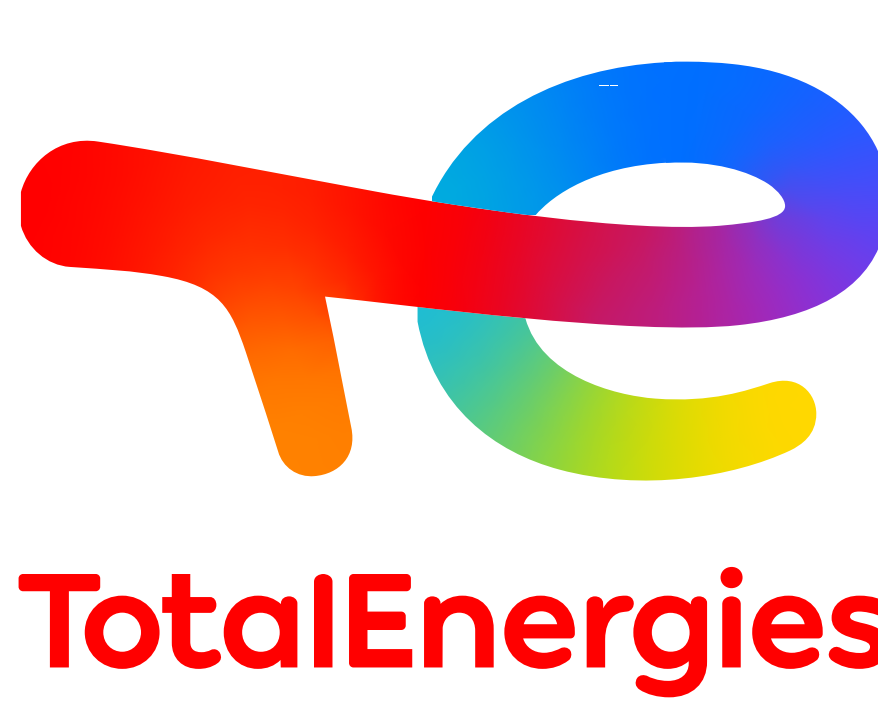




Sustainab'ALL

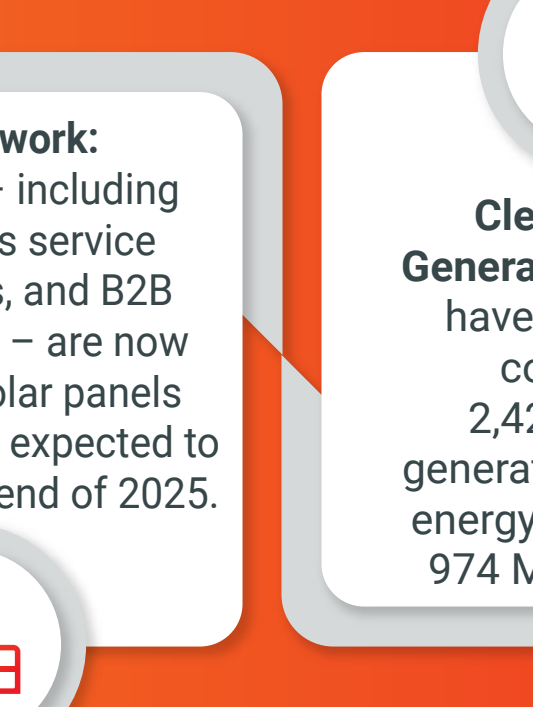


TotalEnergies Marketing Lebanon: 2024 Sustainability Highlights

TotalEnergies



TotalEnergies sustainability strategy is built on five key pillars, known as the **Five Sustainability Levers: Energy Consumption, Carbon Emissions, Environment, Communities, and Care**. These levers form the foundation of the Company's commitment to sustainable operations. TotalEnergies Marketing Lebanon fully embraces these principles, and this document highlights how the Lebanese affiliate integrates them into its operations.



First Solar-Powered Petroleum Terminal in Lebanon: energy consumption from diesel generators at the Dora Terminal has decreased by 40%.



