

# Commitment to Hygiene, Safety, Security, Environment and Quality

The approach of TotalEnergies Marketing Lebanon in terms of Hygiene, Safety, Security, Environment and Quality is in line with the directions of the company TotalEnergies, for several years now.

The HSEQ management system of TotalEnergies Marketing Lebanon complies with One - Maestro framework of our Company.

Therefore, in compliance with the applicable rules and regulations, we apply the following principles:

1. Ensure the protection of employees, subcontractors and assets against all kinds of accidents or incidents: injuries, occupational diseases, material damages, fires, as well as regarding security related events.
2. Limit and control the impact of our activities on the environment and on the health of employees, subcontractors, and neighboring residents, by preventing pollution and by improving the living environment in and around our sites for all their users.
3. Identify the technological risks inherent in our activities, implement and monitor the performance of all compensatory measures necessary to avoid and control major accidents.
4. Ensure that our activities and facilities comply with the applicable regulations in the country.
5. Sustainably meet the expectations of our customers by ensuring on-time product supply with a quality according to the specifications in force, and with the will to constantly improve the quality of our products and services.
6. Distribute our products while controlling the risks related to loading, transporting, and unloading.
7. Make our suppliers and service providers our partners in their commitment to our approach in terms of Hygiene, Safety, Environment, Quality and VPSHR (Voluntary Principles on Security and Human Rights).
8. Reduce the risk of road accidents for our employees and contracted drivers, through appropriate training and risk analysis of the various roads in the country.
9. Listen to our stakeholders to integrate their needs into our strategy, and maintain regular communication to inform them about issues related to Hygiene, Safety, Security, Environment, Quality, and Transport.
10. Promote among our employees a culture based on professionalism, consistency in the respect and implementation of rules, competencies management, return on experience practice and continuous learning.
11. Contribute to achieving the 17 United Nations Sustainable Development Goals (SDGs), particularly in terms of access to energy, decent work, human rights and climate change.
12. Identify and put in place opportunities for progress in order to implement the Company's 5 levers for a sustainable change.

To achieve these goals, we are consolidating the implementation of management systems for Hygiene, Safety, Security, Environment, Quality, and Transport, in accordance with international standards and the rules of our Company.

Complying with alert schemes and information procedures is an essential point in our operations, in order to react quickly to any emergency.

This approach is based on the vigilance and involvement of all. TotalEnergies Marketing Lebanon employees and partners are the implementors of these commitments.



**TotalEnergies**

**Adrien BÉCHONNET**  
Managing Director & Country Chair

A handwritten signature in black ink, appearing to read 'Adrien Béchonnet'.

August 2025