraderie with due assiduousness and concern for the company. In discharging its duties, the Board implements standard international practice notions in accordance with all set principles.



MR. STANISLAS MITTELMAN
Chairman



MR. IMRANE BARRY
Managing Director



MRS. LESLEY BAXTER-GREEN
Executive Director
(Secretary General)



MS. TEJIRO IBRU
Non-Executive Director



ENGR. RUFAI SIRAJO
Non-Executive Director



MR. OLIVIER HAHN
Non-Executive Director



PRINCE (DR.) JEFFERSON NNAMANI
Non-Executive Director



MRS. LUCILLE BADAIRE
Non-Executive Director



MR. ALEXANDER ADOTEVI

One Card to Rule Them All

Peace of mind:
find a service station
throughout the country



Financial Security:
manage your fuel
budget online



Secured transactions:
PIN code associated with
each chip card



Guaranteed
product quality



Manage your fleet of vehicles with the TOTAL Card, a one-stop card from Total Nigeria Plc that helps you control your fuel consumption, monitor each car in your fleet and keep a record of your transactions, all across our over 500 stations in Nigeria. With a prepaid and postpaid option, TOTAL Card is the right card for you.

More information on total.com.ng



Terms & Conditions apply

Executive Committee Members



**MR. IMRANE
BARRY**
Managing Director



**MRS. LESLEY
BAXTER-GREEN**
Executive Director
(Secretary General)



**MR. RABIU
ABDULMUTALIB**
General Manager
(Operations)



**MRS. ADESUA
ADEWOLE**
General Manager
(Human Resource)



**MR. CHARLES
ATIOMO**
General Manager
(Sales)



**MR. MUHYDEEN
O. NURUDEEN**
General Manager
(Health, Safety,
Environment & Quality)



**MR. BOLAJI
FAJIMI**
General Manager
(Lubricants)

Board Committees

In line with the Companies and Allied Matters Act, the Board established other committees that assist in effectively performing its guidance and oversight functions. All committees have terms of reference, which guide them in carrying out their responsibilities. The committees comprise Directors and shareholder representatives. There are two board committees and a statutory committee.

Diversity and Staff Development Committee

This committee is charged with studying diversity patterns in the workforce and developing ideas and solutions towards ensuring a balanced and productive human resource base for the Company as well as recommending methods for building and developing employee potential in line with company policy.

Corporate Governance Committee

This committee's brief is essentially the application of Codes of Corporate Governance to the structure and operations of the Company with a view to ensuring compliance with internationally accepted guidelines, practices and norms of corporate conduct. In this respect, it examines matters that bear potential risks for the Company.

Statutory Audit Committee

This committee is responsible for handling the statutory audit requirements of the Company in compliance with the provisions of the Companies and Allied Matters Act, (CAP C20) Laws of the Federation of Nigeria, 2004.

**BUY
ORIGINAL
WITH
LUBESURE**

38353



- Buy any Total 4 or 5 litres lubricant
- Scratch the silver panel on the container
- SMS the 13 digit code to the Lubesure no -38353.
- Receive a message verifying its authenticity.
- Keep your engine younger for longer!

Sustainability at TotalEnergies Marketing Nigeria Plc

Corporate social responsibility forms an important aspect of our organisational behaviour, it also influences our operations and strategy thereby enabling our vision of remaining a responsible energy major.

As part of our efforts to effectively add value to our customers and stakeholders alike, we consider safety, respect for the environment, and the sustainable use of resources – balancing the interests of present and future generations – strategic objectives that drive our processes, operations and activities.

This report reflects constant themes that are germane to TotalEnergies, as discovered through

Our Material Issues

the collection of feedback from numerous engagement sessions with our stakeholders, customers and communities respectively. To this end, our material issues are hinged upon community development, economic empowerment, safety, investment in education, renewable energy. These issues are in accordance with our four basic sustainability focus areas - Youth Inclusion and Education, Environment and Climate, Transportation and Safety, and Cultural Dialogue and Heritage; climate, coastal areas, oceans and road safety.

Our core sustainability values are established across six levels of our operations as highlighted below:



Our Strategy and Operations

We manage our operations and activities responsibly as Sustainability influences the basis of our decision making processes – providing effective, operational, technical, and technological excellence, and adhering to the best professional standards at all times.

Our Employees –

We encourage our employees to embrace social responsibility and see how their daily operations positively affect the communities in which we operate, in the present and the future;

Our Host Countries and Local Communities

We positively impact upon the communities in which we operate.

Our Customers

We implement effective and creative ways to meet our customer's energy needs and challenges while enabling the creation of a sustainable future.

Our Suppliers and Business Partners

We engage in productive partnerships with suppliers that guarantee responsible and sustainable conduct of their businesses;

Shareholders

As stakeholders seek a profitable business, they consider the impact of their decisions on the sustainability of the business, environment, and community we operate, and all exist in.



Bunmi Popoola-Mordi

Executive General Manager

(TotalEnergies Country Services / Company Secretary)

2020 at a glance



Who we are

Synthesis of the 2020 societal reporting

Every year, we report on our social, economic, and environmental impact. The year 2020 was a challenging one as we had to navigate industry uncertainties caused by the outbreak of the COVID-19 pandemic. However, through these complexities, we remained committed to deepening our positive societal, economic, and environmental aspect by contributing immensely to various relief endeavours in the communities where we operate. We also navigated new challenges created by the unavoidable change in our work environment as created by the pandemic.

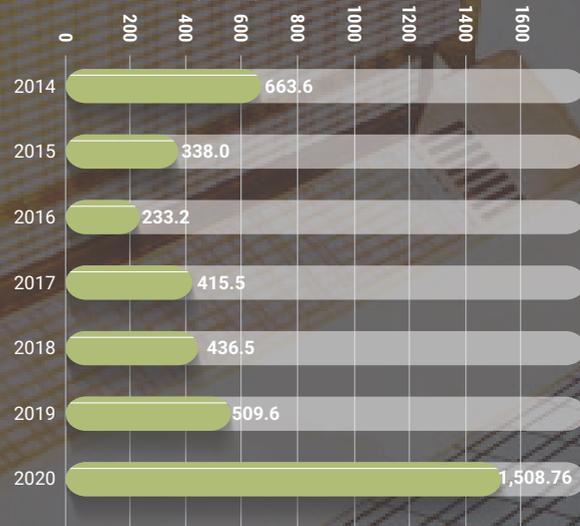
Environmental Performance

Activity Index (t)



The decrease in activity observed is mainly due to Covid-19

Purchased electricity (MWh)



Increase in the amount of electricity purchased because the indicator was added to the head offices this year. Previously, head offices did not report purchased electricity

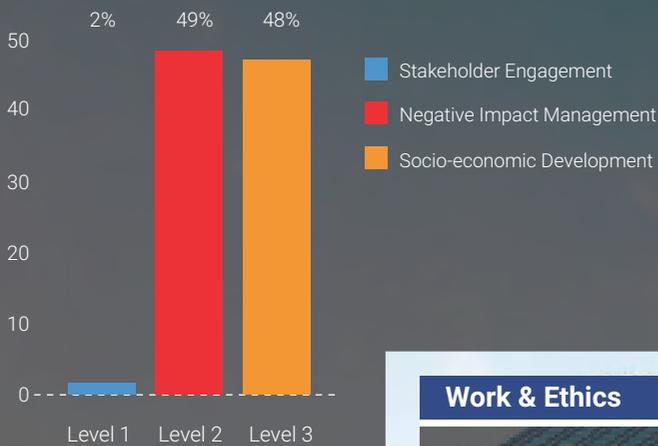
3 Geographical Operational Territories

1 Black Product/Bitumen Depot

3 White Product Depots

1,000 Employees and Counting

Distribution of expenses across the three levels



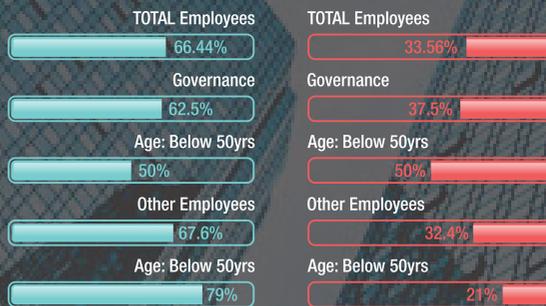
Our reporting activities are hinged upon 3 layers: working closely with our stakeholders whose assessment dictates our material issues; effectively minimising the negative environmental impact of our operations and positively impacting the communities in which we operate.

For a Safer, Healthier Environment: Our Milestones

110 out of 578 Station Solarisation
 2,040 tons of CO₂ Emission Reduction
 2,398 MWh of Energy Produced
 767,217 litres of saved fuel

Work & Ethics

438 TOTAL Employees Strength



296 Male TOTAL Employees

142 Female TOTAL Employees



Training By Gender



Training By Levels

270 TOTAL Staff Trained

Safety is everyone's responsibility

Safety is an integral part of our operations. To this end, we are inflexible about ensuring the safety of our employees.

At TotalEnergies, all employees at every level of our organisational structure are very careful to ensure they abide with all safety measures at all times. Our devotion has always been to ensure a record of zero fatal accidents.

The reporting system applied in recording and reporting accident statistics is the CR-GR-HSE-100. For us at TotalEnergies, maintaining general adherence to the value which we place on safety is held in very high regard. This has spurred the enforcement of our 12 Safety Rules.

TotalEnergies' 12 Golden Rules

High Risk Situation:
Do not start up or shut down equipment or installations without using the appropriate, written operating procedure



Traffic:
Do not exceed the speed limit

Work Permits:
Do not perform work without a valid work permit



Protective Equipment:
Do not access installations or perform work without wearing general or task-specific PPE

Work on Powered Systems:
Do not perform work without checking that the power and product supply has been rendered inoperative



Lifting:
Do not walk or stand under a load while lifting is taking place

Excavation Work:
Do not perform excavation work without a valid work permit comprising a map of all underground hazards



Confined Spaces:
Do not enter a confined space until isolation has been verified and the atmosphere checked

Change Management:
Do not make any technical or organisational changes without prior authorisation



Work at Height:
Do not work at height without a safety harness when there is no collective protective equipment

Body Mechanics and Tools:
Do not carry out work if you do not have the right tools for the job and the environment



Simultaneous Operations or Co-activities:
Do not perform any simultaneous operations or co-activities without a prior inspection.



Standardising Vehicular Safety

At TotalEnergies Marketing Nigeria Plc, safety underpins all our activities and operations. This spurs our continued commitment to keeping our personnel, customers and host communities safe. As an organisation, we understand that safety is a collective effort and therefore prioritise stakeholder engagement as a viable means of ensuring that everyone understands their individual roles in keeping our roads safe.

As part of TotalEnergies contribution to capacity building initiatives for the Federal Road Safety Commission and its corporate social responsibility in the development of Road Transport Safety, we held enlightenment events that sought to standardise motor vehicle safety in Nigeria.