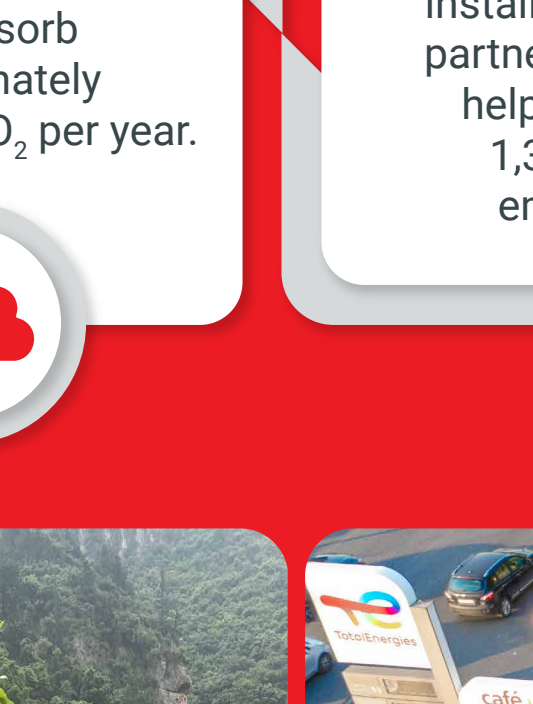
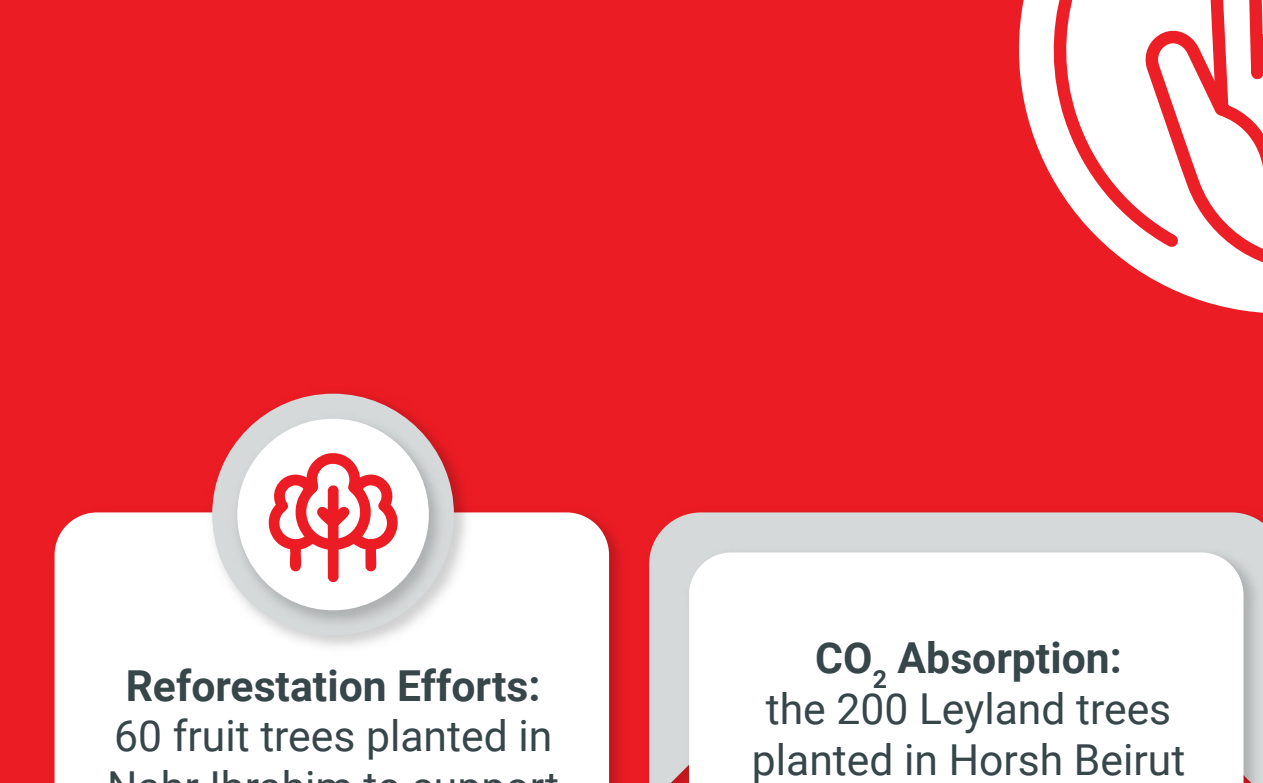
Solar Network: 70 locations – including TotalEnergies service stations, sites, and B2B client facilities – are now powered by solar panels with the number expected to reach 79 by the end of 2025.



