

August 15, 2025

Ms. Tanowa Troupe, Secretary
Ohio Power Siting Board
Docketing Division
180 East Broad Street, 11th Floor
Columbus, Ohio 43215-3797

Re: Case No. 21-4-EL-BGN - In the Matter of the Application of Tymochtee Solar, LLC for a Certificate of Environmental Compatibility and Public Need to Construct a Solar-Powered Electric Generation Facility in Wyandot County, Ohio

Certificate Compliance Condition 24 – Complaint Resolution Plan

Dear Ms. Troupe:

Tymochtee Solar, LLC (“Tymochtee Solar”) is certified to construct a solar-powered electric generation facility in Wyandot County, Ohio in accordance with the order issued by the Ohio Power Siting Board (“OPSB”) in Case No. 21-4-EL-BGN on March 17, 2022 (“Order”).

At this time, Tymochtee Solar is filing a copy of the final complaint resolution plan in compliance with Condition 24 of the Joint Stipulation and Recommendation approved by the Order. This information was provided to the OPSB Staff on August 15, 2025.

We are available, at your convenience, to answer any questions you may have.

Respectfully submitted,

/s/ Christine M.T. Pirik

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Complaint Resolution Plan – Tymochtee Solar Project

Purpose

Tymochtee Solar, LLC (Tymochtee) will implement this transparent and effective complaint resolution plan to address concerns or problems voiced by members of the community and ensure that the Tymochtee Solar Facility (Facility) does not significantly adversely impact living conditions for residents of the community.

Background

Tymochtee is committed to ensuring that an accessible process is in place for community members to voice concerns and for those concerns to be addressed as quickly and effectively as possible.

Maintaining a detailed record of all complaints and the resolutions that follow is an important aspect of the complaint resolution plan.

Policy

The policy of Tymochtee is to take all reasonable and necessary actions to rectify legitimate interference or disturbances that are a direct result of the Facility. Where reasonable actions are implemented but do not minimize the interference or disturbance, Tymochtee will seek to otherwise resolve the complaint.

Procedure

1. Members of the community may inquire about the construction or operation of the Facility or register a complaint through the following methods:
 - a. Call and leave a message at Tymochtee's toll-free phone number, 24 hours a day: 1 (888) 651-7058
 - b. File a complaint on the project website:
<https://corporate.totalenergies.us/tymochtee-solar-project-profile>.
 - c. Visit the project site (5284 State Highway 103, Sycamore, Ohio 44882) to speak with a Tymochtee representative during regular business hours during construction.
2. Tymochtee Solar will be responsible for keeping a record and register of every complaint that is received. The record will contain all pertinent information about the person making the complaint, the issues surrounding the complaint and the date that the complaint was received. The record will also contain the resolution that Tymochtee proposes, the agreed upon resolution, the date the complaining party agreed to the resolution, and the date when the resolution was implemented.
3. For a period of five years after the start of commercial operations, Tymochtee Solar personnel will generate a quarterly report based on the information recorded about the nature and resolution of all complaints received in that quarter and provide the report to the Staff of the Ohio Power Siting Board on the following dates of each year (April 15th, July 15th, October 15th and January 15th). Tymochtee will also file a copy of the quarterly complaint summaries on the OPSB case docket (21-0004-EL-BGN).
4. Residents who register a complaint with Tymochtee will be contacted by the company no later than two business days after registering the complaint. The intent of the initial correspondence is to obtain additional information about the individual's complaint. Within 30 days of the complaint being received, Tymochtee will initiate reasonable and necessary action to resolve the legitimate interference or disturbance that is a direct result of the Facility.
5. If Tymochtee and the complaining resident cannot agree to a resolution, Tymochtee will provide a summary of the complaint and its proposed resolution to the complaining resident so that the resident may bring the complaint to the Ohio Power Siting Board.