TotalEnergies Marketing Nigeria Plc remains committed to the safety of its personnel, customers, and host communities, and will continue to drive sustainable development in the areas of motor vehicle safety within the country.

Commemorating World Day For Safety

Yearly, we celebrate World Safety Day as it gives us all an opportunity to reflect on the safety and health of our workers. More importantly, it helps us focus on strategies that can strengthen workplace occupational safety. Owing to the pandemic, it became pertinent, now more than ever, that we remain steadfast in our commitment to ensuring the safety of our operations.

As with the previous years, we organised a seminar for all staff with the theme Joint Safety Tours: Our Lives First. This theme was chosen as a direct acknowledgment of the benefit of collaborative work with contractors in our operations.

At TotalEnergies, contractors make up over 70% of our man-hours in project phases, normal operations and during work campaigns/interventions. It is thus evident that contractors are on the frontline, facing workplace hazards together with us. Our safety performance statistics show that contractors' personnel are involved in more recordable incidents than company personnel.

In 2018 and 2019, 75% of TUCN's total recordable injuries involved contractors' personnel, while in TEMNPlc, for the same period, the only recordable injury was a contractor personnel. In 2019, within the Group, four contractor personnel lost their lives while carrying out routine jobs for the company. This starkly reminds us of the need to refocus our vigilance and fully integrate our contractors in the efforts to eliminate workplace risks and to be even more rigorous in the drive for the application of our Golden Rules.

In 2020, we requested all personnel working on TotalEnergies locations to proactively identify risks and address anomalies and hazards before they degenerate into incidents or accidents that could result in injuries or even worse. We reiterated that "No job is important enough to risk life!". We also boldly and responsibly intervene with our Stop Card when we observe deviations from our golden rules.

Following the report of a workgroup set up in collaboration with contractors, the Group stipulated three "top-priority" actions for deployment in 2020. They include:

2018 - 2019:

75% Recordable injuries
for contractors'
personnel.

4 Contractor
personnel
lives lost

Safety Green Light

The objective is to improve our Toolbox Talks (TBT) practices and ultimately empower frontline workers, giving them a final chance to speak up and to use the Stop Card before commencing work.

Joint Safety Tours

The objective of the Joint Safety Tours is to improve the involvement of our contractors in Site visits with a focus on fatal-risk activities both by the site management team and onshore management. We deploy frequent Joint Safety Tours and ensure that our contractors are engaged daily. The following shall be set in place on all operated sites:

- At the site level, dedicated tours by RSES's site contractors on a regular basis.
- For non-site personnel, a plan for a "Joint Safety Tour" is set up for the year – subject to current travel restrictions.

Life-Saving Checks

Historically, 80% of the fatalities that occurred in the Group were linked to 5 high-risk activities, namely working at height, hot works naked flame, lifting operations, confined spaces, and works on powered systems.

The objective of the Life Saving Checks is to reinforce the audits of such activities through simple checklists, making sure that as a minimum those audits are carried out at least twice per day and cover the 5 activities when possible throughout the week. This is the RSES' responsibility.

Additionally, we have launched a continuous campaign on 'Return on Experience (REX)' from past incidents, with the aim of identifying and sharing information on their immediate and root causes. With the implementation of the recommended actions, the shared lessons serve to prevent the recurrence of similar incidents in all our workplaces.

In downstream operations, we achieved 1,665 days without a fatality and 1,287 days without Lost Time Injury, to date. We are ensuring that we learn from incidents and use them to prevent further recurrence.

We will continue to prioritise safety in our activities and operations. Together, we will ensure that everyone goes home safe at the end of the workday.




ACTION!

THE GROUP EMPLOYEE VOLUNTEERING PROGRAM

Call Society Engagement
March 2018

Ingraining Safety Through Reading

In 2020, through our Employee Volunteer Program Action! we hosted a Virtual Road Safety for Kids Project titled 'Train Them Young Initiative', with a book reading to commemorate Children's Day. This timely initiative was aimed at raising awareness about one of the priority areas of our Foundation – Road Safety.

The project, facilitated by a partner of Action!, Kasher Consulting, included five staff volunteers from TotalEnergies' Companies in Nigeria. Each volunteer read a chapter of the children's safety book "The Adventures of Muna" to sixty-five children aged six to ten years old, from different parts of the country. The interactive session also included a question and answer segment with the children.

Our employee volunteering programme enables employees to support local citizenship initiatives relating to Total Foundation's priority areas, by devoting their free time or up to three days of their working time per year to volunteer assignments.

65 children
6-to-10 years
were engaged

Our Environmental Performance

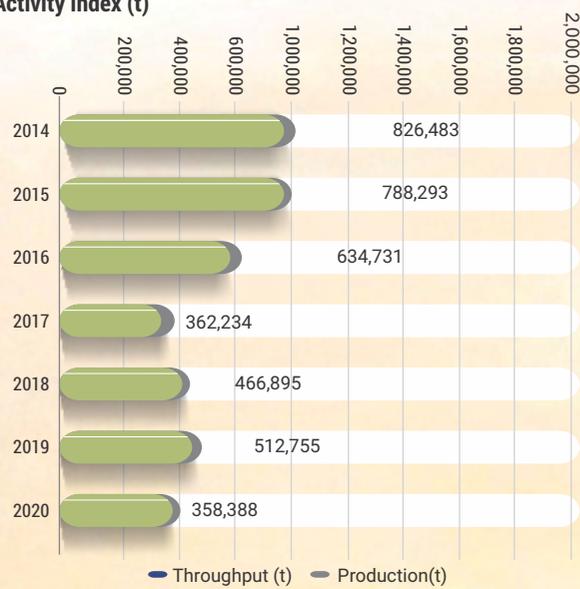
The environment supports our existence and our daily activities and this is why TotalEnergies puts in the effort required to minimise the impacts of its activities on the environment.

We recognize that our environmental impacts are of topmost priority to our customers, the communities within which we operate, and other stakeholders and this is why we ensure that we abide by all relevant

environmental laws and guidelines, while fulfilling all other compliance obligations as related to our operations. As a result, we did not pay any fines or levies as a result of non-compliance or defaulting on any laws or regulations in the year under review.

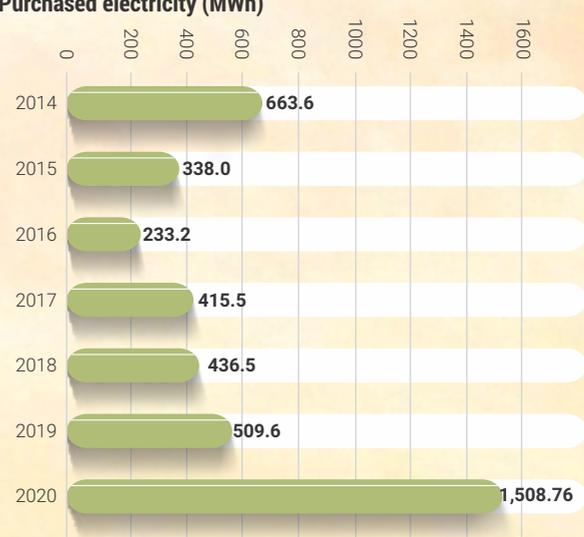
Our internal technical integrity policy affirms the integrity of our plants and guarantees the proper maintenance of our installations to forestall deterioration irrespective of their age. This demonstrates our commitment towards

Activity Index (t)



The decrease in activity observed is mainly due to Covid-19

Purchased electricity (MWh)



Increase in the amount of electricity purchased because the indicator was added to the head offices this year. Previously, head offices did not report purchased electricity

VOC emissions (t)



COV emissions decreased due to production reductions.

Spills numbers and volumes (m³)



No spill reached the environment in 2020

environmental protection by the adoption of the best available techniques to prevent pollution and minimize our environmental footprint through continuous review of pre-defined environmental objectives and targets.

In 2020, we achieved zero spill and this can be credited to our strict compliance to safety and environmental guidelines, and our robust approach to auditing our stations. Our hazardous and non-hazardous wastes also reduced significantly with

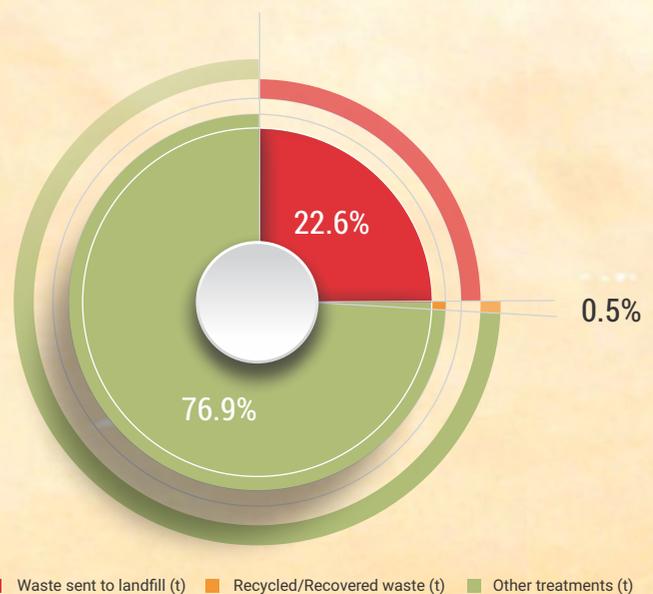
hazardous waste reducing to 4.88t in 2020 from 82t in 2019 and non-hazardous waste reducing to 779t in 2020 from 955t in 2019. We also started to monitor the quantity of electricity purchased for the head offices in 2020, hence the spike in electricity purchase. Our Volatile Organic Compounds (VOCs) emissions decreased significantly as a result of a reduction in production due to COVID-19.

The charts below summarise our results for 2020 and the decline in activity is mainly due to COVID-19.