Clean Energy Generation: our sites have collectively consumed 2,420 MWh of generated renewable energy compared to 974 MWh in 2023.



Energy Efficiency: energy consumption for lighting at our company-operated stations and Terminal has been reduced by 83% through the switch to LED lights.



Reforestation Efforts: 60 fruit trees planted in Nahr Ibrahim to support environmental sustainability.



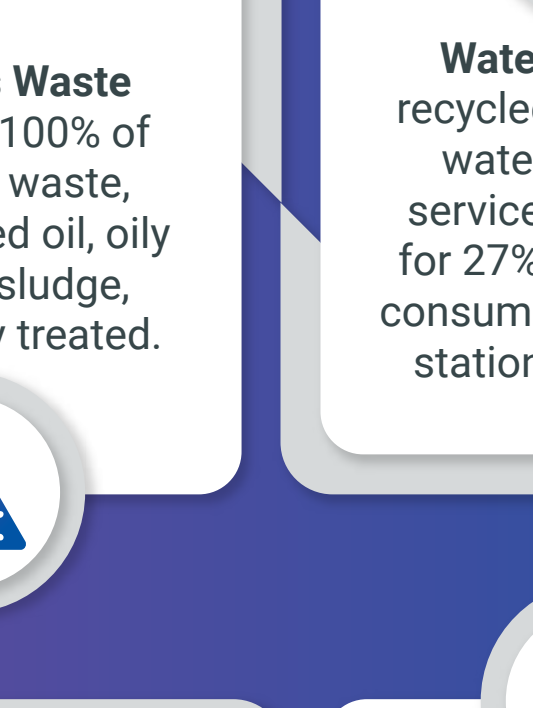
CO₂ Absorption: the 200 Leyland trees planted in Horsch Beirut now absorb approximately 4,000 kg of CO₂ per year.



Solar Impact at Partners' Sites: solar installations at our partners' premises helped prevent 1,318 tCO₂e emissions.



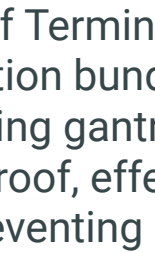
Solar Impact at Our Sites: solar installations across our warehouses, and company-operated service stations have led to a 12% reduction in CO₂ emissions compared to 2023.



Waste Management: 15 tons of non-dangerous waste were properly treated.



Hazardous Waste Treatment: 100% of dangerous waste, including used oil, oily water and sludge, was properly treated.



Water Recycling: recycled ~1,140 m³ of water from wash services, accounting for 27% of total water consumption at service stations wash bays.



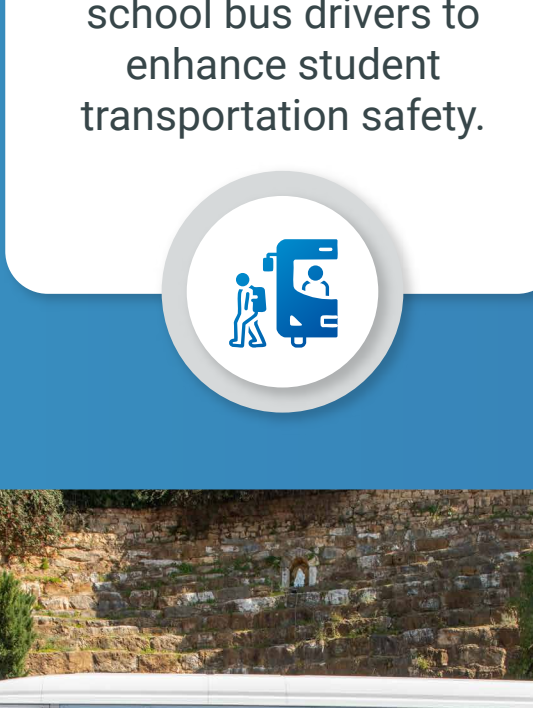
Upcycling Initiative: repurposed ~700 kg of non-degradable advertising materials into reusable bags, minimizing waste.



Air Quality Enhancement: installed cyclone filters on the Terminal generators exhausts to improve air filtration, purifying emissions by 50%.



