

## Video script for OLEUM's Business Card

### **Stéphane REMY** (Head of OLEUM training centers & Technical solutions)

What makes OLEUM unique is that it combines teaching expertise with life-size technical platforms. OLEUM provides a range of technical training courses in production, maintenance, inspection, safety, analysis and lab work.

It offers simulator-based training solutions via distance learning and cloud computing, all in a SEVESO environment. This is because the two OLEUM centers are located in Total SEVESO sites (SEVESO sites pose the risk of major accidents and must maintain a high level of prevention): the Dunkirk complex with its oil depot and La Mède's complex with its biorefinery.

We therefore offer participants a life-size SEVESO environment, which enables us to teach professional skills at the same time as appropriate behavior and safety culture.

### **Frédéric AUTHOUART** (instructor Crisalis)

Here we have time to apply classroom theory to the real world, in the field, rather than just diagrams and photos. For me, it's a unique opportunity. This is the only place in France where you can perform this kind of demonstration.

### **Johnny RAMPELBERGUE** (course participant)

Here we can see what the inside of an oil tank really looks like. They're usually closed, so we can't see inside. We had never seen the floating roof before. It's hard to imagine what they're like from drawings, but here we can see clearly how they are made with our own eyes

### **Arnaud LEHMANN** (TLS Instructor OLEUM)

I used to work in the plant as an operator so, naturally, some of my colleagues and I still make good use of our operator mindset. This also helps us assess participant's know-how and see how they behave in sometimes critical situations. We do more than simply teach them techniques, like how to turn equipment on and off.

### **Kamel AMROUNE** (Trainee)

I'm very happy with the instructors because they put us into situations that we will really be working in at our facilities. This is a terrific learning tool that has all of the equipment, and all of the related risks, that we will be dealing with on the job. And all of the related risks that we will be dealing with on the job.

### **Stéphane REMY**

The OLEUM training center caters to all of Total's business segments, offering courses that are adapted to our challenges and our professions. It's also open to partners and external customers in France and abroad. 1800 people have taken an OLEUM course over the year. 10.000 days of training held at the OLEUM center. So, it's a great success.