Treated waste quantity (t)

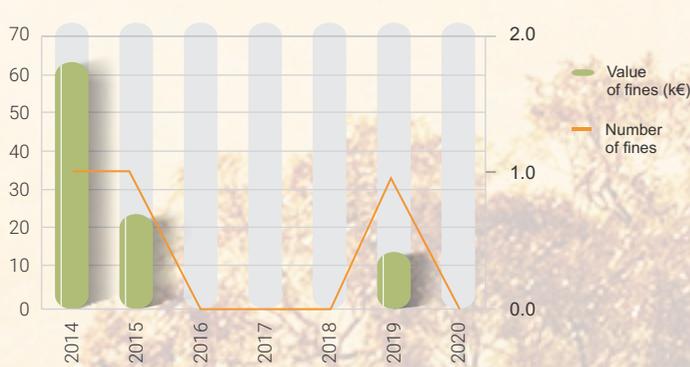


Waste treatment in 2020



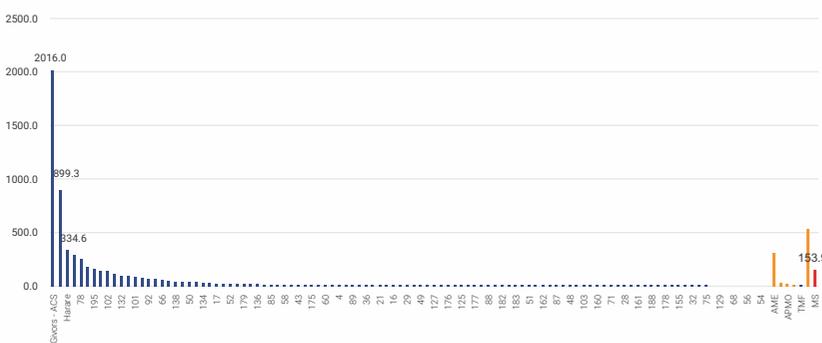
Hazardous waste decreased, particularly at the Apapa Lagos site (-97%). Non-hazardous waste decreased too, particularly at Lagos Juhi Airport (-84%)

Number and value of fines (k€)

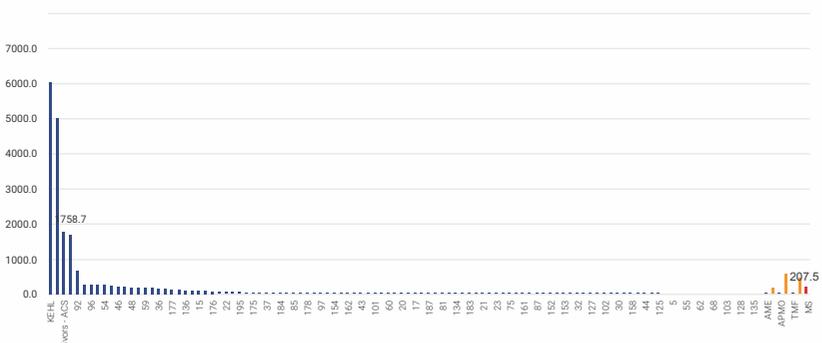


DATA						
	2015	2016	2017	2018	2019	2020
Throughput (t)	745140.661	578658.878	273856.57	410363.57	453302.06	306,218.12
Sales						
Production (t)	43152	56072	88377.928	56531	59453	52,170
General Sales						
Total past years	788292.661	634730.878	362234.50	466894.57	512755.06	358388.12
Electricity (toe)	29.1	20.1	35.7	37.5	43.8	129.731
Electricity (Mwh)	338.0	233.2	415.5	436.5	509.6	1,508.76
Waste sent to landfill (t)	0	165	182.00	180.00	162.00	177.00
Recycled/Recovered waste (t)	2.73	2	2.40	2.42	4.44	428.0%
Other treatments (t)	1316.03	988.6	1088.91	1101.90	870.54	603.03
Hazardous waste (t)	52	12	14	22	82	4.88
Non hazardous waste (t)	1267	1143	1259	1262	955	779
Waste treatment costs (k€)	31.815	21.391	18.38	18.87	26.13	17.86
VOC (t)	911.917	614.564	316.21	524.82	421.90	249.46
Value of fines (k€)	22.727	0	0.00	0.00	11.99	0.00
Number of fines	1	0	0	0	1	0
Number of spills which reached the natural environment	7	3	0	0	0	0
Volume of spills which reached the natural environment [m³]	147.52	78	0.00	0.00	0.00	0.00
Volumes recovered from hydrocarbon losses of containment that reached the environment [m³]	0.8	0	0.00	0.00	0.00	0.00

White product depot: non hazardous waste/throughput [10-3kg/t]



White product depot: hazardous waste/throughput [10-3kg/t]



For a Safer, Healthier Environment: Our Milestones

Annually, June 5 is set aside by the United Nations to encourage global awareness and action for the protection of our environment. The United Nations Environmental Programme, UNEP, 2020 theme was "Biodiversity".

Whilst it is pertinent that we make strides towards conserving the environment, it is equally important that we set aside a day to reflect on our numerous achievements and suggest ways to further make our environment safer and healthier.

In line with this, TotalEnergies chose "Our successes in the reduction of CO2 emissions" as its World Environment Day theme.

Climate change continues to present daunting challenges to mankind and the environment. At TotalEnergies, climate concerns have been an integral part of our strategic decisions and a key focus in all our operations. This has spurred notable achievements over the years.

110 out of 578 Solarisation Project Achieved

2,040 tons of CO₂ Emission Reduction

2,398 MWh of Energy Produced

767,217 litres of saved fuel

In May 2020, the Group CEO, Patrick Pouyanné, announced a new climate ambition to get to Net-Zero operational emissions across all TotalEnergies' businesses worldwide (scope 1+2 emissions) by 2050. This proactive stance fits perfectly with our mission of providing better energy; energy that is safer, more affordable, cleaner, and accessible to as many people as possible. This strategy is also backed by our ambition to become a broad, integrated energy company, with oil and gas, low-carbon electricity, and carbon-neutrality solutions as integral parts of our business.

In our downstream operations, TotalEnergies has initiated many projects targeted at reducing CO₂ emissions at our operated sites. In our network of retail stations, solarisation projects have been completed in 110 out of 578 service stations spread across Nigeria. The plan is to achieve the solarisation of 290 service stations by the end of the year 2022.

Likewise, solar panels have replaced diesel power

generators at our Lagos Head Office, Kano Customer Service Centre Office, and Lagos Blending Plant. To date, through our increasing solar projects, approximately 2,040 tons of CO₂ emissions have been avoided, 2,398 MWh of energy produced, and 767,217 litres of liquid fuel saved. These projects have in effect greatly reduced our CO₂ emissions, improved air quality, and further demonstrated our commitment as The Responsible Energy Major.

To further reiterate our commitment to staff and stakeholders, we commenced the monthly monitoring and display of GHG emissions (scope 1+2) in all our operated sites since December 2019.

We encouraged our personnel to utilize the occasion of the 2020 World Environment Day celebration to reflect on the gains we have recorded in these past years on CO₂ emission reductions in our operations, and to continually seek possible ways to improve this trend.

Awards

For our outstanding performance in the last three years, TotalEnergies/11 JV and the Joint Venture partners of JUHI (Joint User Hydrant Installation), in November 2020 were recipients of the Sustained Performance Awards by the Joint Inspection Group, JIG.

Award



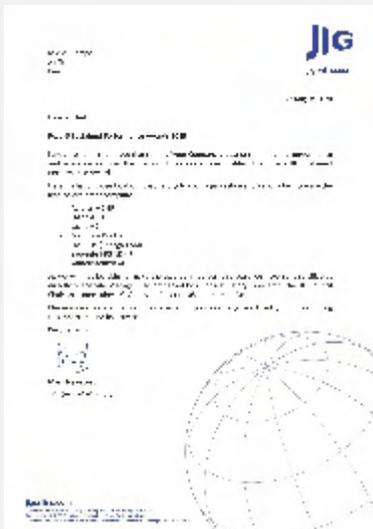
Lagos
LOS TotalEnergies
Aviation Depot
JIG Global Recognition Award 2019

Award

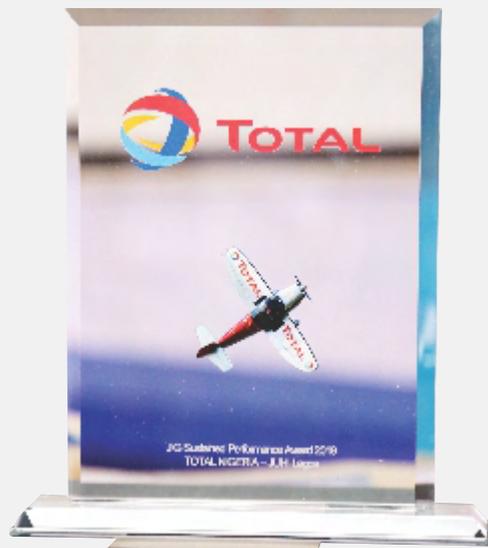


Excellent
Overall Rating
Inspection 2017/07/21

Award



JUHI
Lagos
JIG Sustained Performance Award 2019



Our Environmental Impact

Environmental conservation and renewable energy are some of the major sustainability concerns of the 21st century. In our mission to become a responsible energy major, TotalEnergies Nigeria has taken strategic measures to reduce the impact of our operations on the environments in which we operate. In this regard, we have endeavoured to create alternative energy sources that not only meet our operational needs but also align with our sustainability commitments towards the environment in our host communities.

In lieu of this, TotalEnergies Marketing Nigeria Plc partnered with Rite Foods, a food and beverage company in Ogun State, within the Southwestern region to create the first Back to Back (B2B) energy operational unit in Nigeria. This initiative which has been functioning since March 2020 is endowed with a hybrid off grid installation with the photovoltaic solution integrated in the diesel and gas energy mix.

This development is not only beneficial to our host communities in which we have avoided 14,000 tons of CO₂ emissions for the next 25 years, but also to the customers who stand a chance of saving \$250,000 as Return on Investment in five and a half years. Also, a second tranche photovoltaic solution is in the talks for 2021-2022, in order to enable the sustainability of this project.

Another one of our climate action initiatives is the solarization of our blending units to reduce our CO₂ emissions. To this end, we have equipped our blending plant unit in Lagos with solar panels

(360SunPower Modules) for an installed capacity of 118 kWp. In future, within 2021-2023, TotalEnergies Marketing Nigeria Plc will solarize eight other operating sites for an estimated capital expenditure of \$1.8 million. As a result, we estimate that Scope 2 Co₂ emissions will decline by around 1.2kt per year, or roughly, 18%.

Finally, as part of our efforts towards achieving zero emissions by 2050, TotalEnergies in collaboration with the African Division Teams have made steps to not only provide energy to our growing consumers, but also simultaneously reduce our carbon footprints on a long-term basis. This arduous objective of ours has defined our materiality issues regarding environmental conservation. In the future, we promise to remain steadfast in our responsibilities towards the environment.

All these projects are in line with the United Nations Sustainable Development Goals (SDGs) 11- 'Sustainable Cities and Communities' and SDG 13- 'Climate Action' and SDG 17- 'Partnerships for the Goals'.

Who We Engaged

Our employees, suppliers, business partners and stakeholders are very important to us, and their feedback determines the nature of our relationship with our host communities.

Using the relevant information acquired through stakeholder engagement, we are able to contribute positively to the human, economic, social and environmental development of the communities within and outside our operational scope.

As we normally operate, we engage our stakeholders all year round to different degrees, depending on the scope of our relationship with each stakeholder.

In 2020, some of the stakeholders we related with were our suppliers, government regulators, employees, customers, host communities, media, civil society, non-governmental organisations, the education sector, charity groups amongst others.