Environmental Safety: 100% of Terminal tanks retention bunds and loading gantry are spill-proof, effectively preventing soil contamination.



Safety & Mobility



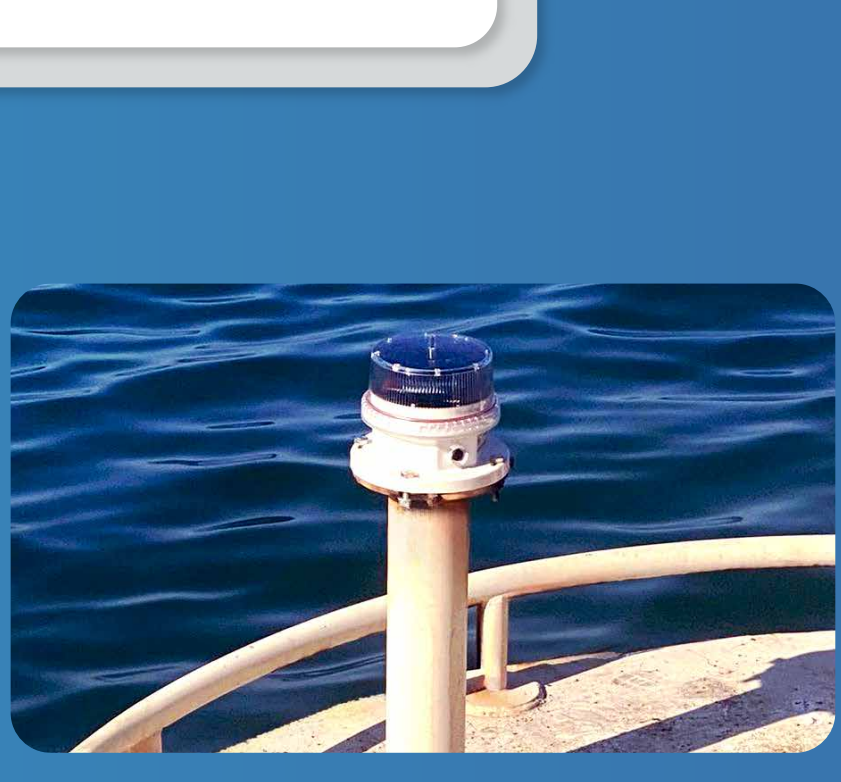
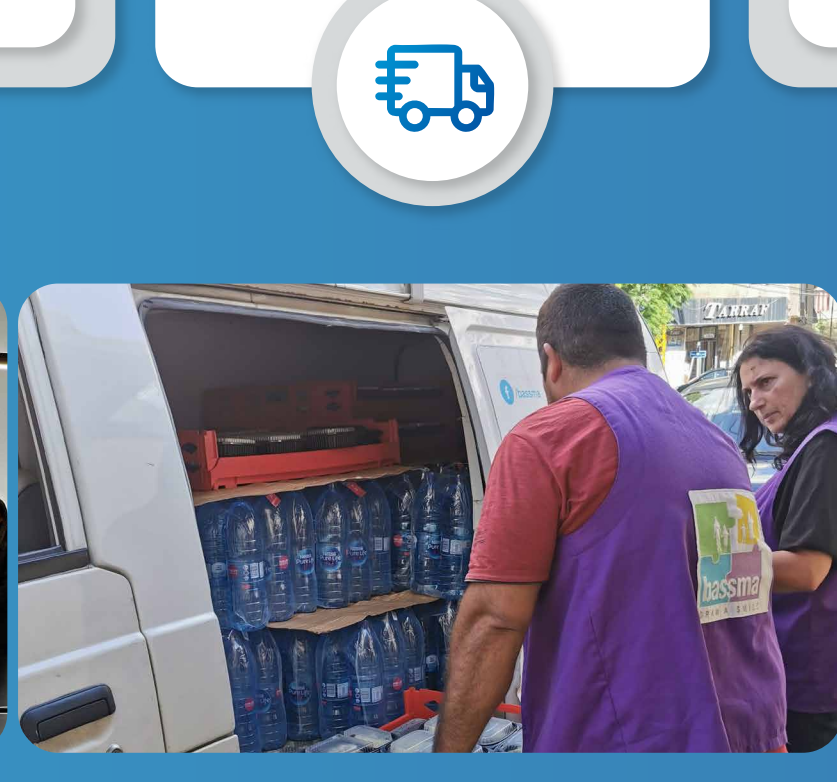
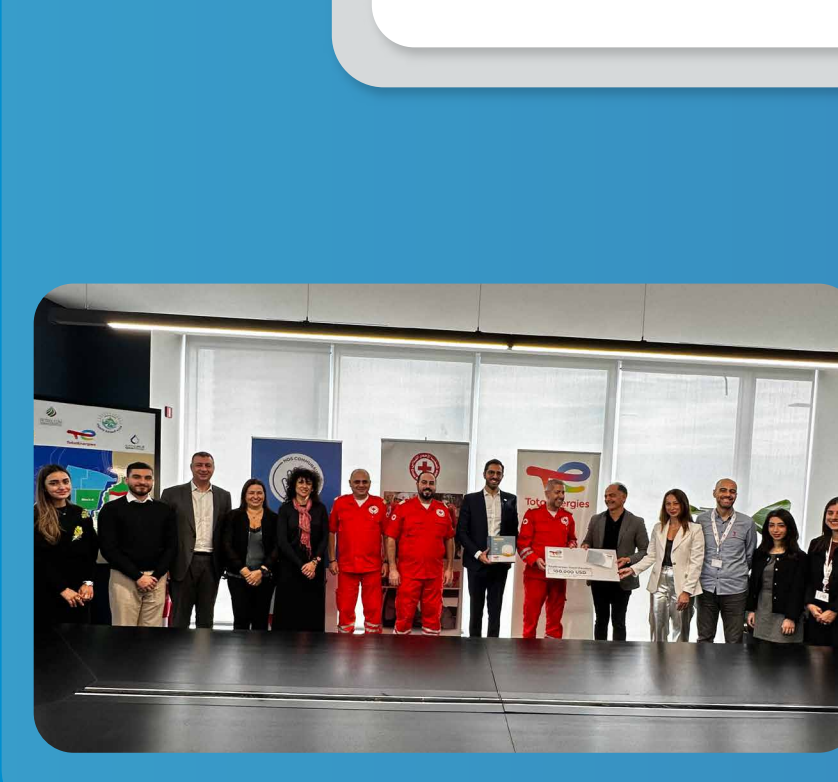
VIA Program Implementation: raised awareness on road safety, training over 5,000 young people and 200 road safety ambassadors.



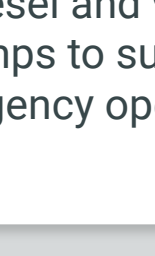
Defensive Driving Training: trained 75 school bus drivers to enhance student transportation safety.



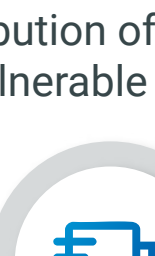
Infrastructure Improvement: rehabilitated the intersection near Notre Dame des Anges School in Badaro, introducing Lebanon's first 3D pedestrian crossings.



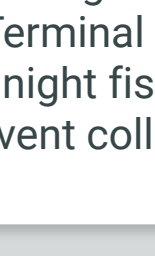
Humanitarian & Social Support



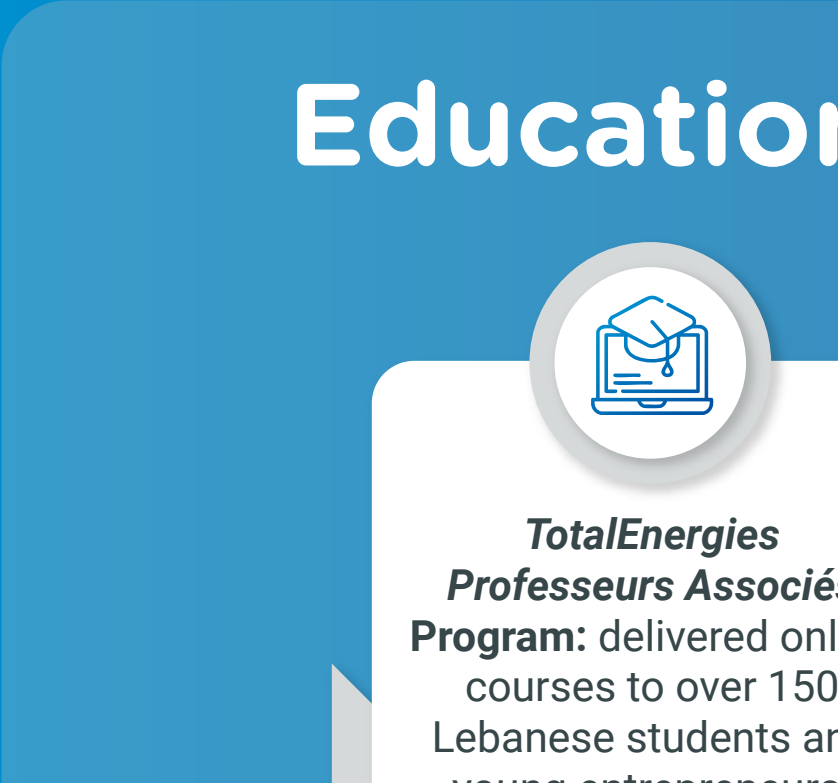
Emergency Aid to the Lebanese Red Cross: donated \$100,000 worth of diesel and 90 solar lamps to support emergency operations.