Due to the specific needs of the year 2020 however, TotalEnergies Marketing Nigeria Plc invested greatly in the health sector of its host communities as necessitated by the outbreak of the novel coronavirus. We rendered the needed assistance to the government and relevant stakeholders in jointly combatting a common enemy. Through our donations, the outbreak of Covid-19 and the resulting lockdowns were significantly tackled within our host communities.

We equally paid specific attention to the education sector, given the changes in the dynamics of education to digital trends. We had to adapt to the new reality of our educational system, and as such, we contributed all our educational impact initiatives virtually through various levels of engagement.

How We Engaged

We employ dialogue and the use of action plans in communicating with our stakeholders. This is possible through our devotion of material resources to structuring our involvements and activities with our beneficiaries to fit the needs, context and reality of our host communities.

We understand that each group of stakeholders vary widely from the others, so we designed target specific engagement techniques, still within the basis of dialogue, action plans, meetings, surveys and press conferences to communicate precisely with the relevant stakeholder group.

Using our stakeholder relationship management tool, every year we conduct gap analysis of existing feedback to ensure that our consequent action plans are in line with stakeholder engagement. From this process, we are able to clearly identify our material issues, that is, pertinent information on what should determine our Corporate Social Responsibility activities in line with stakeholder needs.

Yearly, this information forms our material issues and the consequent execution plans.

Championing a Legacy of Sustainable Education

As an organisation, we believe that every child deserves access to continuous and quality learning. This belief, which reflects our Corporate Social Responsibility pillar - Education and Youth Inclusion, spurs the launch of targeted initiatives that ensure indigent students have a fair chance at acquiring quality learning without the burden of finance associated with it.

In 2011, we introduced the TotalEnergies/Koko scholarship scheme with the aim of bringing sustainable education to one of TotalEnergies' Host Communities, Koko in Delta State, Nigeria. Over the years, we have sponsored the education of 64 beneficiaries by paying their tuition through their six years of secondary education.

In 2020, we continued on our pledge to provide sustainable education. We organised an entrance examination into the TotalEnergies scholarship scheme for 51 junior school students from Koko community, Delta state. We ensured that the examinations were free, fair and devoid of any form of malpractice by transparently conducting and concluding the exam on the same day.



64 Beneficiaries Full Tuition Fee for six-years

51 Junior Secondary School Students Engaged

6 New Beneficiaries Emerged



Six candidates emerged winners. Successful candidates at the 2020 examination are:

Seifugha Royal
Fountain Secondary School, Koko

Ololo Faith
Baptist High School, Koko.

Daibo, Rex
Beach Secondary School, Koko.

Omonogho Precious
Baptist High School, Koko.

Anighoro, Isreal
St. Michael's Hall Secondary School, Koko

Uluoko, Francisca Tuale
Fountain Secondary School, Koko

We will continue to champion initiatives that ensure sustainable and quality education of youths.





4 Houses provided with Full WIFI Facility

Our Digital Future

In the wake of the COVID-19 pandemic, countries across the world experienced a shift from the traditional way of learning in the classroom to online learning. However, there exist several pitfalls of digital learning including access to digital tools, internet, and connectivity, which may be discouraging and frustrating for both students and teachers.

In line with the new changes and challenges heralded by the pandemic, we commenced The SOS Digital Learning Project.

The Digital Learning Project is designed to provide a sustainable and secure educational future for TotalEnergies' sponsored children at the SOS



Villages Nigeria. It focuses on meeting the digital educational needs of the children, considering the COVID-19 limitations on physical learning.

In 2020, we provided internet-enabled laptops, educational learning content installed in all the

systems, and a one-year internet subscription in the first instance, paid for the category of students resident away from houses. We also provided a desktop computer for each of the four houses with educational materials installed and a WiFi facility with a one-year internet subscription. This will serve the educational needs of the children resident in the houses.

This is in addition to the Corporate Sponsorship Initiative, where Tuition, Clothing and Feeding for all 40 sponsored children are annually funded by TotalEnergies since 2010.

The SOS Digital Learning project is predicated on the need to provide a



Jos



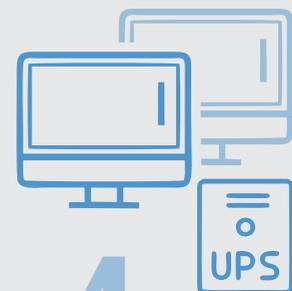
Abuja



Lagos



23 Internet ready laptops
for all Secondary and University children with internet subscription*
*Educational materials uploaded on all systems.



4 Desktops / UPS
for the 4 sponsored houses for children in primary school*
* Educational materials uploaded on all systems.



Owu-Ijebu

sustainable and secure educational future for TotalEnergies' sponsored children at the SOS Children Villages in Nigeria. It is also targeted at meeting the digital educational needs of the children.

Through our contributions, we have been able to ensure that socially and financially underprivileged children are not left behind in the switch from analog to digital learning system as necessitated by the new normal.

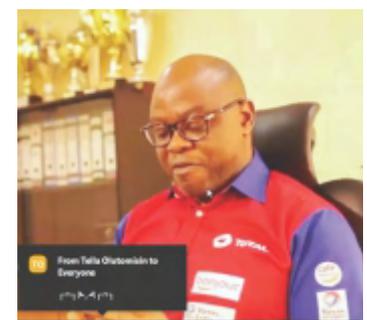
Enabling Positive Career Choices

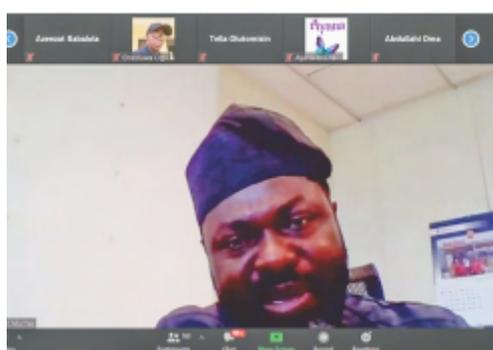
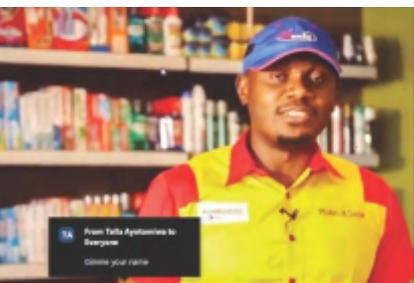
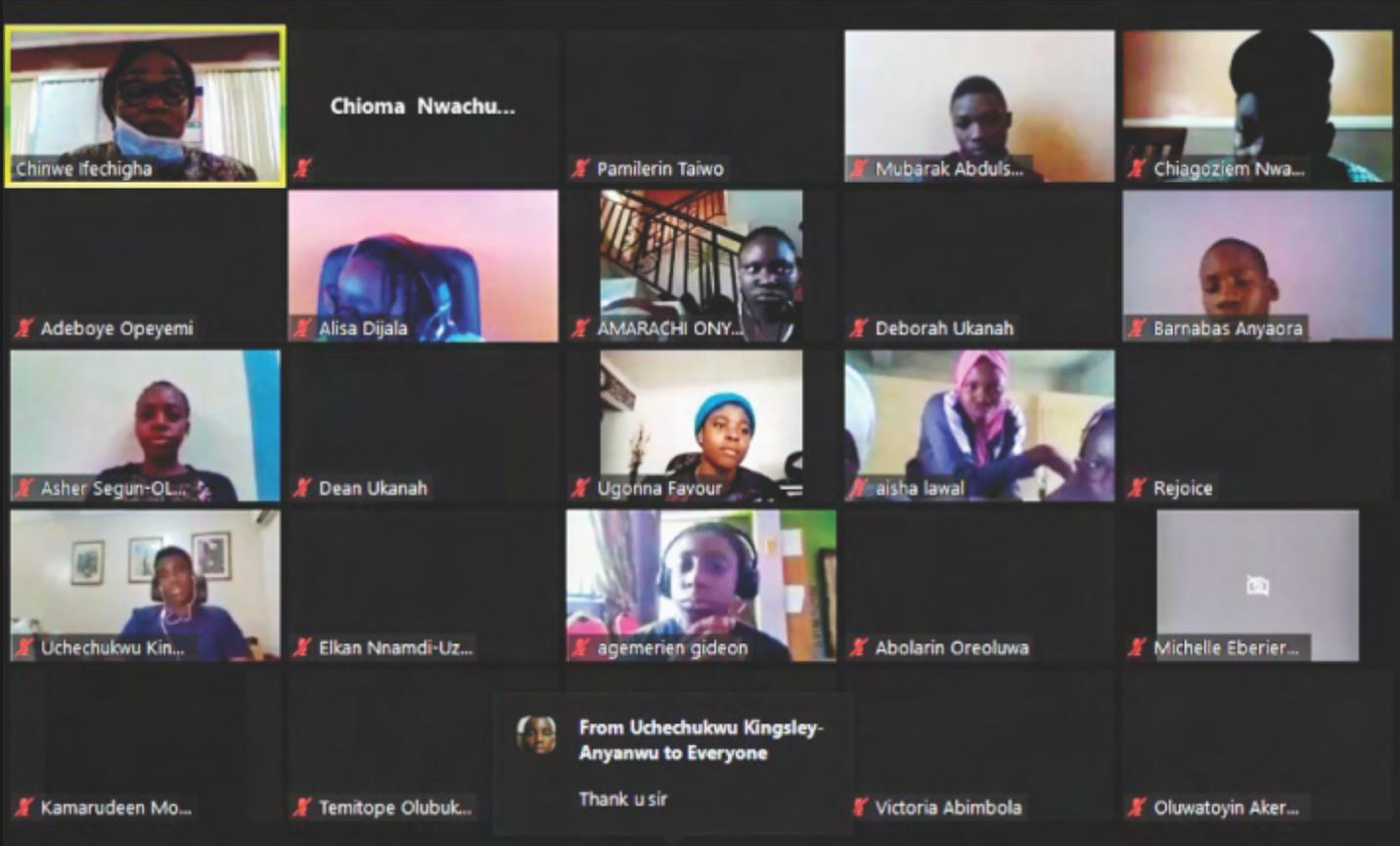
L.E.A.D Career Project by TotalEnergies



MD, Mr. Imrane Barry, delivering his leadership session to the children

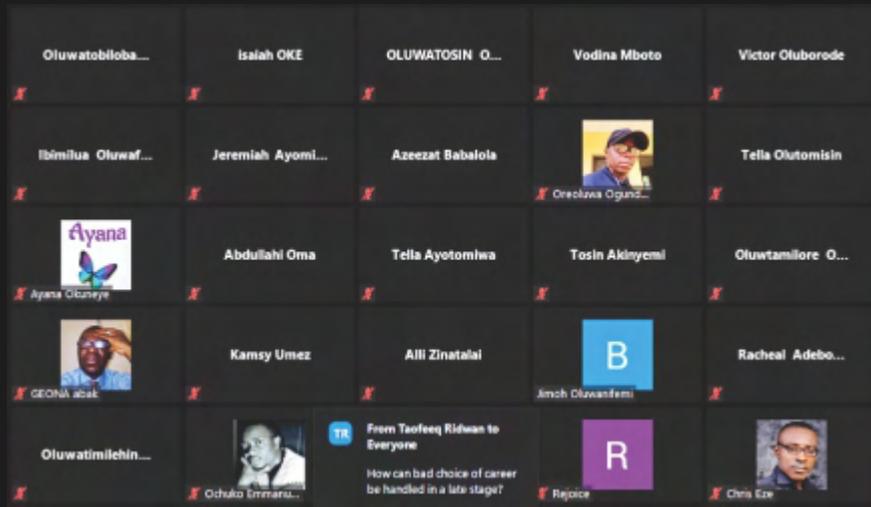
- They participated in groups using their school computer laboratories.
- Other students' participants logged in individually.
- The State Commissioner for Education Mrs. Folasade Adefisayo participated in the event.
- Five facilitators: 3 staff facilitators including the Managing Director Mr. Imrane Barry spoke on Leadership & Career Pathing.
- A documentary on TotalEnergies' supply Chain was shared with the students to elicit thought -provoking ideas in them.
- Feedback from the students shows the event was most impactful.