Support for Bassma NGO: provided one year of fuel to facilitate the distribution of food kits to vulnerable families.



Installed Solar-Powered Flashlights: placed 4 solar-powered flashlights on mooring buoys near Dora Terminal to ensure safer night fishing and prevent collisions.



Education & Youth Empowerment



TotalEnergies Professeurs Associés Program: delivered online courses to over 150 Lebanese students and young entrepreneurs.



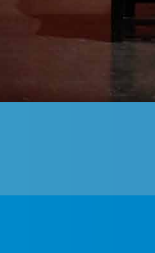
SmartESA Funding: supported entrepreneurship and innovation through SmartESA.



USJ Sciences Fair: financial support for Saint Joseph University Sciences Fair.



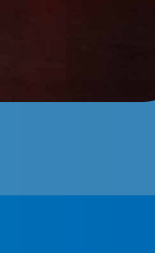
Cultural & Institutional Support



Support for the French Institute in Lebanon: funded cultural programming.



Al Bustan Festival Sponsorship: sponsored the Al Bustan Music Festival.



Sursock Museum Assistance: donated diesel to sustain museum operations.



Support for Lebanese Armed Forces, Internal Security Forces, and Civil Defense: donated fuel, lubricants, and training material.



Customer & Stakeholder Engagement



Complaint Management: successfully addressed 100% of received commercial and non-commercial complaints.



Stakeholder Relations: conducted 23 meetings with major stakeholders to ensure continuous engagement and collaboration.