Over
3000 Students Registered

Over
500 Students Participated Nationwide



Target Audience

13-19 Years Senior Secondary School Students

87 Participating Schools from LSME

5 Districts of Lagos State Education Board

5 Facilitators: 3 Staffs & 2 External

The importance of career guidance cannot be overemphasised. It supports young individuals to manage their careers and make educational, training and occupational choices that match their learning styles, strengths, etc. Already young people live in a society where creating sustainable career opportunities is complex.

The Learn Experience Articulate & Decide (L.E.A.D) Career Project, a youth educational career and development programme has a unique approach that guides senior secondary students between the ages of 13-19 towards making smart career choices.

In 2020, we held a virtual event that had seasoned facilitators who are professionals from within and outside our organisation engage the students on various subjects that helped shape their career decisions. Over 500 students across Nigeria participated in the virtual event.

To ensure further impact and elicit thoughts provoking ideas, a documentary on TotalEnergies' supply chain was shared with the students.

At the end of the event, participants received eBooks, data refunds, and Certificates of Participation.

Social Impact

Work & Ethics

Security

Annual Corporate Donations

In 2020, we upheld our long-standing commitment to making relevant contributions and donations to needy social groups despite the hindrances created by the outbreak of coronavirus.

In this regard, we supported and sponsored charity organisations in Lagos, Oyo, Port Harcourt and Kaduna States and more.

In Lagos, we supported the Ilasa-Mushin and Agboile-Itire Slums and donated food supplies, medical aids and clothings to beneficiaries within the scope of the Black Diamond Project. In Port Harcourt, we visited the Rosie Home Rehabilitation





Centre and in Kaduna and Ibadan, we contributed to the Adonai Orphanage Centre and the Care people foundation etc. Also 23 charity homes benefit from our support to our annual corporate donations.

Through our commitment to youth empowerment and inclusion, we donated entrepreneurial support to five beneficiaries who received their starter packs in August 2020



and commenced various trades in different locations of choice with two years post paid shop rent. We have also scheduled the selection of five new beneficiaries for the first quarter of 2021.

In augmenting the fight against COVID-19, we donated 50M as a collaborative intervention initiative by the downstream sector targeted at Abuja and

Adamawa Isolation Centers, as well as other states in Nigeria.

We also provided 50,000 litres of diesel & fuel as logistics support to Lagos State towards supporting security agencies operations in Lagos state towards optimally carrying out their duties in stemming the spread of COVID-19 and maintaining security in the state.

Empowering Youth Entrepreneurs in Koko

Entrepreneurship is touted to be a viable solution to the menacing challenge of unemployment in Nigeria. According to Statistics, the estimated youth unemployment rate in Nigeria was at almost 14.2 percent in 2020. Sadly, raising initial capital is a herculean task for most of these youths who have had to give up on their entrepreneurial dream owing to a lack of finance.

To encourage social entrepreneurship, promote the entrepreneurial drive of youths within Koko and create employment opportunities to control poverty levels as well as fulfil the “no poverty” scheme of the United Nations SDGs, we donated starter packs to five beneficiaries in our host community in Delta State at the end of the one-year fully-sponsored skills acquisition training program to enable them establish small-scale businesses.

Prior to the presentation of the SME Start-Up kits, we provided shops for each beneficiary with a two-year rent duration prepared, thereby ensuring that the graduates can immediately commence the practice of their vocations.

Our objective is to socially and economically impact Koko community and its environs through employment and meaningful engagement of its youths. The positive multiplier effect on the socio-economic status of the region cannot be overemphasised as the trainers are also hired locally, while the beneficiaries train





more indigenes.

The graduates of fashion design were Blessing Ebiyanon and David Anirejuoritshe; the graduate of hairdressing and make-up, Bridget Ika; graduate of catering, Blessing Nesiamia; while Joshua Omatshola graduated with marine welding and

fabrication skills. They all received their station packs, and are currently practising their trades.

In the coming years, we will continue to empower more youths towards the actualisation of their entrepreneurial dreams.

Extending a Hand of Support

The COVID-19 pandemic created one of the greatest humanitarian emergencies in recent times owing to its far-reaching effects within and outside Nigeria. As the effects of the pandemic worsened and the numbers skyrocketed, it became increasingly apparent that only a concerted and collective effort could guarantee victory over the pandemic.

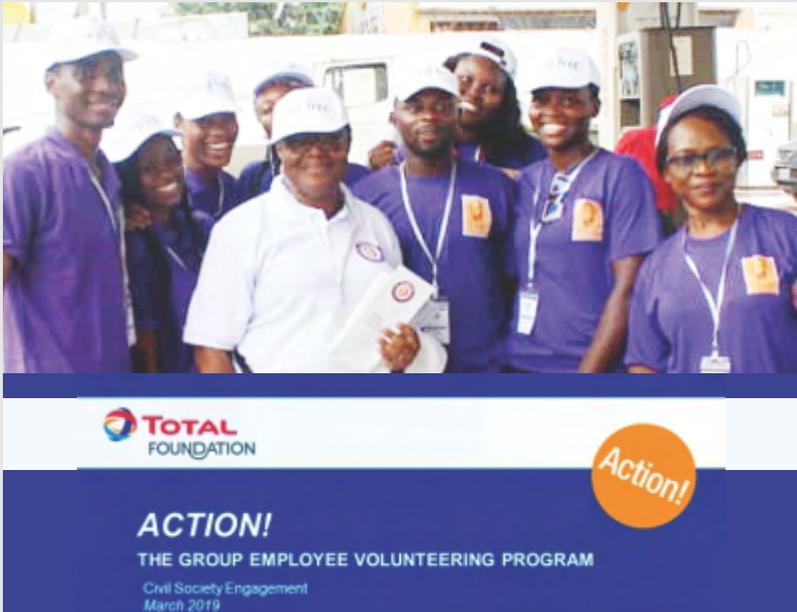
As an immediate response, we made an initial donation through our collaboration with MOMAN of ₦50,000,000.00 towards combating the COVID-19 pandemic in Abuja, Adamawa as well as other states in Nigeria. We did not rest on our oars but further sought ways to contribute our quota in winning the fight against COVID-19. We went the extra mile by providing 50,000 litres of diesel & fuel as logistics support to Lagos State government towards supporting security agencies within the state to optimally carry out their duties in stemming the spread of COVID-19 and maintaining security in the state.

Our service stations remained open during the lockdown, providing fuel for vehicles conveying the sick/need to treatment centres as well as making products available to other personnel on essential services.

We also ensured high safety and personal hygiene standards within all the service stations, and



protected staff and customers from contracting the virus while at the station.



Volunteering for Impact

In the last 35 years, December 5, International Volunteer Day, has been highlighting the contribution of volunteers all over the world. We are not strangers to the topic, with a growing number of employees taking part in the Action! program since its launch.

Since late 2018, the Action! The programme has been giving every employee the time and resources they need to act in the public interest and contribute to the development of our host regions. All employees spend three days a year volunteering close to their workplace, along with nonprofits.

"I had always wanted to participate in the Action! programme, but my work as a field staff made it difficult for me to be available at the locations where volunteers were needed. This year, I was finally able to carry out a remote mission with The Safety Chic, an association that advocates for child safety in Africa. For two hours, along with other colleagues, we read chapters of the book "The Adventures of Muna" to a group of school children. The story of Muna teaches young children how to be safe at home, school, and everywhere else. Being a mother myself, I find it to be very necessary to raise awareness among young children about safety and I learned a lot that I could put into practice with my children thanks to this mission. This was a great opportunity to support our company and connect with people in a positive way."



Folakemi Olubambi
Retail Sales Executive,
Marketing & Services,
TotalEnergies



Promoting Work-Life Balance

At TotalEnergies, we prioritise our employees' wellbeing. As such, we strongly advocate for work-life balance amongst members of staff. We believe that beyond the workplace, it is important to engage in sporting activities that alleviate stress and promote longevity.

As such, TotalEnergies competed in the 18th Nigerian Oil & Gas Industry Games (NOGIG) which was held at the Teslim Balogun Stadium Surulere, Lagos.

The third-place football match between TotalEnergies and ExxonMobil ended 2 - 1 in favor of TotalEnergies. Whilst the Department of Petroleum Resources (DPR) and the Nigerian National Petroleum Corporation (NNPC) clinched the silver and gold trophy of the football match respectively, TotalEnergies clinched the bronze medal.

In other categories, TotalEnergies won two gold medals in athletics, silver in men's table tennis, golf and eight ball pool, as well as numerous bronze medals.

Adjusting to the New Normal

In December 2019, local health facilities in Wuhan China reported a pneumonia-like disease that was linked to the local seafood and wet animal market. By January 30th 2020, the World Health Organisation (WHO) had declared a Public Health Emergency of International Concern (PHEIC) and by March 11th 2020, it was characterised as a pandemic.

Following the outbreak of the Coronavirus pandemic in Nigeria by March, 2020, TotalEnergies Marketing Nigeria Plc took the following precautionary measures and guidelines;

- TotalEnergies Marketing Nigeria Plc suspended missions to locations affected by the pandemic till further notice.
- The Health, Safety, Environment and Quality (HSEQ) committee issued an industrial hygiene presentation on coronavirus and its prevention to be carried out in all TotalEnergies locations.
- Provided digital thermometers to screen employees and visitors at the entrance of all sites (offices, depots, plants, and warehouses)
- Provided hand sanitisers at strategic locations and within the rest rooms at our different sites.
- Provided hand gloves and nose masks for all our front desk officers.
- Enlisted a Health Management Office to monitor the pandemic.