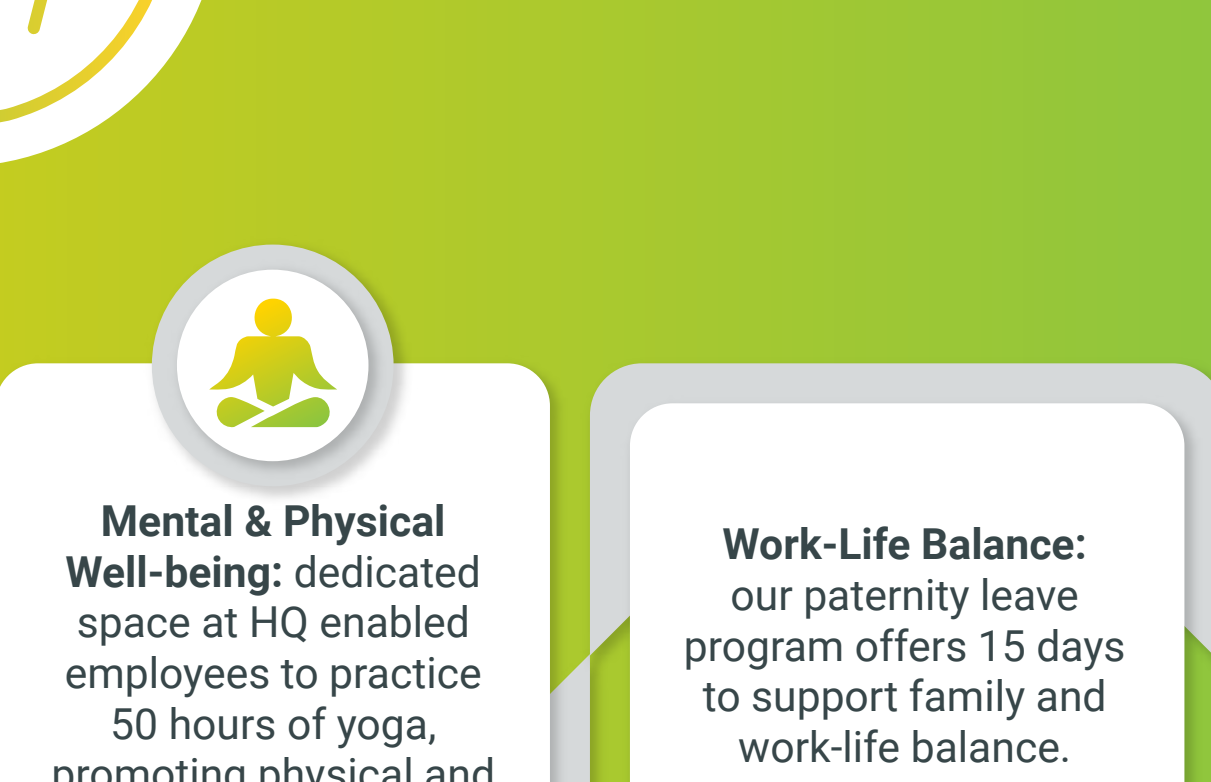
Employee Engagement & Knowledge Sharing



Volunteering: employees contributed 136 volunteering hours to support local communities.



HSE Training: delivered 120 days of HSE training to external parties, sharing expertise and best practices.



Employee Training & Development: employees received a total of 5,637 hours of training.



Mental & Physical Well-being: ~70 employees benefited from breathing, well-being, and psychological support sessions.



Mental & Physical Well-being: dedicated space at HQ enabled employees to practice 50 hours of yoga, promoting physical and mental well-being.



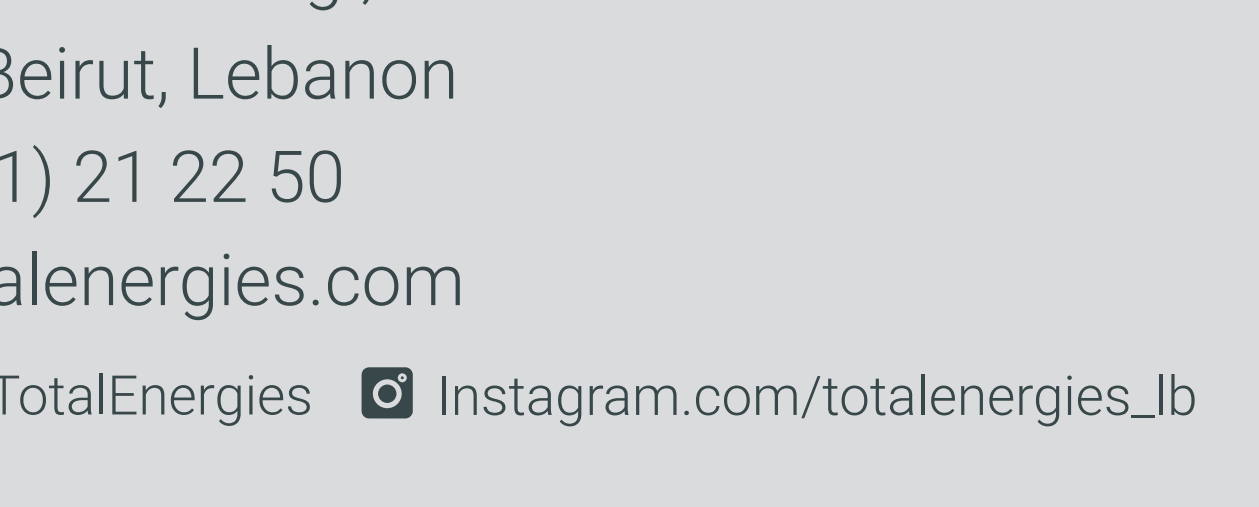
Work-Life Balance: our paternity leave program offers 15 days to support family and work-life balance.



Employee Engagement: employees actively participated in 2 Dardachar meetings, fostering open discussions and collaboration.



Crisis Support: provided essential assistance to 32 displaced employees, ensuring their comfort and stability during challenging times. Additionally, we facilitated 4 stress relief sessions to support colleagues' well-being.



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