The following recommendations were also put out for employees

- Regular washing of hands
- Practicing respiratory hygiene
- Maintaining social distancing
- Avoid touching eyes, nose and mouth
- Seek early medical care if you have a fever, cough and difficulty breathing
- Avoid consuming raw or undercooked animal products
- Practice general hygiene measures when visiting live animal markets, wet markets or animal product markets.

Economic Performance

Result at a glance

FOR THE YEAR ENDED	31 December 2020 ₦N'000 %	31 December 2019 N'000	Change %
Revenue	204,721,463	292,177,202	(30)
Profit before taxation	2,909,038	3,070,510	(5)
Profit for the year	2,063,385	2,278,979	(9)
Share capital	169,761	169,761	
Shareholders' funds	28,150,979	28,319,784	(1)
Total dividend	2,063,385	2,278,192	
interim dividend - paid	-	-	
Final dividend - proposed	2,063,385	2,278,192	
Dividend declared	2,063,385	2,278,192	
PER SHARE DATA:	31 December 2020 ₦N'000 %	31 December 2019 N'000	Change %
Based on 339,521,837 shares of 50 kobo each;			
Earnings per 50 kobo share (Name) basic	6.08	6.71	(9)
Dividend per 50 kobo share (Naira) ¹	6.08	6.71	(9)
Dividend cover (times)	1.00	1.00	(0)
Stock exchange quotation (Naira)	130.00	110.90	17
Number of Staff	438	451	(3)

At the board of directors meeting of 24th March, 2021, a final dividend of ₦6.08 was proposed for the year ended 31st December, 2020 (2019: ₦6.71)

Economic Empowerment

Many of our initiatives are targeted at improving the financial and economic condition of its beneficiaries.

Skilling-Up For Financial Empowerment

The youth, they say, are the leaders of tomorrow. Young people across the nation are however inadequately provided for as not many support initiatives have been created for their needs. Women, who are another disadvantaged group have also been relegated for far too long. In our continuous strides to create avenues for women and the youths across the nation to be equipped with valuable skill sets that guarantee their economic and financial empowerment, TotalEnergies Marketing Nigeria Plc made significant donations to diverse communities targeted at aiding the development of the youth and women in general.

One of such efforts is our donation of a multicultural women and youth development centre to the people

of Mangu, Plateau State. This project, which is in furtherance of the company's corporate social responsibility initiatives, also provides opportunities for women and youths to acquire various valuable skills for entrepreneurial purposes for them to become financially independent, thereby fulfilling the sustainable development goals pertaining gender equality and economic development.

Our commitment to promoting gender equality, empower women, and create an environment that supports youth development, spurred the establishment of a centre for youth and women. We believe these initiatives will allow our beneficiaries to access the needed infrastructure relevant to economically enrich their lives.

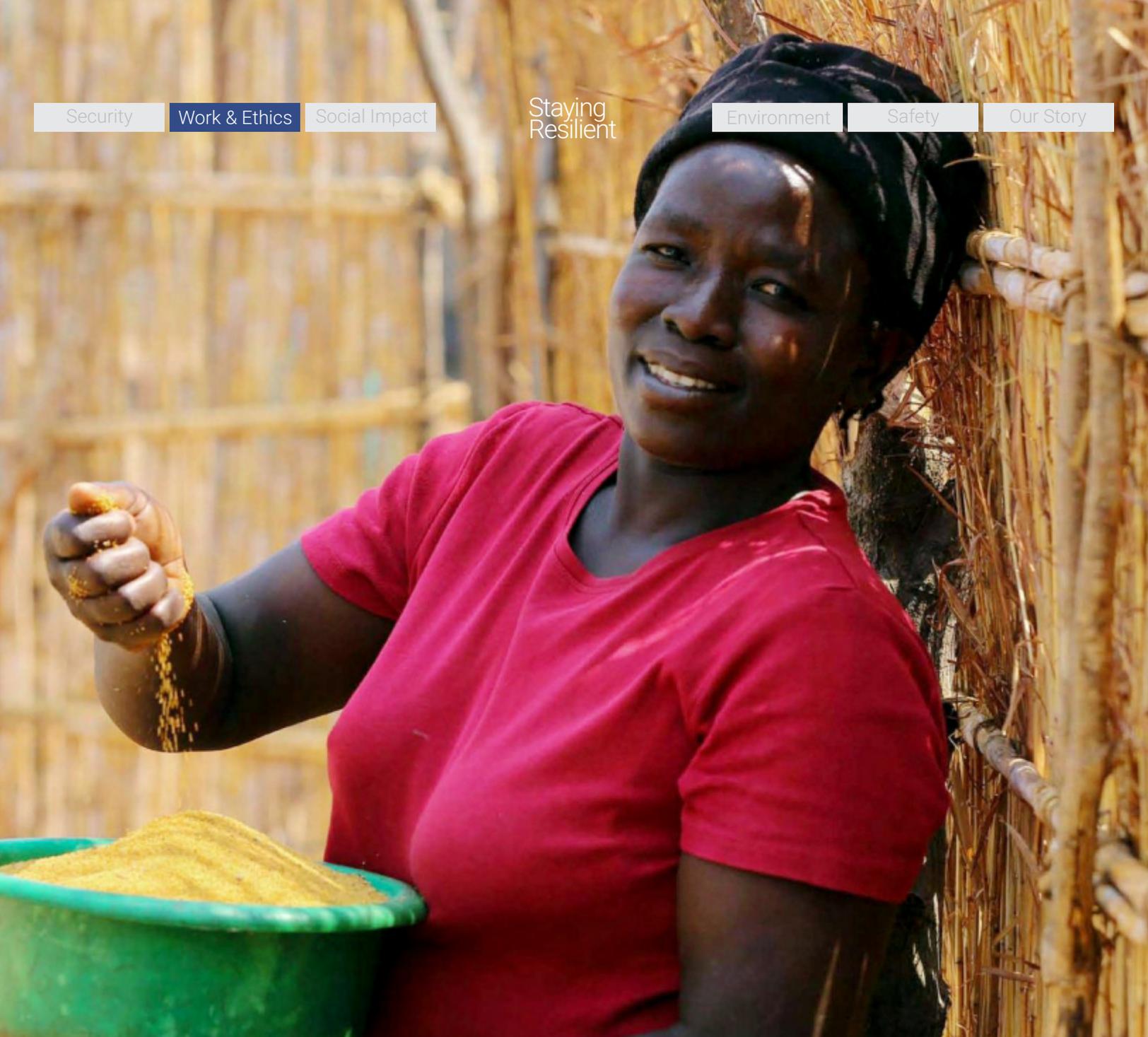
Developing Local Economies Through Entrepreneurship

The Fashion industry is one of the prospective sectors in Nigeria and indigenous fashion entrepreneurs hold great potential of positively contributing to the Nigerian economic condition.

As a responsible energy major deeply vested in the advancement of young people through the fashion industry, in 2019, TotalEnergies Marketing Nigeria Plc created the Fashion Industry Entrepreneurship

Support initiative aimed at providing funding for young fashion trainees. We have committed to this project in a bid to aid the creation of sustainable livelihood skills and enable more young people to become financially responsible members of society.

In the year under review, we held a graduation ceremony for the second batch of FIES initiative. A total of 18 enrolled beneficiaries graduated from the three-month fashion training which began in



November 2019.

As our initiatives are deeply impactful, one of the beneficiaries' parents, Eesuola Bilikisu further stated that the training would empower them to fend for themselves and possibly become sustainable wealth creators instead of dependents. The Oyo State Commandant of the Peace Corps of Nigeria, Lukman Yelabu equally commended the initiative and lauded TotalEnergies as a responsible value

creator in the Nigerian energy sector.

TotalEnergies will continue to support Nigeria's economic growth through enabling entrepreneurship and decent work as stipulated by SDG 8- 'Decent Work and Economic Growth.



Diversity and Inclusion

The tenets of diversity, inclusion and fair representation is a matter of great concern world over. At TotalEnergies, it is an integral part of our human resources strategy. We have maintained a culture of shared belonging and collective identity in our business operations and activities, by inculcating a sense of individuality in our people policy.

We have a diversity policy which we consciously propagate in our operations and recruitment strategy, and our Code of Conduct further reiterates this, as we provide all our employees with the needed support to develop personally and professionally across all sectors.

To reinforce our commitment to gender equality in our workforce, the company TotalEnergies signed the United Nations Global Compact Initiative Women's Empowerment Principles. We also initiate

an inclusive feminisation policy where all employees across all genders flourish professionally and otherwise.

At TEMNPlc, we recognise that women contribute immensely, through diverse skill sets, insights and ideas which they contribute to our organisational development. We thereby promulgate a positive corporate culture that ensures that their voices are heard in all our decision making processes.

We constantly strive to become an institution free from discrimination and based upon the values of dignity and respect for each other. Our recruitment practices are fair and merit based. As a result, our employment process is free of any discrimination irrespective of origin, gender, age, disability, sexual orientation, gender identity or affiliation with a political or union organisation or minority group and religious beliefs.

Business Ethics Day

At TotalEnergies, we hold business ethics principles in very high regard, as a result, we commemorate the celebration of business ethics day annually to reiterate our commitment to follow and adhere strictly to its tenets. The 6th edition of the Business Ethics Day was themed SPEAK UP! Emphasising that we all share a responsibility to SPEAK UP and help TotalEnergies stay true to our values of Safety, Respect for each other and our Code of Conduct.

As a socially responsible company, we are uncompromising in all aspects of human rights and actively promote an organisational culture that operates a zero-tolerance policy regarding corruption and behaviors which may compromise the wellbeing of our people and business integrity. Therefore, Business Ethics Day is an annual reminder of the responsibility we all have every day to put our values into practice and create a forum for discussion of important topics such as compliance, human rights, and fraud to ensure a healthier and

Code of Conduct

As an affiliate of the Company, TotalEnergies Marketing Nigeria Plc (TEMNPlc) is committed to upholding the core values that form the principles of our communities.

Our commitment to being a responsible energy major is based on respect of 5 values: Safety, Respect for each other, Pioneer Spirit, Stand together and Performance Minded. Of these principles, two core values must be particularly focused upon namely: safety and respect for each other.

Safety is a constant priority for us at Total because it is unacceptable that the people who work for Total risk their lives or become physically harmed in the course of their professional activities. Each of us has a personal responsibility and authority to step in when we observe a breach of safety rules or perceive a situation to be unsafe.

Respect for Each Other means we operate with zero tolerance for unethical business practices, we are uncompromising in respect of human rights and constant vigilance on environment and health. Respect for Each Other also means making our

workforce the focus of our collective undertaking, valuing diversity and paying attention to the quality of employee dialogue within the company.

We uphold and respect the highest applicable norms of international/local laws, and industry standards. We also adhere strictly to a zero tolerance compliance program designed to prevent and detect violations of applicable antitrust, anti-fraud, anti-bribery, and anti-corruption laws applicable to TEMNPlc.

safer business environment defined by high ethical standards.

The business ethics day celebration aims to:

- Educate every employee about business ethics, compliance and human rights.
- Ensure that employees fully understand the business ethics issues at stake.

- Ensure that every employee knows where to turn for help.
- Ensure that employees feel comfortable voicing their concerns.

International Economic Sanctions

Economic sanctions are major risk elements in business operations. As a broad energy company active in over 130 countries, TotalEnergies is particularly exposed to geopolitical risks. It is important to protect the Total Group from this risk, by ensuring that all of our business linked to countries under economic sanctions is carried out in compliance with the applicable laws and regulations. These rules have to be followed to the letter. Compliance forms the basis of our boldness, our pioneer spirit, and our freedom of enterprise. With this in mind, an e-learning module on economic compliance has been made available to all employees.

The Executive Committee approved a Group Rule in May 2020 which formalises and rounds out the existing processes currently used in terms of economic compliance. It is the responsibility of each Group entity to ensure strict adherence to the compliance programme in this regard.

To help our employees adhere strictly to economic compliance principles, TotalEnergies has put in place a number of tools designed to ease the understanding of the program and ensure it is effectively rolled out in understandable entities. These tools include interactive, simplified guides, manuals and e-learning modules.



Occupational Health

TotalEnergies is fully committed to the safety and wellbeing of its employees. We constantly seek new ways to ensure that our employees are well catered for with regards to their health and fitness.

In 2020, we participated in the Oil and Gas Games to help our employees maintain their physical wellbeing. This initiative was done in partnership with the Nigerian National Petroleum Commission (NNPC), the Department of Petroleum Resources (DPR), ExxonMobil amongst others.

At the conclusion of the event, TotalEnergies clinched the bronze medal as the football match ended with a 2-1 scoreline in favour of TotalEnergies.

We will continue to participate in sporting programmes and projects that promote the occupational health of our workforce.



TotalEnergies Touchpoint Project



TotalEnergies service stations have become One Stop Shops where our customers are provided with a variety of services adapted to their convenience. This service is in perfect alignment with our strategy which offers innovative solutions to our customers. The Touchpoint project allows TotalEnergies to participate in the financial inclusion space and extend financial services to diverse societal groups, especially the economically excluded, thereby contributing to the economic development of our communities in Africa and specifically in Nigeria which is alignment with the UN SDGs on “decent work and economic growth”

In addition, this project puts our Company in a truly entrepreneurial, creative and adventurous space in

Africa. We are proud of this initiative, and we trust on our customers and stakeholders to make the Touch Point a lasting success. With the Touch Point (TP) project, our stations have been transformed into connected sales points for our customers.

The project allows distribution of new digital services across our stations such as; electronic wallets, mobile charging, merchant payment, money transfer and media subscription. Through this service, we hope to improve our knowledge of customer needs, implement more effective customer relationship management and onboard new customers into our customer base.

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SECURITY



SERVICE



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Security and Human Rights

A significant part of our priorities as an organization is protecting our employees and facilities, hence, we continually take necessary steps to ensure compliance with the voluntary principles on Security and Human Rights.

The policies we have put in place incorporate the voluntary principles which help protect human rights and also identifies the following five priorities:

- Setting up special training for personnel
- Relaying all incidents as soon as they happen
- The transfer of equipments, which should occur only in exceptional circumstances and requires strict oversight
- Establishing formal relations between affiliates and government to arrange for the deployment of security personnel in accordance with our principles
- Audit of security providers from time to time



Rights are Humane

We at TotalEnergies are dedicated to complying with international standards. We believe that we all are required, collectively and individually, to uphold human rights. Some of these international standards include - The United Nations Guiding Principles on Business, the Universal Declaration of Human Rights, the principle set forth in the fundamental conventions of the International Labour Organisation (ILO), and the voluntary principles on security and human rights.

As a responsible business, we implement these standards in three major areas - workplace, local communities, and security.



Human Rights in the Workplace: Our Workplace

Appropriate steps are taken to always ensure decent working conditions are upheld and sustained at our sites and high-risk suppliers. In particular, there is a prohibition on forced labour and child labour, a commitment to freedom of association and non-discrimination. We also guarantee that any problems that arise can be reported to the Human Resources Department.



Human Rights and Local Communities: Our Communities

We identify, prevent and remedy any negative impacts resulting from our activities, such as odour and noise pollution on local communities. We implement processes for registering complaints, and we maintain an ongoing dialogue with local stakeholders, enlisting the help of experts as

needed. The stakeholder/partnership consultative committees quarterly meetings have been instituted with the company's host communities in order to strengthen our partnership with these communities. These committees have several representative arms of the communities like elder and youth council, educational committee, women and other sub committees. An effective community grievance mechanism is in operation at all our sites and already made known to all our stakeholders.

In situations where security providers or





Human Rights and Our Suppliers: Our Supply Chain

within our value chain. When it comes to service providers and suppliers we work in the interest of each party, in accordance with clear, fairly negotiated contract terms because we believe that lasting relationships are built on dialogue, professionalism and respect for our commitments, as well as shared standards.

We therefore require all suppliers of goods and services to:

- Take special care to comply with standards and procedures in the field of human right, notably on working conditions for their employees and suppliers;
- Cooperate with audit and assessment procedures and processes to ascertain compliance with principles for the purpose of continuous assessment
- Comply with fundamental principles of purchasing and ensure compliance by their own suppliers in turn. These principles, derived from our code of conduct, are the cornerstone of the long-term relationships we forge with our suppliers.
- These processes help us manage risks, understand our supply chain and their corresponding impact.



Human Rights and Security: Securing Lives and Assets

government forces such as the army or police protect our employees and facilities, we verify that the officers are adequately trained, and report any incidents to the appropriate authorities.

There are various supplies we use, including contractors, service providers, vendors and others

SDG INDEX



The United Nations Sustainable Development Goals are an important global call to action, consisting of 17 interrelated goals carved out to be a determinant factor for contributions across all sectors of world operations, to ensure a more sustainable future for all by 2030.

In 2020, we have adhered strictly to the requirements of the UN SDGs in the following ways:



No Poverty:

We invested our resources to youth empowerment by providing them with skills needed to enable them become financially and economically independent.

SDG 1

Target: 1.2

Disclosures : 203-2

Sources: GRI 203: Indirect Economic Impacts 2016



No Hunger:

We are consistent feeding donors for charity organisations such as the SOS Children Villages nationwide.

SDG 2

Target: 2.3

Disclosures : 413-2a

Sources: GRI 413: Local Communities 2016



Good Health:

As a result of the global pandemic in 2020, TotalEnergies Marketing Nigeria Plc stepped up to assist the Nigerian government in combating the virus. As a result, we donated hospital equipment and monetary resources to Abuja and Adamawa State respectively.

SDG 3

Target: 3.8

Disclosures : 203-2

Sources: GRI 203: Indirect Economic Impacts 2016



Quality Education:

TotalEnergies supports the education of children in our four SOS Villages, as a result of the lockdown resulting from the recent pandemic, we deployed resources to ensure a digital learning onboarding for the said beneficiaries. To do this, we donated internet facilities such as laptops and access to WiFi amongst others to our beneficiaries in these initiatives. We also donated to the LEAD career project in alignment with our educational commitments.

SDG 4

Target: 4.3

Disclosures : 404-1a

Sources: GRI 404: Training and Education 2016



Gender Equality:

We strive to create a gender equal workforce at TotalEnergies. We celebrate the International Women's Day Celebration event yearly. In 2020, we devoted material resources to reassuring our female employees that their contributions towards the fulfillment of our organisational goals.

SDG 5

Target: 5.1

Disclosures : 405-2-a

Sources: GRI 405: Diversity and equal Opportunity 2016



Clean Water & Sanitation:

We provided water treatment plants and borehole projects for our children villages in SOS Abuja.

SDG 6

Target: 6.A

Disclosures : 303-1-c

Sources: GRI 303: Water and Effluents 2018



Affordable and Clean Energy:

Over the years, we have widened the reach of our solar business. Majority of our service stations are run on solar energy and our home-based solar machines power more than 150 Nigerian homes.

SDG 7

Target: 7.3

Disclosures : 302-4-a

Sources: GRI 302: Energy 2016



Sustainable Cities and Communities:

At TotalEnergies, we continuously strive to be a sustainable energy major, as such, we pay close attention to road safety, waste management, and the standardisation of vehicular safety.

SDG 11

Target: 11.6

Disclosures : 306-1

Sources: GRI 306: Waste 2020



Decent Work and Economic Growth:

Through our commitment to initiatives such as the Koko youth entrepreneurship program, we have shown consistent interest in creating avenues that enable economic and financial empowerment of the youths within and outside our host communities.

SDG 8

Target: 8.2

Disclosures : 203-2

Sources: GRI 203: Indirect Economic Impacts 2016



Responsible Consumption and Production:

We employ waste management techniques, water treatment and efficient energy usage across all our operations.

SDG 12

Target: 12.4

Disclosures : 306-1

Sources: GRI 306: Waste 2020



Climate Action:

We have made steps to ensure reduction in oil spillage due to our operations. To do this, we have harnessed resources towards replacing our underground pipelines to ensure efficiency. We also continually monitor our Carbon dioxide emission as we are committed to reducing them from 46Mt in 2015 to 40Mt by 2025.

SDG 13

Target: 13.1

Disclosures : 305-1

Sources: GRI 305: Emissions 2016



Industry, Innovation and Infrastructure:

At TotalEnergies, we continuously strive to be a sustainable energy major, as such, we pay close attention to road safety, waste management, and the standardisation of vehicular safety.

SDG 9

Target: 9.1

Disclosures : 203-1

Sources: GRI 203: Indirect Economic Impacts 2016



Reduced Inequality:

The reduction of inequality coupled with inculcation of diversity and inclusion in our operations and recruitment processes are an integral part of our organisational objectives. As such, our workforce is diverse and inclusive of people from different walks of life irrespective of physical disability, religious beliefs amongst others.

SDG 10

Target: 10.3

Disclosures : 405-2-a

Sources: GRI 405: Diversity and equal opportunity 2016



Life Below Water:

At TotalEnergies, we strive to ensure safety in our environmental operations, and sustainability in life below water. To do this, we implement a quality management system in recycling and waste disposal.

SDG 14

Target: 14.2

Disclosures : 304-3-b

Sources: GRI 304: Biodiversity 2016



Life on Land:

We implement global best operational practices in ensuring our activities on land do not contribute to land degradation through effective operational and waste management initiatives.

SDG 15

Target: 15.1

Disclosures : 304-2

Sources: GRI 304: Biodiversity 2016



Partnerships for the Goals:

TotalEnergies adheres to all tax jurisdiction as a responsible organisation with audited consolidated financial statements, records and all tax remittances to respective authorities timely and accurately.

SDG 17

Target: 17.1

Disclosures : 207-4

Sources: GRI 207: Tax 2019



Peace, Justice and Strong Institutions:

We have zero tolerance for bribery, corruption or other illegal activities as dictated by our ethical Code of Conducts.

SDG 16

Target: 16.5

Disclosures : 205-3

Sources: GRI 205: Anti-corruption 2016



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A scalable range of solutions that don't generate Co2 emissions, practical and easy-to-use indoors and outdoors.



HOME SUNSHINE



FAMILY SUNSHINE



ONE SUNSHINE

GRI INDEX

S/No.		Description / Comment	GRI Identity	Page
1	Executive Summary	A high level strategic view of the Bank's relationship to sustainability, necessary to provide context for subsequent reporting against other sections of the report		3
2	CEO's Statement	A statement from the CEO to all relevant stakeholders providing insight on the Bank's vision and sustainability performance.		4
3	Organizational Profile			
	Name of the Organization	TotalEnergies.	GRI 102-1	1
	Activities, Brands, Products and services of TotalEnergies.	A brief description of the diverse products and services offered by TotalEnergies.	GRI 102-2	10
	Location of headquarters	Address of TotalEnergies administrative center	GRI 102-3	10
	Location of Operations & Market served	Name and location of countries where TotalEnergies operates, Sectors served by TotalEnergies, TotalEnergies customer types and beneficiaries	GRI 102-4 & 102-6	9
	Ownership and legal form	Nature of TotalEnergies's ownership and legal form	GRI 102-5	8
	Scale of the Organization	Specific information on TotalEnergies including: Number of Employees, total number of operations, net revenues (as at 31st December, 2020), quantity of product and services offered (as at 31st December, 2020)	GRI 102-7	19
	Information on employees and other workers	Total number of employees (permanent and temporary), by gender, by region. Total number of employees by employment type (full time & part-time) by gender. A description & scale of work done by workers who are not employees of TotalEnergies.	GRI 102-8	47
	Supply Chain	A brief description of the nature and relationship maintained by TotalEnergies with suppliers	GRI 102-9	9
4	Strategy			
	Statement from the senior decision maker	Sustainability statement from a senior decision maker (CEO or Head Sustainability of TotalEnergies) about the relevance of	GRI 102-14	4

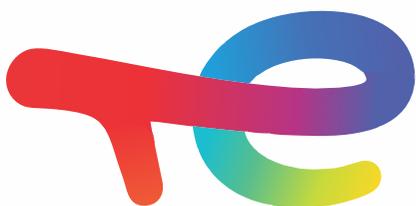
		sustainability to TotalEnergies and its strategy for addressing sustainability		
	Key impacts, risks and opportunities	A description of key impacts, risks & opportunities of TotalEnergies	GRI 102-15	4
5	Ethics & integrity			
	Values, principles, standards & norms of behavior	A description of the values, principles & norms of behavior of TotalEnergies	GRI 102-16	49
	Mechanisms for advice and concerns about ethics	A description of internal and external mechanisms for: seeking advice about ethical and lawful behavior, and organizational integrity; reporting concerns about ethical or unlawful behavior in TotalEnergies	GRI 102-17	49
6	Governance			
	Governance Structure	Governance structure of TotalEnergies, including committees of the highest governance body. Committees responsible for decision-making on economic, environmental, & social topics.	GRI 102-18	12
	Delegating Authority	Process for delegating authority for economic, environmental, and social topics from the highest governance body to senior executives and other employees	GRI 102-19	12
	Executive-level responsibility for economic, environmental, & social topics	Positions with responsibility for economic, environmental & social topics in TotalEnergies. Whether post holders report directly to the highest governance body	GRI 102-20	14
	Consulting stakeholders on Economic, Environmental & social topics	Process for consultation between stakeholders & the highest governance body on economic, environmental & social topics.	GRI 102-21	31
	Composition of the highest governance body and its committees	Details of the composition of the highest governance body of TotalEnergies & its committees	GRI 102-22	14
	Chair of the highest governance body	Whether the chairman of the highest governance body is also an executive of TotalEnergies and the function within TotalEnergies.	GRI 102-23	12
	Nominating & selecting the highest governance body	Nomination and selection process for the highest governance and the committee of TotalEnergies	GRI 102-24	12
	Conflict of interest	Process taken by TotalEnergies highest governance body to avoid and manage conflict of interest. Disclosure of conflict of interest to stakeholders	GRI 102-25	12
	Effectiveness of risk management processes	The role of the highest governance body of TotalEnergies in reviewing the risk	GRI 102-30	14

		management processes for economic, environmental & Social topics		
7	Stakeholders Engagement			
	Identifying and selecting stakeholders	TotalEnergies Marketing Nigeria Plc's basis for selecting and identifying stakeholders for whom to engage	GRI 102-42	31
	Approach to stakeholder's engagement	TotalEnergies Marketing Nigeria Plc approach to stakeholder's engagement, including frequency of engagement by type and by stakeholder group.	GRI 102-43	31
	Defining report content and topic boundaries	Defining the report content and topic boundaries; How TotalEnergies has implemented the reporting principle for defining report content	GRI 102-46	3
	Reporting period	Reporting period for the information provided	GRI 102-50	1
	Reporting cycle	Information of TotalEnergies Marketing Nigeria Plc's Sustainability reporting cycle	GRI 102-52	1
	Contact point for questions regarding this report	Contact point for questions regarding the sustainability report and its content	GRI 102-53	3
	Claims of reporting according to the GRI standards	Make reference to the external assurance statement and provide information on the GRI content index	GRI 102-54	3
	GRI Content index	Table on report disclosure indicators in line with the consolidated set of Global Reporting Initiative reporting guidelines 2016	GRI 102-55	61
8	Management Approach			
	Explanation of material topics and its boundaries	Explanation of why the materiality issues are material to TotalEnergies and the boundaries of each material issues	GRI 103-1	16
	Management Approach and its components	Explanation of how TotalEnergies manages the material issues and management approach to the issues	GRI 103-2	16
	Evaluation of Management Approach	Mechanisms for Evaluating the effectiveness of the management approach, the result of the evaluation	GRI 103-3	16
9	Economic Performance Indicators			
	Direct Economic Value Generated and distributed	Direct economic value generated: Revenues; Economic value Distributed: Operating costs, employees wages and benefits, Payments to providers of capital, payments to government, community investments;	GRI 201-1	45

10	Indirect Economic Impacts			
11	Procurement Practices	Percentage of procurement budget spent on local suppliers	GRI 204-1	31
12	Anti-Corruption	Operations assessed for risks related to corruption	GRI 205-1	49
		Communication and training about anti-corruption policies for the governance body and employees of TotalEnergies in 2020	GRI 205-2	49
		Incidences of corruption and action taken	GRI 205-3	49
13	Anti-Competitive behavior	Legal actions completed or pending regarding anti-competitive behavior, violations of anti-trust and monopoly in which TotalEnergies has been identified as participant	GRI 206-1	49
14	Environmental Performance Indicators			
	Energy	Energy Consumption within TotalEnergies	GRI 302-1	27
		Energy saved due to conservation and efficiency improvements, and the various initiatives to reduce energy. The baseline for concluding reduction and calculation methods	GRI 302-4	27
	Water	The total volume of water abstracted or withdrawn from various sources	GRI 303-1	25
		Percentage and total volume of water recycled and reused. Percentage should be a function of the total volume of water abstracted and withdrawn by the Bank	GRI 303-3	25
	Emmissions	Report emissions. These emissions may also be stated as a percentage of the GHG emissions in a chosen base year.	GRI 305-1,2,3,4,5,7	24
	Effluents and Waste	Water discharge by quality and destination	GRI 306-1	25
		Waste by type and disposal method	GRI 306-2	25
	Compliance	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations.	GRI 307-1	25
	Suppliers Environmental Assessment	Negative environmental impacts in the supply chain and actions taken	GRI 308-2	55
15	Social Performance Indicators			
	Occupational Health and Safety	Workers Representation in formal joint management-worker health and safety	GRI 403-1	50

		committee		
		Types of injury and rates of injury, occupational diseases, lost days, absenteeism, and number of work-related fatalities	GRI 403-2	50
	Training and Education	Program for upgrading employee skills and transition assistance program	GRI 404-2	47
		Percentage of employees receiving regular performance and careere development reviews	GRI 404-3	47
	Diversity and Equal Opportunity	Diversity of governance body and employees of TotalEnergies according to gender, age group and other diversity indicators	GRI 405-1	47
	Forced or Compulsory Labor	Operations and Suppliers at significant risk for incidents of forced or compulsory labor	GRI 409-1	53
	Security Practices	Security Personnel trained in human rights policies or procedures	GRI 410-1	53
	Human rights Assessment	Operations that have been subjected to human rights reviews or impact assessments	GRI 412-1	53
		Employees training on human rights policies or procedures	GR1 412-2	53
		Significant investment agreements and contracts that includes human rights clauses or that underwent human rights screening	GRI 412-3	53
	Local Communities	Nature, scope, and effectiveness of any programs and practices that support TotalEnergies Marketing Nigeria Plc's operations in communities. Highlights of local community engagement and development programs	GRI 413-1, 2	53
	Forced or Compulsory Labor	Operations and Suppliers at significant risk for incidents of forced or compulsory labor	GRI 413-1, 2	53
	Marketing Communication	Requirements for product and service information	GRI 417-1	3
	Contact Information	Information of TotalEnergies Marketing Nigeria Plc's Primary contact person for feedback and additional information on the report		

LUBRICANTS NEW GENERATION



TotalEnergies

Glossary

CAP:	Companies and Allied Matters Act
CSR:	Corporate Social Responsibility
DPR:	Department of Petroleum Resources
EBO:	European Business Organisation
EDSR:	Electronic Daily Sales Report
FNCCI:	Franco Nigeria Chamber of Commerce and Industry
FRCN:	Financial Reporting Council of Nigeria
GRI:	Global Reporting Initiative
HSEQ:	Health, Safety, Environment and Quality
ILO:	International Labour Organisation
LCCI:	Lagos Chamber of Commerce and Industry
L.E.A.D:	Learn Experience Articulate & Decide
MOMAN:	Major Oil Marketers Association of Nigeria
NECA:	Nigerian Employers Consultative Association of Nigeria
NIM:	Nigerian Institute of Management
NNPC:	Nigerian National Petroleum Commission
NOGIG:	Nigerian Oil and Gas Games
PHEIC:	Public Health Emergency of International Concern
REX:	Return on Experience
SDG:	Sustainable Development Goals
SRM+:	Stakeholder Relationship Management
TBT:	Toolbox Talks Practices
TEMNPlc:	TotalEnergies Marketing Nigeria Plc
UN:	United Nations
UNGC:	United Nations Global Compact
VMS:	Vendor Management System
WHO:	World Health Organisation

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